City and County of Denver
Immigrant & Refugee Virtual Town Hall

Mayor Michael B. Hancock
Atim Otii
Dr. Connie Price
Victoria Aguilar
Bret Walker
Angela Cobián
DOIRA
DHH
DHS
DED
DPS
City and County of Denver
Immigrant & Refugee
Virtual Town Hall
Wednesday, May 20, 2020
Due to technical difficulties, the recording did not capture the first few minutes of the City and County of Denver Immigrant & Refugee Virtual Town Hall. The next few slides include the key points.
The Panel

Mayor Michael B. Hancock
Atim Otii, Denver Office of Immigrant & Refugee Affairs
Dr. Connie Price, Denver Health & Hospitals

Victoria Aguilar, Denver Human Services
Bret Walker, Denver Economic Development & Opportunity
Angela Cobián, Denver Public Schools
How to Ask a Question

1. Select Q&A on the right side of the screen.

2. Type your question in the compose box, and then select Send. If you want to ask your question anonymously, select Ask Anonymously.
Housekeeping

• Be respectful

• If you experience technical problems, exit the event and reenter

• The presentation is being recorded and will be available on www.DenverGov.org/Immigrants
Atim Otii
Denver Office of Immigrant & Refugee Affairs
Welcome

Good afternoon,

Thank you for joining this City and County of Denver Virtual Town Hall. This afternoon you will hear from Mayor Michael B. Hancock, and other city and community leaders regarding Denver’s COVID-19 response strategy, resources, and information that are available for you as a Denver resident.

My name is Atim Otii. I am the Director of the Denver Office of Immigrant and Refugee Affairs (DOIRA), part of the Agency of Human Rights and Community Partnership for the City and County of Denver. I will be your moderator today.
The Denver Office of Immigrant and Refugee Affairs (DOIRA) primary role is to serve as a resource for the immigrant and refugee community. DOIRA connects residents to city resources, education and information.

We want to continue this dialogue with the City, our office, and the residents of Denver. So please stay connected with our office to learn about other opportunities for engagement.

I also want to remind all attendees to participate in the 2020 CENSUS as we must ensure an accurate count of all Denver residents.
I am grateful for all those who were able to join us today on both the phone and online.

I would like to acknowledge my production colleagues:

- **Theresa Marchetta**, Director of Strategic Communications & Media Policy for the Office of the Mayor
- **Christian Jimenez**, Deputy Director of Community Outreach for the Office of the Mayor
- **María Corral**, Community Integration Coordinator for the Office of Immigrant and Refugee Affairs
- **Mamay Worku**, Adult Services Liaison- Workforce Services in the Department of Economic Development and Opportunity
- **Ola Kukoyi**, Trade Adjustment Assistance (TAA) Program Administrator in the Department of Economic Development and Opportunity
For the next hour, I encourage you to ask questions in the Q and A, write down and utilize the resources and information made available.

If you miss anything all the information and resources discussed in today’s Virtual Town Hall are available on the DOIRA’s webpage: www.DenverGov.org/immigrants.

Again, thank you all for being here.
Mayor
Michael B. Hancock
City & County of Denver
Denver Is a Welcoming City

This is more than a tag line. We’ve built it into our municipal framework. We are grateful for your positive contributions to the fabric of our city.

Denver will continue to do be attentive and engaged in the national immigration policies and the impacts they have on our community. If we can push back we will.
• In August, 2017 I signed the Denver Public Safety Enforcement Priorities Act, into law, memorializing existing city policies and practices, in addition to establishing new policies, to reduce fear within the immigrant community and clarify for everyone that Denver will not engage in immigration enforcement.

• In March 2018, Denver created the Denver Immigrant Legal Services Fund (DILSF). The purpose of the Fund is to support residents in deportation proceedings and affirmative relief such as citizenship and DACA.
Coronavirus Disease 2019 (COVID-19): Testing, contact tracing, isolation, and treatment

CONNIE SAVOR PRICE, MD
CHIEF MEDICAL OFFICER, DENVER HEALTH AND HOSPITAL
PROFESSOR OF MEDICINE, DIVISION OF INFECTIOUS DISEASES
THE UNIVERSITY OF COLORADO SCHOOL OF MEDICINE

May 20, 2020
The Infectious Period of COVID-19

Appearance 2-14 days after exposure to virus
## Tests for COVID-19

<table>
<thead>
<tr>
<th>Test</th>
<th>What is does</th>
<th>What it means</th>
</tr>
</thead>
<tbody>
<tr>
<td>The swab test for “PCR”</td>
<td>Detects virus particles</td>
<td>Tells you if you currently have COVID virus</td>
</tr>
<tr>
<td>The blood test for “antibodies”</td>
<td>Detects immune response to past infection with COVID</td>
<td>Tells you if you had infection in the past</td>
</tr>
</tbody>
</table>
Who Should Get Tested for Virus

Persons with symptoms of potential COVID-19 infection, including: fever, cough, shortness of breath, chills, muscle pain, new loss of taste or smell, vomiting or diarrhea, and/or sore throat.
Testing, Contact Tracing, Isolation, and Quarantine

<table>
<thead>
<tr>
<th>Infected</th>
<th>Testing</th>
<th>Contact Tracing</th>
<th>Isolation</th>
<th>Quarantine</th>
</tr>
</thead>
<tbody>
<tr>
<td>With <strong>testing</strong>, we find out who is infected</td>
<td>With <strong>contact tracing</strong>, we figure out the people with whom they’ve been in contact</td>
<td>With <strong>isolation</strong>, we prevent them from infecting others</td>
<td>With <strong>quarantine</strong>, we prevent these contacts from infecting others</td>
<td></td>
</tr>
</tbody>
</table>

Adapted from Tomas Pueyo April 28, 2020
Quarantine vs Isolation

QUARANTINE

Used to keep someone who *might have been exposed* to COVID-19 away from others.

Helps prevent spread of disease that can occur before a person knows they are sick

People in quarantine should stay home, separate themselves from others, monitor their health, and follow directions from the health department.

ISOLATION

Used to separate people *infected* with the virus from people who are not infected.

People who are in isolation should stay home until it’s safe for them to be around others

In the home, anyone sick or infected should separate themselves from others by staying in a specific “sick room” or area and using a separate bathroom (if available).
Stay home from work and school. Stay away from other public places. If you must go out, avoid using any kind of public transportation, ridesharing, or taxis.

Monitor your symptoms carefully. If your symptoms get worse, call your healthcare provider immediately.

Get rest and stay hydrated

If you have a medical appointment, call the healthcare provider ahead of time and tell them that you have COVID-19. For medical emergencies, call 911 and notify the dispatch personnel that you have or may have COVID-19.

Cover your cough and sneezes

Wash your hands often with soap and water for at least 20 seconds or clean your hands with an alcohol-based hand sanitizer that contains at least 60% alcohol.

As much as possible, stay in a specific room/area and away from other people in your home. Also, you should use a separate bathroom, if available. If you need to be around other people in or outside of the home, wear a facemask.

Avoid sharing personal items with other people in your household, like dishes, towels, and bedding.

Clean all surfaces that are touched often, like counters, tabletops, and doorknobs. Use household cleaning sprays or wipes according to the label instructions.
When to Seek Care

Seek prompt medical attention if your illness is worsening (e.g., difficulty breathing, pain in chest, confusion)

People who have general questions about COVID-19 can call CO HELP at 303-389-1687 or 1-877-462-2911 for answers in many languages, or email them at COHELP@RMPDC.org for answers in English.

For more information:

A Community Member Shares Family Experience with COVID-19
I am a member of the Nigerian community. In 2005, my family and I immigrated to the United States via the Diversity Visa Lottery program. I prefer to remain anonymous because my family is very private, and I want to respect their privacy.

I am here to share my experience as a caregiver for my mom who tested positive with COVID-19 the week of April 6th, 2020 due to working in a Nursing home. I was with her when she received the call that she has tested positive for COVID-19. She was in shock and so was the rest of the family because she was asymptomatic. She later experienced some minor coughs but that was it.

