Office of Human Resources

Clinical Nurse Educator – C01598

General Statement of Duties
Performs full performance professional level nursing duties and develops and implements an ongoing nursing education program for nursing staff to meet regulatory requirements and ensures that nursing staff and new hires are competent to perform their duties and responsibilities.

Distinguishing Characteristics
This classification is located at Denver Health Medical Center and is being maintained for promotional purposes.

Guidelines, Difficulty and Decision-Making Level
Guidelines are in the form of stated objectives for the section, unit, function, or project.

Work assignment is generally unstructured and employee is responsible for assigning and supervising a variety of functions to achieve the objectives of the section, unit, or project. Duties performed involve weighing and evaluating factors requiring judgment, analytical ability, and problem solving.

Employee is responsible for simultaneous coordination and supervision of several functions, programs, or projects in various stages of completion.

Level of Supervision Received & Quality Review
Under administrative supervision, the employee has personal accountability for carrying out an assigned function, program, or project within the scope of established guidelines and objectives and is expected to resolve problems that arise in the normal course of the work. Completed work is generally reviewed for soundness of judgment, conclusion, adequacy, and conformance to policy.

Interpersonal Communication & Purpose
Contacts are of a remedial nature involving the resolution of problems and where some degree of discretion and judgment are required in carrying out a major program and/or function of the organization.

Level of Supervision Exercised
By position, performs lead work over health care staff.

Essential Duties
Establishes nursing care plans and participates as a member of a health care team planning for and providing optimum patient care. Develops and implements a competency-based nursing orientation program for both novice and experienced new nursing hires and coordinates unit orientation of new nursing support staff.

Evaluates outcome of patient care, consults with other professionals as required and works with staff to adjust nursing care processes as necessary to ensure optimum patient care.

Provides a safe, comfortable and therapeutic environment for nursing staff, patients/families in accordance with practice standards.
Gives direction or assistance to both staff and patients in planning for or delivering care to multi-problem patients and educates employees and patients in specialized knowledge, procedures and techniques. Assesses educational needs of nursing staff and writes policies on standards for specialized care, using data from nurses, patients, clinical information and relevant research.

Makes emergency assessments in critical situations and performs necessary procedures/interventions to stabilize the patient’s medical/mental condition.

Acts as an educational resource to instruct nursing staff, patient and family regarding tests, procedures, and agency policy. Educates staff nurses to preceptor roles and responsibilities and mentors them regarding general health techniques, health maintenance and preventive health care.

Administers and controls medications.

 Maintains or increases nursing skills and knowledge base necessary to meet patient care standards and quality improvement criteria. Provides in-service training to nursing staff, documents the need for additional individual training, and provides input to managers about staff performance as related to clinical performance and professional development.

Participates in and assists in formulating and screening quality improvement plans.

Arranges ordered diagnostic and therapeutic services for patient. Maintains patient records and charts to ensure accurate patient medical and psychological treatment records.

Implements and interprets policies and procedures developed by higher level managers or supervisors. Assists in developing, recommending and coordinating implementation of new procedures for the assigned functions or unit.

Performs other related duties and/or responsibilities as assigned or requested.

Any one position may not include all of the duties listed. However, the allocation of positions will be determined by the amount of time spent in performing the essential duties listed above.

<table>
<thead>
<tr>
<th>Competencies</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customer Service – Interacts with customers in a friendly and professional manner, works to resolve issues quickly and effectively, and is knowledgeable about products and services.</td>
</tr>
<tr>
<td>Decision Making – Specifies goals and obstacles to achieving those goals, generates alternatives, considers risks, and evaluates and chooses the best alternative in order to make a determination, draw conclusions, or solve a problem.</td>
</tr>
<tr>
<td>Learning – Uses efficient learning techniques to acquire and apply new knowledge and skills and uses training, feedback, or other opportunities for self-learning and development.</td>
</tr>
<tr>
<td>Interpersonal Skills - Shows understanding, friendliness, courtesy, tact, empathy, cooperation, concern, and politeness to others and relates well to different people from varied backgrounds and different situations.</td>
</tr>
<tr>
<td>Problem Solving – Identifies problems; determines accuracy and relevance of information; uses sound judgment to generate and evaluate alternatives, and to make recommendations.</td>
</tr>
</tbody>
</table>
Teaching Others - Helps others learn through formal or informal methods; identifies training needs; provides constructive feedback; coaches others on how to perform tasks; acts as a mentor.

