IMPORTANT NOTICE RE: EMERGENCY TELEPHONE CHARGE

Dear Telecom Supplier:

Beginning January 1, 2019, the emergency telephone charge (E911) will increase from $0.70 to $1.20. The increase in the E911 Charge has been approved by the Colorado Public Utilities Commission on August 23, 2018 in Proceeding No. 18A-0479T.

The enhanced 911 (E911) telephone surcharge is a charge imposed on each phone number or service user within the City and County of Denver. Every service supplier shall collect and remit the amount of $1.20 per month per exchange access facility, per wireless communications access, and per interconnected voice-over-internet-protocol access.

What this means for you:

Please be prepared to collect the new E911 rate on every service user located within the City and County of Denver beginning January 1, 2019.

The new E911 rate will be reported on your January Emergency Telephone Charge Form, which is due on or before the end of February 2019 to the Denver Treasury Division.

Thank you for your attention to this change.

Should you have any questions, please visit our webpage at www.denvergov.org/treasury/business-taxes.html and the E911 accordion for more information.

Sincerely,

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