



THE NCSTM
The National Citizen SurveyTM

Denver, CO

Comparisons by Demographic Subgroups
2018



NRC
National Research Center Inc.

2955 Valmont Road Suite 300
Boulder, Colorado 80301
n-r-c.com • 303-444-7863

ICMA

Leaders at the Core of Better Communities

777 North Capitol Street NE Suite 500
Washington, DC 20002
icma.org • 800-745-8780

About

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. Communities conducting The NCS can choose from a number of optional services to customize the reporting of survey results. Denver’s Comparisons by Demographic Subgroups is part of a larger project for the City and County and additional reports are available under separate cover. This report discusses differences in opinion of survey respondents by annual household income, race, age and sex.

Understanding the Tables

For most of the questions, one number appears for each question. Responses have been summarized to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who participated in an activity at least once. It should be noted that when a table that does include all responses (not a single number) for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

The subgroup comparison tables contain the crosstabulations of survey questions by selected respondent characteristics. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. As subgroups vary in size and each group (and each comparison to another group) has a unique margin of error, statistical testing is used to determine whether differences between subgroups are statistically significant. Statistical testing was not performed on multiple response questions.

Each column in the following tables is labeled with a letter for each subgroup being compared. The “Overall” column, which shows the ratings for all respondents, also has a column designation of “(A)”, but no statistical tests were done for the overall rating.

For each pair of subgroups ratings within a row (a single question item) that has a statistically significant difference, an upper case letter denoting significance is shown in the cell with the larger column proportion. The letter denotes the subgroup with the smaller column proportion from which it is statistically different. Subgroups that have no upper case letter denotation in their column and that are also not referred to in any other column were not statistically different.

For example, in Table A below, respondents age 55 and over (C) gave significantly higher rating to the overall quality of life than those age 18 to 34 (A) and 35 to 54 (B), as denoted by the “A B” listed in the cell of the ratings for those 55+. This was also true of women (A) over men (B); people who were white alone, not Hispanic (A) over those who were Hispanic and/or other race (B); homeowners (B) over renters (A); and those living in detached housing (A) over those living in attached housing (B).

Figure 1: Community Characteristics – General (Example Only)

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Housing tenure		Housing unit type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
The overall quality of life in ABC	76%	78% A	82% A B	79% A	77% B	81% B	71%	73%	81% A	79% B	76%	78%
Overall image or reputation of ABC	69%	69%	73% A B	71% A	69% B	72% B	64%	68%	71% A	69%	71% A	70%
ABC as a place to live	81%	84% A	87% A B	85% A	83% B	86% B	78%	79%	86% A	85% B	82%	84%

Findings

Notable differences between demographic subgroups included the following:

- Residents who earned \$100,000 or more per year tended to give positive ratings to the overall quality of life in Denver and aspects relating to the economy and affordability compared to residents who earned less. This included the overall economic health of Denver, employment opportunities, not being under housing cost stress and having a more positive personal economic outlook.
- In general, white residents tended to give higher marks than non-white residents in the facets of Safety, Economy and Recreation and Wellness, including the overall feeling of safety in Denver, the overall economic health of Denver and health and wellness opportunities in the City.
- Community members under the age of 55 tended to give higher ratings to aspects of the Denver government, including the overall direction that Denver is taking, their overall confidence in Denver government and generally acting in the best interest of the community.
- Female residents were more likely to give favorable ratings to the availability of affordable quality housing and adult educational opportunities. Male residents tended to give higher evaluations of economic development, and were more likely to not be under housing cost stress and believe the economy will have a positive impact on their income.

The National Citizen Survey™

Table 1: Community Characteristics - General

Percent rating positively (e.g., excellent/good)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
The overall quality of life in Denver	69%	66%	81% A B	90% A B C	93% A B C	84% B	67%	82%	79%	76%	79%	79%	79%
Overall image or reputation of Denver	66%	67%	76% A B	84% A B C	88% A B C	82% B	62%	77%	78%	73%	76%	75%	76%
Denver as a place to live	78%	83%	84% A	92% A B C	93% A B C	88% B	81%	88% C	87%	82%	87%	85%	86%
Your neighborhood as a place to live	65%	70%	81% A B	87% A B	88% A B	83% B	64%	77%	76%	81%	79%	77%	78%
Denver as a place to raise children	53%	63%	67% A	69% A	77% A B C	68%	62%	63%	70%	64%	64%	67%	66%
Denver as a place to retire	59% C	51%	41%	48%	55% C	51%	48%	47%	49%	52%	49%	50%	49%
Overall appearance of Denver	66%	74%	71%	76% A	82% A C	75% B	67%	78% B C	71%	68%	76% B	69%	73%