The family quickly decided to have her quarantined to the guest room and disinfected the whole house. We all wore face masks and gloves if we had to step out of the house but limited our outings to the barest minimum.
Due to cultural bias and stigma, we limited the news to very close family members and church members. The next ten days after the positive result, was a very difficult time for the whole family especially my mom.

I made sure that she received her three meals of the day and her medications. She stayed in the guest room throughout this period except to use the bathroom.
Her church community and close family and friends stayed connected via phone or text messages during this period and prayed for her.

There was nothing like contact tracing, so my family and I were not given the opportunity to be tested because we were also asymptomatic.

After 10 days, my mom took the COVID-19 test again and this time she tested negative and went back to work. Phew!!!

This situation was very daunting and stressful experience for us all because we never knew what to expect daily i.e. if her condition will deteriorate or if she will get better.
So, at the end of the day, we all breathed a sigh of relief and tried to go back to living our normal lives again.

However, I would like to emphasize that testing positive for COVID 19 could be a different experience for anyone. You could have the mild strain and be asymptomatic like my mom was or undergo very difficult and painful symptoms.

I hope my experience helps those who feel that culturally, that this is embarrassing or something to be ashamed of – please don’t. I anticipate that speaking out and sharing my experiences will be an eye-opener for everyone in the community to understand that it is okay to talk about this horrible disease and how challenging it is.

Thank you very much.
Victoria Aguilar
Denver Human Services
#BeHuman

Together, we’ve got this
Mission: Partnering with our community to protect those in harm’s way and help all people in need.

Vision: Building a healthy community where everyone is connected, supported, safe, and well.
In line with guidance from the City and County of Denver and Colorado Department of Human Services, all Denver Human Services facilities will remain closed until further notice.
Even as the city is gradually moving from an emergency response phase into one of relief and recovery, it is important for Denver Human Services customers to know that in-person transactions remain unavailable at this time. However, staff will continue to offer critical support and safety services for Denver’s families through online and phone services weekdays from 8 a.m. to 4:30 p.m.
Services and transactions available online through [denvergov.org/humanservices](http://denvergov.org/humanservices) or at 720-944-4DHS (4347)
- Applying for benefits (food, cash, medical, child care, assistance, RTD Live)
- Reporting changes
- Submitting documents
- Checking benefits status
- Paying child support
- Getting information about rental assistance
- Downloading applications for energy assistance and property tax relief
For new applicants who lack resources to access online applications or have mobility issues, a **document runner service** is offered to deliver applications and paperwork to your doorstep. This service is available to Denver residents who are first-time applicants needing assistance with:

- Food (TANF/SNAP/Medicaid)
- Child care (CCAP)
- Utilities (LEAP)
- Child support services
- Rental-related issues (deposits, eviction, etc.)

Denver Human Services Document Runner Service
720-944-1520
Paper applications and secure drop-off boxes are also available at the entrance of each of our locations:

Richard T. Castro Human Services Center (Main Office)
1200 Federal Boulevard
Denver, CO 80204

Denver Human Services East Office
3815 Steele St.
Denver, CO 80205

Arie P. Taylor Building (Montbello Office)
4685 Peoria Street
Denver, CO 80239
How to Report

To report child abuse or child neglect concerns call 844-CO-4-KIDS

If abuse or neglect it actively occurring, contact law enforcement at 911.
Employer Services

Denver Workforce Services: There are Statewide Network of over 60 operating Workforce Centers

Services accessible to job seekers and business from any workforce center

Three Centers in Denver

- **Train** - On-the-job training, internships, apprenticeships,
- **Hire** - Job postings, applicant referrals, recruitment events, Workforce Wednesdays workshops
- **Retain** - Upskilling and incumbent worker, consulting, RR workshops
- **Access** - 3 Workforce Centers, Resource connections, network, virtual tools, Labor market and career pathway information, Screening
Employer Services

Connecting Colorado State Workforce Website
- Employers Post Positions
- Job seekers post your profile, identify job interests, get connected to training and other opportunities

Additional Employer Services
- Path 2 Payday Monthly Job Fairs
- Discover Denver Job Fairs
- Virtual Job Fairs
- Now Hiring Tables
- Now Hiring Teleconference Series
- Workforce Wednesdays
- Job Leads
- Information Sessions (Participants and Job Coaches)
Thank You

Workforce.Development@denvergov.org
Angela Cobián
Denver Public Schools
Director Cobián
May 20, 2020
Summer 2020 Programming
## Phases of Implementation

<table>
<thead>
<tr>
<th>Program</th>
<th>April 20-30</th>
<th>May 1-15</th>
<th>May 16-31</th>
<th>June 1-15</th>
<th>June 16-30</th>
<th>July 1-15</th>
<th>July 16-31</th>
<th>August 1-15</th>
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<tbody>
<tr>
<td>6th Grade Academy</td>
<td>Design</td>
<td>Planning</td>
<td>Implementation</td>
<td>Planning</td>
<td>Implementation</td>
<td>Planning</td>
<td>Implementation</td>
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<tr>
<td>9th Grade Academy</td>
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<tr>
<td>Adult PD: June Leader Week</td>
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<td>Adult PD: July Leader Week</td>
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<td>Adult PD: NEWW</td>
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<td>Adult PD: August Teal Day</td>
<td>Design</td>
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<td>Implementation</td>
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<tr>
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<td>Mini Grants</td>
<td>(on hold)</td>
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<td>Ready for 2024</td>
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<td>Summer Job Club</td>
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## Overall Status

### Risks/Issues:
Continued communications to families need to align with the overall Fall 2020 approach, once available (particularly for programs with August implementation).

### Communications Planned:
School-Level communications continue to be distributed by program owners, specific to program updates.

- 100% of community partners have been notified that DPS space will not be available for Summer 2020.
- Schools implementing 6th Grade Academy are being notified this week of funding available to support proposals.
- Schools implementing 9th Grade Academy are receiving the initial results of the design team work.
- Refunds to families that had enrolled in district camps are to be completed by May 26th.
- Food Services, DPS Foundation, and Communications Team working to communicate any shifts beginning June 1st.

### Potential Data Points:
- Enrollment in IC (6th/9th Grade Academy, Ready for 2024, Regional Summer School, SPED Extended Year, Summer Academy)
- Summer Learning Gain (vs. Summer Learning Loss) (Generation Teach)
- Course Completion and Credit Attainment (Regional Summer School)
- School Level Surveys (6th/9th Grade Academy)
- Learning Space Registration (Adult PD)
Overall Status

Celebrations/Best Practices:

Teams from Schools, Student Engagement, and Innovation and Improvement are beginning collaboration on the design process for 9th Grade Academy, prototypes from which may be adopted/adapted/abandoned by schools (and may also be relevant for 6th Grade Academy).

Summer Camp programs and families are understanding of why reservations in DPS space have been cancelled, and are expressing interest in booking for the 20-21 school year.

Regional Summer School (RSS) has leveraged an innovative approach to serving students through a remote learning plan that builds on prior RSS success (teachers, tutors, live mini-lessons, office hours, and asynchronous learning).
Operations
Meals Served

- 539k as of end of Wednesday
- 387k for students
- Roughly 12k a day on average for May
The District each year provides a summer meal program at several schools. Given COVID-19 this year's summer program will look a little different.

- Meals will continue to be a grab and go model at school sites and bus meal delivery will continue at high demand locations. The team is analyzing usage, high demand areas, and summer construction to determine final sites and bus meal route schedules.

- Adults will continue to be able to pick up meals for students without kids being present and weekend meals will continue to be available for pick up on Fridays.

- Adult meals are likely to continue for the summer, but will only consist of a lunch, not breakfast. Working with the DPSF to finalize funding for adult meals during the summer.
Q&A

Enter your questions in the Q&A
Thanks for joining us!

WORLD REFUGEE DAY
Virtual Citizenship Workshop

Take the next step to become a US citizen! Our workshop will help you save over $1,000 in legal fees. Volunteers help with your application & immigration attorneys are available to review and answer questions.

SATURDAY, JUNE 20
9:00 - 2:00

LIMITED SPOTS!

Thanks for joining us!