Written Communication – Composes, reviews, edits, and issues written materials for diverse audiences and communicates purpose in a succinct and organized manner that is appropriate for context, time, and place.

Knowledge & Skills

Knowledge of professional nursing theory and practice sufficient to be able to assess, plan, implement, and evaluate patient care.

Knowledge of blood borne pathogen regulations and universal precautions sufficient to be able to protect self and others from possible infection.

Knowledge of a wide variety of medical equipment and instruments sufficient to be able to administer patient care.

Knowledge of various narcotics and medications sufficient to be able to administer and control them.

Education Requirement

Completion of a nursing education program which satisfies the licensing requirement of the Colorado State Board of Nursing.

Experience Requirement

Two (2) years of professional nursing experience.

Education & Experience Equivalency

No substitution of experience for education is permitted.

Additional appropriate education may be substituted for experience requirements.

Licensure & Certification

Requires CPR certification by the end of the probationary period, and maintained throughout employment.

Requires possession of a valid Colorado Registered Nurse’s License, or permit at the time of appointment; with the intent that the permit be used only until licensure is obtained within a reasonable timeframe.

Licenses and certifications must be kept current as a condition of employment.

Working Environment

Contact with patients under a wide variety of circumstances.
Potential exposure to hazardous anesthetic agents, body fluids and wastes.
Potential exposure to infections and contagious disease.
Potential exposure to odors in kitchen and/or patient areas.
Potential exposure to risk of blood borne diseases.
Potential exposure to unpleasant elements (accidents, injuries and illness).
Occasional pressure due to multiple calls and inquiries.
Subject to many interruptions.
Subject to varying and unpredictable situations.
**Level of Physical Demand**

1-Sedentary (0-10 lbs.)

**Physical Demands**

(Physical Demands are a general guide and specific positions will vary based on working conditions, locations, and agency/department needs.):

- **Standing:** remaining on one’s feet in an upright position.
- **Walking:** moving about on foot.
- **Lifting:** raising or lowering objects weighing no more than 10 pounds, from one level to another.
- **Carrying:** transporting an object, usually by hand, arm, or shoulder.
- **Pushing:** exerting force upon an object so that the object is away.
- **Pulling:** exerting force on an object so that it is moving to the person.
- **Climbing:** ascending or descending objects usually with hands/feet.
- **Balancing:** maintaining body equilibrium to prevent falling over.
- **Stooping:** bending the body by bending spine at the waist.
- **Kneeling:** bending legs to come to rest on one or both knees.
- **Crouching:** bending body downward and forward by bending legs.
- **Crawling:** moving about on hands and knees or hands and feet.
- **Reaching:** extending the hand(s) and arm(s) in any direction.
- **Handling:** seizing, holding, grasping, or otherwise working with hands.
- **Fingering:** picking, pinching, or otherwise working with fingers.
- **Feeling:** perceiving attributes of objects by means of skin receptors.
- **Talking:** expressing or exchanging ideas by means of spoken words.
- **Hearing:** perceiving the nature of sounds by the ear.
- **Repetitive motions:** Making frequent movements with a part of the body.
- **Lifting:** raising or lowering objects weighing no more than 10 pounds, from one level to another.
- **Far acuity:** ability to see clearly at 20 feet or more.
- **Near acuity:** ability to see clearly at 20 inches or less.
- **Depth Perception:** ability to judge distance and space relationships.
- **Field of Vision:** ability to see peripherally.
- **Accommodation:** ability to adjust vision to bring objects into focus.
- **Color Vision:** ability to distinguish and identify different colors.

**Background Check Requirement**

- Criminal Check
- Education Check
- Employment Verification
- Licenses/Certification

**Assessment Requirement**

None

**Probation Period**

Six (6) months.
Class Detail

Pay Grade: O-811
FLSA Code: Y
Management Level: 10
Established Date: 9/21/2018
Established By: Lori Schumann
Revised Date: 6/11/2019
Revised By: Ryland Feno
Class History:
6/11/19 - Updated working environment verbiage.