Table 2: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Overall feeling of safety in Denver	54%	58%	66% A	70% A B	72% A B	66% B	58%	60%	70% A C	60%	62%	65%	64%
In your neighborhood during the day	78%	84%	90% A B	94% A B	96% A B C	91% B	79%	90% C	88%	86%	91% B	85%	88%
In Denver's downtown/commercial area during the day	67%	67%	76% A B	81% A B	80% A B	75%	71%	78% C	77% C	65%	73%	75%	74%

The National Citizen Survey™

Table 3: Community Characteristics - Mobility

Percent rating positively (e.g., excellent/good, very/somewhat safe)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Overall ease of getting to the places you usually have to visit	50% D	49% D	48% D	38%	51% D	48%	46%	49%	47%	44%	48%	45%	47%
Traffic flow on major streets	15%	19%	17%	18%	16%	18%	15%	18%	17%	17%	16%	18%	17%
Ease of public parking	15%	21%	16%	21%	21%	19%	19%	21% C	20%	15%	18%	20%	19%
Ease of travel by car in Denver	23%	25%	25%	20%	27%	26% B	20%	26%	25%	20%	23%	25%	24%
Ease of travel by public transportation in Denver	47% C D E	51% C D E	33%	33%	32%	38%	41%	35%	38%	45% A	40%	37%	39%
Ease of travel by bicycle in Denver	54%	52%	50%	47%	56%	52%	50%	49%	58% A C	47%	48%	55% A	51%
Ease of walking in Denver	61%	65%	65%	64%	68%	67% B	58%	66%	65%	60%	62%	67%	64%
Availability of paths and walking trails	60%	70% A	67%	68%	75% A	71% B	58%	69%	67%	66%	65%	70%	68%

Table 4: Community Characteristics - Natural Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Quality of overall natural environment in Denver	58%	69% A	75% A	74% A	74% A	73%	67%	74% C	72% C	65%	71%	71%	71%
Air quality	37%	57% A C D E	42%	42%	47%	46%	45%	49% C	44%	42%	47%	44%	46%

The National Citizen Survey™

Table 5: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Overall "built environment" of Denver (including overall design, buildings, parks and transportation systems)	62%	65% C D	53%	53%	58%	56%	61%	56%	60%	55%	59%	55%	58%
Public places where people want to spend time	56%	69% A	73% A	71% A	78% A B	71% B	64%	72% C	70%	64%	69%	69%	69%
Variety of housing options	22%	24%	26%	24%	37% A B C D	28%	24%	28%	28%	24%	25%	29%	27%
Availability of affordable quality housing	17% B C D	9%	7%	6%	12%	9%	11%	9%	10%	11%	13% B	8%	10%
Overall quality of new development in Denver	48%	51%	52%	48%	66% A B C D	55%	51%	61% B C	52%	46%	55%	51%	53%

Table 6: Community Characteristics - Economy

Percent rating positively (e.g., excellent/good, very/somewhat safe)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Overall economic health of Denver	62%	67%	69%	78% A B C	87% A B C D	77% B	61%	72%	74%	72%	72%	72%	73%
Denver as a place to work	68%	76% A	82% A	88% A B	86% A B	82% B	76%	82% C	80%	75%	78%	81%	79%
Denver as a place to visit	85%	85%	89%	95% A B C	91% A	91% B	83%	92% C	89%	85%	89%	88%	89%
Employment opportunities	54%	64% A	71% A	83% A B C	87% A B C	78% B	58%	74%	73%	69%	70%	75%	72%
Shopping opportunities	57%	76% A	81% A	87% A B	89% A B C	82% B	69%	83% C	78%	75%	77%	80%	79%
Cost of living in Denver	16%	11%	14%	13%	23% B C D	16%	14%	12%	17% A	17% A	14%	16%	15%
Vibrant downtown/commercial area	56%	60%	73% A B	66% A	80% A B D	72% B	57%	72% C	68% C	60%	69%	65%	68%

