General Statement of Duties

Directs and supervises the work of technical staff in a specially area of the Denver Health Medical Center Laboratory, such as Chemistry, to ensure accurate completion of laboratory tests and compliance with accrediting and inspecting agencies requirements.

Distinguishing Characteristics

The Medical Technologist Section Supervisor is distinguished from the Medical Technologist Unit Supervisor which supervises the work of technical staff performing tests in a clinical laboratory or specialty unit of the Medical Laboratory such as Serology. This class is also distinguished from the Medical Technologist which performs highly technical routine and emergency laboratory procedures in the Medical Laboratory including Hematology, Chemistry, Toxicology, and the Blood Bank.

Guidelines, Difficulty and Decision-Making Level

Guidelines are in the form of stated objectives for the section, unit, function, or project.

Work assignment is generally unstructured and employee is responsible for assigning and supervising a variety of functions to achieve the objectives of the section, unit, or project. Duties performed involve weighing and evaluating factors requiring judgment, analytical ability, and problem solving.

Employee is responsible for simultaneous coordination and supervision of several functions, programs, or projects in various stages of completion.

Level of Supervision Received & Quality Review

Under managerial direction, the employee has personal accountability for carrying out the work objectives of an organizational unit or section within the scope of established guidelines and the mission of the agency or department. Employee is expected to resolve problems that arise in the normal course of the work. Work may be discussed with higher level supervisors and reviewed for soundness of judgment and feasibility of decisions.

Interpersonal Communication & Purpose

Contacts are of a non-prescribed nature involving the negotiation and resolution of problems and where exceptional degrees of discretion, judgment, and specialized knowledge are required in carrying out the programs and policies of an organization.

Level of Supervision Exercised

Supervises one subordinate supervisor and/or two or more professional employees who do not supervise.

Essential Duties

Supervises subordinate supervisors and technical staff in a specialty section of Denver Health Medical Center’s Medical Laboratory.

Assists in developing, recommending and coordinating the implementation of new procedures for the assigned functions or unit.

Implements and interprets policies and procedures developed by higher level managers or supervisors.
Develops and monitors work teams or units and assigns staff to efficiently and effectively accomplish the division's goals and objectives.

Assists in the development of departmental budgets.

Recognizes and resolves unusual conditions, test results and procedures.

Communicates operational problems to the Laboratory Manager and recommends solutions.

Reviews work upon completion for adherence to guidelines and standards.

Resolves problems encountered by employees during the course of the assignment.

Monitors safety, environmental and infection control standards and implements a quality improvement program.

Develops goals, documents performance, provides performance feedback and formally evaluates the work of the employee; provides reward and recognition for proper and efficient performance. Assists staff to achieve performance standards and identifies opportunities for continual improvement to performance standards.

Trains employee in day to day procedures.

Interviews and selects staff reporting directly to this position and assists with other interviews as required.

Initiates and recommends disciplinary action for employees as necessary.

Any one position may not include all of the duties listed. However, the allocation of positions will be determined by the amount of time spent in performing the essential duties listed above.

**Competencies**

Delivering Results - Sets high standards for quality, quantity, and timelines. Focuses on customer needs and satisfaction. Consistently achieves project goals.

Influencing - Collaborates with, persuades and influences others.

Oral Communication - Expresses information to individuals or groups effectively; taking into account the audience and nature of the information; makes clear and convincing oral presentations; listens to others, attends to nonverbal cues and responds appropriately.

Coaching - Provides others with clear direction, motivates, and empowers. Recruits staff of a high caliber and provides staff with development opportunities and coaching.

**Knowledge & Skills**

Knowledge of budgeting principles and practices sufficient to be able to assume budgetary responsibilities as required.

Skill in analyzing work functions and developing methodologies to ensure effective and efficient completion of the work assignment.

Skill in developing and implementing policies and procedures related to the work assignment.

Skill in training others to perform the duties of the work assignment.
Skill in applying existing guidelines or creating new approaches to a variety of unprecedented and problematic situations for a unit or project.

Skill in exercising initiative, judgment, and decision making in solving problems and meeting the objectives of the unit or project.

Skill in reviewing work for accuracy and completeness.

### Education Requirement

Bachelor’s Degree in Biology, Chemistry or a related field.

### Experience Requirement

Two (2) years of experience of the type and at the level of Medical Technologist Unit supervisor.

### Education & Experience Equivalency

Additional appropriate education may be substituted for one year of the minimum, experience requirement.

### Licensure & Certification

Must meet Clinical Laboratory Improvement Amendments (CLIA) for specific job duties at the time of application.

Possession of Certification as a Medical Technologist or Histologic Technician by the American Society of Clinical Pathologists required.

Licenses and certifications must be kept current as a condition of employment.

### Working Environment

Potential exposure to bio- hazardous, radioactive substances

Potential exposure to hazardous anesthetic agents, body fluids and waste

Potential exposure to housekeeping/cleaning agents/chemicals

Potential exposure to infection from disease-bearing specimens

Potential exposure to odorous chemical and specimens

Potential exposure to patient elements

Potential exposure to the risk of blood borne diseases

Potential exposure to infections and contagious diseases.

### Level of Physical Demand

1-Sedentary (0-10 lbs.)

### Physical Demands

(Physical Demands are a general guide and specific positions will vary based on working conditions, locations, and agency/department needs.):

Standing: remaining on one’s feet in an upright position.

Sitting: remaining in the normal seated position.

Reaching: extending the hand (s) and arm (s) in any direction.

Handling: seizing, holding, grasping, or otherwise working with hand (s)

Fingering: picking, pinching, or otherwise working with fingers

Talking: expressing or exchanging ideas by means of spoken words

Repetitive motions: making frequent movements with a part of the body
Eye/hand/foot coordination: performing work through using two or more
Lifting: raising or lowering objects weighing no more than 10 pounds, from one level to another.

**Background Check Requirement**

- Criminal Check
- Employment Verification
- Education Check
- Licensure/Certification

**Assessment Requirement**

None

**Probation Period**

Six (6) months.

**Class Detail**

- Pay Grade: O-810
- FLSA Code: Y
- Management Level: 6
- Established Date: 9/21/2018
- Established By: Lori Schumann
- Revised Date: 6/11/2019
- Revised By: Ryland Feno

Class History:
6/11/19 - Updated working environment verbiage.