



**Office of Disability Rights**  
201 W. Colfax Avenue, Dept. 1102, 2<sup>nd</sup> Floor  
Denver, Colorado 80202  
[DisabilityAccess@denvergov.org](mailto:DisabilityAccess@denvergov.org)

## ACCESSIBILITY GRIEVANCE FORM

**This grievance procedure is solely for facilities, programs, and services owned and/or operated by the City and County of Denver, Colorado.**

**If your grievance is related to a non-City owned businesses (Title III businesses), please contact the U.S. Department of Justice Information Line at 1-800-514-0301 for assistance.**

**INSTRUCTIONS:** Please print clearly or type your answers if possible. If you need help due to your disability in completing this grievance form, you may contact Director, Office of Disability Rights at [DisabilityAccess@denvergov.org](mailto:DisabilityAccess@denvergov.org) or Director, Sign Language Services at [SignLanguageServices@denvergov.org](mailto:SignLanguageServices@denvergov.org).

Submit your Grievance Form

**By email to:** [Office of Disability Rights](mailto:Office of Disability Rights)

**By fax to:** 720-913-8470

**By U.S. Mail to:** Office of Disability Rights,  
201 W. Colfax Ave., Dept. 1102, 2<sup>nd</sup> Floor  
Denver, Colorado 80202

Date:

### I. YOUR CONTACT INFORMATION

Name:

Address:

City:

State:

Zip Code:

Contact Phone:

Email Address:

**II. PROBLEM INFORMATION**

Please check the box(es) next to the type of access problem you have experienced. An access problem includes having difficulty using a City-owned facility or part of a facility, or being unable to use a facility or part of a facility. Check all of the following that apply:

- |                                 |                                  |
|---------------------------------|----------------------------------|
| Parking                         | Curb Ramps                       |
| Entrances                       | Passenger Loading Zones          |
| Hallways                        | Ramps/Lack of Ramps              |
| Recreation Center               | Park                             |
| Restrooms                       | Drinking Fountains               |
| Telephones/TTYs or VPs          | Doors                            |
| Signs/Lack of Signs             | Elevators/Lifts                  |
| Interpreters, Note Takers, Etc. | Fire Drills/Emergency Evacuation |
| Inaccessible Program            | Procedures                       |
| DenverGov.org website           | Other (describe below)           |

**III. RESOLVING YOUR COMPLAINT**

For each box checked above, describe the problem, including specific location, program, or service: