CLASSIFICATION NOTICE NO. 1607

POSTING IS REQUIRED

To: Agency Heads and Employees

From: Karen Niparko, Executive Director of the Office of Human Resources

Date: July 3, 2019

Subject: Proposed Changes to the Classification and Pay Plan

The proposed change amends the Classification and Pay Plan by changing the title and pay grades of various associated labor and equipment operator classifications.

OHR has convened a group of citywide leaders who manage the hundreds of labor and equipment operator positions across the city in a variety of diverse field work settings and assignments. This group has expressed concerns and difficulties with these classifications, which are CDL driving and labor positions who are having a challenging time attracting and retaining employees. This group feels strongly based on conversations with existing and potential employees that pay is a contributing factor to these challenges, of which market data confirms.

As a result, the Office of Human Resources (OHR) Classification and Compensation Division conducted a compensation market study of the Equipment Operator series. This series consists of eight (8) classifications. Other classifications were included due to established pay relationships.

OHR analyzed turnover data and exit interviews for 2018 and the data strongly supported this proposal. Turnover data was extremely high for both the Utility Worker Senior and the Equipment Operator. Turnover data was 28.09% for Utility Worker Senior with only 5.62% being involuntary and 22.47% being voluntary. The total turnover for Equipment Operator was 35.26% with 4.96% being involuntary and 30.30% was voluntary. Exit interview data stated pay as being a huge factor in why employees left the city.

Based on a combination of the market lag, 2018 turnover data, the low perception of pay on exit interviews, and managers expressing difficulty recruiting and retaining employees, are all reasons prompting us to propose these recommendations.

It is also recommended to change various titles to align better with market naming and to define this series better. The Equipment Operator classification series is recommended to change titles to Equipment Operator I through IV. The Semi Tractor Trailer Operator classification is recommended to change the title to Tractor Trailer Operator. The Crew Supervisor is recommended for a title change to Crew Lead to describe the work being performed accurately. There was confusion amongst agencies on whether the classification was a lead or a supervisor. It was found that only 11 of the 54 are supervising subordinate staff, and the other positions are used as a lead worker. Because of this, the classification specification was revised to describe permanently-assigned lead duties, allowing for supervision by position. The Closed Circuit Television Technician I through III was changed to Wastewater Video Inspector I through III to be consistent with industry standards.
### TITLE & PAY GRADE CHANGES

<table>
<thead>
<tr>
<th>Job Code</th>
<th>Current Class Title</th>
<th>Proposed Class Title</th>
<th>Current Pay Grade &amp; Range</th>
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### PAY GRADE CHANGES ONLY

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Per Career Service Rule 7-37 A – “If it is determined that changes to the Classification & Pay Plan are necessary, the effective date of any resulting changes to the Classification & Pay Plan shall be the beginning of the first work week following approval by the mayor or by the City Council over the mayor’s veto. Provisional classifications resulting from changes to the Classification & Pay Plan may be used upon approval by the OHR Executive Director or Board but use for longer than six months is contingent upon City Council approval.”
Public Hearing: Yes ☒ No ☐ in accordance with Career Service Rule 7-21

Public Notice of Changes
The scheduled time for the public hearing is Thursday, July 18, 2019 at 9:00 AM in the Webb Municipal Building, 4th floor, Room 4.G.2, located at 201 West Colfax Avenue, Denver, CO 80202.

Please submit any questions or comments on this proposal in writing to compensation@denvergov.org by 8:00 AM on Thursday, July 18, 2019. Please include a contact name and phone number so that we may respond directly.

If anyone wishes to be heard by the Board on this item, please call George Branchaud george.branchaud@denvergov.org at (720) 913-5650 no later than noon on Tuesday, July 16, 2019.