General Statement of Duties

Provides paraprofessional dental work assisting dentists in the care and treatment of dental patients.

Distinguishing Characteristics

This classification is located at Denver Health Medical Center and is being maintained for promotional purposes.

Guidelines, Difficulty and Decision-Making Level

Guidelines are generally numerous, well established, and directly applicable to the work assignment. Work assignment and desired results are explained by general oral or written instructions.

Duties assigned are generally repetitive and restricted in scope but may be of substantial intricacy. Employee primarily applies standardized practices.

Decisions or recommendations on non-standardized situations are limited to relating organizational policies to specific cases. Problems that are not covered by guidelines or are without precedent are taken up with the supervisor.

Level of Supervision Received & Quality Review

Under normal supervision, within a standardized work situation, the employee performs duties common to the line of work without close supervision or detailed instruction. Work product is subject to continual review.

Interpersonal Communication & Purpose

Contacts with the public or employees where explanatory or interpretive information is exchanged, gathered, or presented and some degree of discretion and judgment are required within the parameters of the job function.

Level of Supervision Exercised

None

Essential Duties

Provides chair side assistance to dentists in the examination and treatment of pedodontics, periodontics, endodontics, prosthetics, oral surgery and other procedures.

Obtains and records medical and dental history. Reviews charts and treatment plans, selects appropriate instruments, materials, and medications, arranges in order of use on chairside tray, and prepares dental work area prior to each appointment in accordance with the scheduled treatment.

Seats, drapes, and positions patients. Provides chair side assistance by passing instruments to dentist, preparing materials for restorative procedures, and keeping oral operative areas clean during dental procedures.

Positions patients and takes and processed X-rays. Instructs patients in the need and desirability of comprehensive dental care and relays surgical post operative instructions.

Assists dentist in performing suture removal, applying topical fluorides, applying rubber dams, and other chair side assistance procedures.
May instruct patients in dental post operative care and need for comprehensive dental care.

Assists in the maintenance of supplies and equipment and sterilization of instruments.

Maintains established departmental policies and procedures, quality improvement, safety, environmental and infection control standards.

Cooperates with other personnel to achieve departmental and interdepartmental objectives and maintain good employee relations.

Attends meetings as required.

Performs other related duties as assigned or requested.

Any one position may not include all of the duties listed. However, the allocation of positions will be determined by the amount of time spent in performing the essential duties listed above.

**Competencies**

**Customer Service** – Interacts with customers in a friendly and professional manner, works to resolve issues quickly and effectively, and is knowledgeable about products and services.

**Information Management** - Identifies a need for and knows where or how to gather information; organizes and maintains information or information management systems.

**Oral Communication** - Expresses information to individuals or groups effectively; taking into account the audience and nature of the information; makes clear and convincing oral presentations; listens to others, attends to nonverbal cues and responds appropriately.

**Technical Competence** - Uses knowledge that is acquired through formal training or extensive on-the-job experience to perform one's job; works with, understands, and evaluates technical information related to the job; advises others on technical issues.

**Knowledge & Skills**

None

**Education Requirement**

Graduation from high school or the possession of a GED, HiSET or TASC Certificate.

**Experience Requirement**

One (1) year of experience provides chair side assistance to a dentist in the examination and treatment of patients.

**Education & Experience Equivalency**

Certification as a Dental Assistant may be substituted for the one-year of experience.

**Licensure & Certification**

Possession of a certification to take dental x-rays by the end of the probationary period.

Licenses and certifications must be kept current as a condition of employment.
Working Environment

Wet: frequent contact with water or other liquid.
Noise: sufficient noise to cause distraction or possible hearing loss.
Hazards: conditions where there is danger to life, body, and/or health.
Atmospheric Conditions: conditions that affect the skin or respiratory system.

Level of Physical Demand

2-Light (10-20 lbs.)

Physical Demands

(Physical Demands are a general guide and specific positions will vary based on working conditions, locations, and agency/department needs.):

Carrying: Transporting an object, usually by hand, arm or shoulder
Eye/Hand/Foot Coordination: Performing work through using two or more
Fingering: Picking, pinching or otherwise working with fingers
Handling: Seizing, holding, grasping or otherwise working with hand(s)
Hearing: Perceiving the nature of sounds by the ear
Reaching: Extending the hand(s) and arm(s) in any direction
Repetitive Motions: Making frequent movements with a part of the body
Stooping: bending the body by bending the spine at the waist
Talking: Expressing or exchanging ideas by means of spoken words.
Lifting: raising or lowering objects weighing no more than 20 pounds, from one level to another.

Background Check Requirement

Criminal Check
Employment Verification

Assessment Requirement

None

Probation Period

Six (6) months.

Class Detail

Pay Grade:  O-605
FLSA Code:  N
Management Level:  10
Established Date:  9/21/2018
Established By:  Lori Schumann
Revised Date:
Revised By:
Class History: