STARS Goal 2019

STARS Values are the guiding principles for employees of the City and County of Denver. Service, Teamwork, Accountability, Respect and Safety are the values that shape how we go about achieving our goals.

**Service to Customers**

The goal is to continually exceed customer expectations by identifying and meeting needs, working collaboratively to solve problems and developing trusting constructive relationships with residents, employees, officials, vendors and contractors.

**Teamwork**

Works cooperatively with others to achieve team goals. Actively fosters commitment and team spirit and works with others to meet business objectives.

**Accountability and Ethics**

Follows through on commitments made and takes responsibility for results and subsequent outcomes. Contributes to maintaining the integrity of the organization and displays high standards of ethical conduct.

**Respect for Self and Others**

Treats others with consideration and high regard. Demonstrates respect for the differences that exist among customers and fellow employees and recognizes that those differences are an important source of innovation, progress and interpersonal awareness.

**Safety**

Creates and maintains a safe work environment by taking action which prevents injury or harm to self, others, equipment and/or property. Additionally, creates and fosters an environment of open and respectful dialogue in which individuals may offer diverse perspectives.