The National Citizen Survey™

Table 7: Community Characteristics - Recreation and Wellness

Percent rating positively (e.g., excellent/good, very/somewhat safe)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Health and wellness opportunities in Denver	70%	69%	82% A B	90% A B C	86% A B	82% B	71%	85% B C	76%	76%	79%	78%	79%
Fitness opportunities (including exercise classes and paths or trails, etc.)	64%	75% A	80% A	89% A B C	93% A B C	85% B	67%	88% B C	78%	73%	79%	81%	80%
Recreational opportunities	64%	72% A	84% A B	90% A B	94% A B C	87% B	66%	88% B C	79%	75%	80%	83%	81%
Availability of affordable quality food	52%	53%	63% A B	73% A B C	74% A B C	69% B	46%	66%	61%	61%	61%	65%	63%
Availability of affordable quality health care	51%	43%	49%	53% B	63% A B C	55% B	41%	49%	48%	57% A B	50%	52%	52%
Availability of preventive health services	52%	45%	62% B	57% B	71% A B D	62% B	44%	57%	53%	62% B	56%	58%	58%
Availability of affordable quality mental health care	35%	29%	31%	35%	39%	34%	32%	36%	33%	31%	32%	35%	34%

Table 8: Community Characteristics - Education and Enrichment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Overall opportunities for education and enrichment	68%	66%	67%	81% A B C	73%	73% B	65%	66%	74% A	72%	70%	70%	71%
Availability of affordable quality child care/preschool	42% C E	34%	28%	31%	24%	29%	37%	27%	34%	32%	29%	34%	32%
K-12 education	46%	54%	45%	57%	43%	48%	53%	44%	51%	49%	46%	51%	49%
Adult educational opportunities	56%	54%	59%	62%	66% B	63% B	50%	56%	56%	64% B	62% B	55%	59%
Opportunities to attend cultural/arts/music activities	62%	65%	80% A B	84% A B	87% A B	81% B	65%	81% B	72%	77%	75%	77%	77%

The National Citizen Survey™

Table 9: Community Characteristics - Community Engagement

Percent rating positively (e.g., excellent/good, very/somewhat safe)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Opportunities to participate in community matters	45%	48%	63% A B	61% A B	64% A B	61% B	46%	56%	56%	59%	54%	59%	57%
Openness and acceptance of the community toward people of diverse backgrounds	51%	58%	59%	68% A B	67% A B	65% B	49%	62%	61%	58%	57%	64% A	61%

Table 10: Governance - General

Percent rating positively (e.g., excellent/good)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
The City of Denver	72%	71%	69%	70%	69%	72% B	65%	72%	69%	69%	72%	67%	70%
The value of services for the taxes paid to Denver	46%	45%	47%	49%	57% B C	53% B	39%	49%	50%	46%	48%	49%	49%
The overall direction that Denver is taking	41%	52% A	49%	53% A	64% A B C D	54% B	44%	59% C	52% C	42%	50%	54%	51%
The job Denver government does at welcoming citizen involvement	38%	51% A	45%	47%	56% A C	50% B	38%	44%	50%	47%	46%	46%	47%
Overall confidence in Denver government	45%	56% A C	47%	53%	55%	52%	46%	56% C	51% C	43%	49%	50%	50%
Generally acting in the best interest of the community	37%	51% A	53% A	53% A	55% A	52% B	45%	55% C	53% C	42%	49%	51%	50%
Being honest	39%	50% A	48%	42%	55% A D	49%	42%	51% C	48%	41%	44%	48%	47%
Treating all residents fairly	32%	50% A C	41%	44% A	54% A C	46%	41%	45%	46%	40%	43%	44%	44%
Overall customer service by Denver employees (police, receptionists, planners, etc.)	57%	61%	73% A B	65%	66%	70% B	53%	65%	66%	65%	69% B	62%	65%
The Federal Government	48% C D E	42% C D	30%	30%	36%	36%	38%	34%	34%	43% A B	41% B	32%	37%

The National Citizen Survey™

Table 11: Governance - Safety

Percent rating positively (e.g., excellent/good)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Police/Sheriff services	66%	67%	65%	58%	72% D	69% B	58%	61%	67%	70% A	73% B	59%	66%
Fire services	90%	90%	91%	87%	90%	92% B	84%	85%	88%	95% A B	91%	88%	90%
Ambulance or emergency medical services	87%	83%	86%	85%	88%	88% B	79%	79%	86%	91% A	87%	83%	86%
Crime prevention	49%	51% C	40%	45%	49%	46%	47%	41%	48%	50% A	52% B	40%	46%
Fire prevention and education	64%	60%	58%	67%	63%	65% B	55%	59%	63%	64%	64%	60%	62%
Animal control	50%	64% A	66% A	57%	57%	63% B	51%	67% C	58%	53%	59%	59%	59%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	59%	55%	55%	55%	56%	58%	53%	59%	53%	57%	58%	53%	56%

Table 12: Governance - Mobility

Percent rating positively (e.g., excellent/good)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Traffic enforcement	48% C	46% C	37%	40%	42%	43%	39%	41%	43%	41%	43%	39%	42%
Street repair	32% E	31% E	23%	23%	21%	26%	22%	23%	29%	23%	25%	25%	25%
Street cleaning	61%	60%	57%	58%	57%	61% B	50%	58%	59%	58%	59%	56%	58%
Street lighting	55%	52%	53%	56%	49%	54% B	46%	53%	46%	60% B	52%	52%	52%
Snow removal	58%	50%	51%	55%	51%	54%	47%	52%	52%	51%	51%	52%	52%
Sidewalk maintenance	42% E	37%	36%	36%	28%	36%	33%	38%	33%	35%	39% B	30%	35%

The National Citizen Survey™

Percent rating positively (e.g., excellent/good)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Traffic signal timing	48% E	41% E	39%	43% E	32%	40%	39%	38%	39%	43%	39%	39%	40%
Bus or transit services	59%	66% D	59%	49%	56%	60%	53%	56%	56%	63%	58%	57%	58%

Table 13: Governance - Natural Environment

Percent rating positively (e.g., excellent/good)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Garbage collection	72%	80% A	80% A	89% A B C	82% A	86% B	67%	78%	80%	85% A	80%	81%	81%
Recycling	65%	73%	71%	78% A	80% A C	77% B	61%	67%	73% A	79% A	74%	72%	73%
Yard waste pick-up	58%	58%	63%	68%	67%	67% B	50%	57%	59%	69% A B	63%	60%	62%
Preservation of natural areas such as open space, farmlands and greenbelts	56%	57%	64%	68% A B	69% A B	66% B	54%	70% B C	62% C	54%	63%	62%	62%
Denver open space	56%	61%	72% A B	70% A	68% A	67%	63%	78% B C	60%	59%	64%	68%	66%

Table 14: Governance - Built Environment

Percent rating positively (e.g., excellent/good)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Storm drainage	54%	58%	71% A B	67% A	69% A B	67% B	56%	65%	63%	65%	62%	66%	64%
Land use, planning and zoning	39%	44%	46%	42%	41%	45% B	37%	50% C	43%	35%	43%	42%	43%
Code enforcement (weeds, abandoned buildings, etc.)	41%	38%	38%	33%	35%	40% B	29%	41%	36%	34%	37%	37%	37%

The National Citizen Survey™

Table 15: Governance - Economy

Percent rating positively (e.g., excellent/good)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Economic development	40%	65% A	64% A	73% A	66% A	66% B	54%	69% B C	60%	57%	59%	66% A	62%

Table 16: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
City parks	71%	80% A	88% A B	90% A B	84% A	88% B	71%	89% B C	79%	81%	83%	83%	83%
Recreation programs or classes	61%	74% A	76% A	78% A	81% A	81% B	57%	78% B	68%	76% B	77% B	69%	74%
Recreation centers or facilities	61%	76% A	75% A	78% A	82% A	81% B	59%	78% B	70%	76%	76%	71%	74%
Health services	65%	61%	64%	61%	62%	66% B	55%	64% B	55%	70% B	64%	61%	63%

Table 17: Governance - Education and Enrichment

Percent rating positively (e.g., excellent/good)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Public library services	83%	87%	86%	83%	83%	89% B	74%	86%	81%	89% B	85%	83%	85%
City-sponsored special events	56%	64%	71% A	64%	69% A	70% B	54%	69%	64%	64%	68%	63%	66%

The National Citizen Survey™

Table 18: Governance - Community Engagement

Percent rating positively (e.g., excellent/good)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Public information services	69%	77%	69%	72%	71%	75% B	65%	72%	71%	73%	73%	68%	72%

Table 19: Participation General

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Sense of community	47%	54% D	49%	41%	57% D	51%	47%	47%	50%	54%	52% B	46%	50%
Recommend living in Denver to someone who asks	66%	75% A	78% A	86% A B C	90% A B C	81% B	73%	81% C	79%	74%	79%	79%	79%
Remain in Denver for the next five years	86%	84%	82%	85%	90% C	85%	84%	82%	87% A	86%	85%	85%	85%
Contacted the City of Denver (in-person, phone, email or web) for help or information	49%	50%	47%	45%	59% A B C D	48%	52%	42%	55% A	53% A	50%	50%	50%

Table 20: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Was NOT the victim of a crime	80%	75%	84% B	81%	87% B	83% B	77%	77%	82%	86% A	82%	81%	82%
Did NOT report a crime	67%	72%	72%	70%	70%	70%	72%	70% B	64%	78% A B	70%	69%	70%

The National Citizen Survey™

Table 21: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Walked or biked instead of driving	62%	67%	75% A B	79% A B	81% A B	76% B	65%	81% B C	75% C	61%	70%	76% A	73%
Carpooled with other adults or children instead of driving alone	36%	65% A	58% A	58% A	59% A	58%	52%	63% C	62% C	39%	56%	55%	56%
Used bus, rail, subway or other public transportation instead of driving	65%	71%	74% A	71%	78% A	73%	70%	80% C	75% C	58%	69%	76% A	72%

Table 22: Participation - Natural Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Recycle at home	74%	89% A	94% A B	93% A	99% A B C	92% B	85%	88%	93% A	89%	88%	93% A	90%
Made efforts to make your home more energy efficient	71%	68%	72%	74%	76%	73%	72%	67%	73%	79% A	75%	70%	73%
Made efforts to conserve water	81%	82%	77%	86% C	84% C	84% B	74%	76%	82% A	87% A	84% B	78%	81%

Table 23: Participation - Built Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
NOT under housing cost stress	20%	31% A	45% A B	84% A B C	100% A B C D	61% B	39%	51%	62% A C	51%	51%	60% A	55%
Did NOT observe a code violation	48%	51%	52%	51%	45%	49%	51%	53% C	50%	45%	51%	48%	50%

The National Citizen Survey™

Table 24: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Purchase goods or services from a business located in Denver	85%	94% A	98% A B	99% A B	97% A	96% B	91%	95%	95%	94%	93%	96% A	95%
Economy will have positive impact on income	22%	27%	29%	38% A B C	48% A B C D	33%	30%	29%	40% A C	28%	26%	39% A	32%
Work in Denver	48%	72% A	67% A	70% A	80% A C D	68%	66%	76% C	79% C	41%	67%	68%	68%

Table 25: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Used Denver recreation centers or their services	49%	63% A C	53%	61% A	65% A C	57%	60%	56%	65% A C	50%	60%	56%	57%
Visited a neighborhood park or City park	79%	93% A	95% A	98% A B	99% A B	95% B	88%	97% C	98% C	81%	93%	93%	93%
Eat at least 5 portions of fruits and vegetables a day	66%	82% A	89% A B	90% A B	94% A B	86%	83%	84%	89% A C	82%	84%	86%	85%
Participate in moderate or vigorous physical activity	77%	81%	90% A B	92% A B	96% A B C	90% B	82%	90% C	91% C	82%	85%	90% A	88%
Reported being in "very good" or "excellent" health	29%	56% A	70% A B	75% A B	84% A B C	70% B	46%	71% C	65% C	52%	61%	65%	64%

Table 26: Participation - Education and Enrichment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Used Denver public libraries or their services	64%	67%	71% D	62%	63%	65%	68%	59%	73% A C	66% A	69% B	62%	66%

The National Citizen Survey™

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Attended a City-sponsored event	40%	45%	58% A B	62% A B	65% A B	57% B	47%	59% C	59% C	40%	51%	57% A	54%

Table 27: Participation - Community Engagement

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Contacted Denver elected officials (in-person, phone, email or web) to express your opinion	25%	18%	26% B	27% B	28% B	25%	21%	23%	26%	24%	26%	23%	24%
Attended a local public meeting	17%	19%	20%	18%	31% A B C D	22%	19%	14%	26% A	25% A	20%	22%	21%
Watched (online or on television) a local public meeting	35% B D E	24%	28% D E	17%	17%	20%	35% A	13%	28% A	35% A B	25%	25%	25%
Read or watch local news (via television, paper, computer, etc.)	85% D	86% C D	78%	73%	86% C D	80%	85%	71%	83% A	92% A B	83%	79%	81%
Vote in local elections	87%	86%	93% A B	93% A B	97% A B	94% B	86%	93% B	89%	94% B	92%	92%	92%

Table 28: Community Focus Areas

Percent rating positively (e.g., essential/very important)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	(A)
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	
Overall feeling of safety in Denver	88%	89%	85%	83%	93% C D	86%	91% A	84%	87%	92% A B	90% B	85%	88%
Overall ease of getting to the places you usually have to visit	87%	91%	91%	93%	88%	90%	91%	91%	90%	90%	89%	91%	90%
Quality of overall natural environment in Denver	80%	87% C	78%	84%	87% C	83%	83%	81%	84%	85%	82%	83%	83%

The National Citizen Survey™

Percent rating positively (e.g., essential/very important)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Overall "built environment" of Denver (including overall design, buildings, parks and transportation systems)	78%	82% C	74%	82% C	84% C	78%	82%	76%	79%	84% A	79%	79%	79%
Health and wellness opportunities in Denver	81% C E	88% C D E	72%	73%	69%	72%	87% A	67%	79% A	86% A B	78%	74%	76%
Overall opportunities for education and enrichment	88% D E	90% C D E	81% E	76%	72%	78%	89% A	78%	80%	88% A B	83%	79%	81%
Overall economic health of Denver	81%	93% A C	87% A	89% A	88% A	86%	92% A	85%	88%	89%	89%	87%	88%
Sense of community	80% C E	81% C E	71%	74%	68%	73%	78%	66%	77% A	81% A	73%	74%	74%

Table 29: Contact with City of Denver Employees

Have you had any in-person, phone or email contact with an employee of the City of Denver within the last 12 months (including police, receptionists, planners or any others)?	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
	42%	50%	48%	46%	55% A	49%	47%	44%	54% A	49%	46%	52% A	49%

Table 30: Impression of Contact with City of Denver Employees

Percent rating positively (e.g., excellent/good)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Knowledge	67%	67%	82% A B	73%	81% A B	79% B	64%	66%	80% A	79% A	78%	73%	75%
Responsiveness	61%	62%	82% A B E	70%	70%	73% B	63%	65%	74% A	70%	72%	68%	70%

The National Citizen Survey™

Percent rating positively (e.g., excellent/good)	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Courtesy	77% B	66%	83% B	79% B	82% B	80%	73%	71%	80% A	80% A	80%	75%	77%
Overall impression	68%	62%	80% A B	68%	77% B	76% B	61%	63%	78% A	73% A	76% B	67%	72%

Table 31: Reducing Landfill Waste

	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
To encourage composting and recycling, some cities provide free composting and recycling and charge for landfill waste, with fees based on how much or how little waste a household sends to the landfill. To what extent would you support or oppose the City adopting a similar program with the goal of reducing the amount of waste that is being delivered to landfills?	81%	81%	81%	82%	88% C	85% B	78%	87% C	85% C	74%	83%	83%	83%

Table 32: Government Management of Police Officer Conduct

	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
To what extent do you agree or disagree with the following statement: "The City of Denver government does a good job of managing police officer conduct"?	71%	69%	70%	67%	76%	72% B	64%	67%	74%	69%	72%	67%	70%

The National Citizen Survey™

Table 33: Contact with 311

	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
In the past 12 months have you or anyone in your household contacted 311?	35%	36%	33%	29%	38%	34%	32%	23%	40% A	41% A	34%	34%	34%

Table 34: Impression of Contact with 311 Agent

Percent rating positively (excellent/good).	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)					Race		Age			Sex		Overall
	Less than \$25,000	\$25,000 to \$49,999	\$50,000 to \$99,999	\$100,000 to \$149,999	\$150,000 or more	White	Not white	18-34	35-54	55+	Female	Male	
	(A)	(B)	(C)	(D)	(E)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)
Knowledge	79%	79%	82%	80%	86%	83%	76%	85%	76%	84%	79%	83%	81%
Responsiveness	80%	79%	82%	72%	85%	81%	79%	79%	78%	81%	78%	81%	79%
Courtesy	89%	85%	87%	87%	91%	88%	86%	90%	84%	88%	83%	92% A	87%
Overall impression	81%	72%	81%	75%	86% B	81%	75%	76%	78%	81%	77%	81%	79%