General Statement of Duties

Provides prescribed medications, drugs, and other pharmaceuticals as needed for adequate inpatient/outpatient care according to professional standards and practices or acts as a consultant and coordinates an adverse drug reaction program for the Rocky Mountain Poison Control.

Distinguishing Characteristics

This classification is located at Denver Health Medical Center and is being maintained for promotional purposes.

Guidelines, Difficulty and Decision-Making Level

Guidelines are generally but not always clearly applicable, requiring the employee to exercise judgment in selecting the most pertinent guideline, interpret precedents, adapt standard practices to differing situations, and recommend alternative actions in situations without precedent.

Duties assigned are generally complex and may be of substantial intricacy. Work assignment is performed within an established framework under general instructions but requires simultaneous coordination of assigned functions or projects in various stages of completion.

Employee is responsible for determining time, place, and sequence of actions to be taken. Unusual problems or proposed deviations from guidelines, practices, or precedents may be discussed with the supervisor before being initiated.

Level of Supervision Received & Quality Review

Under general supervision, the employee receives assignments and is expected to carry them through to completion with substantial independence. Work is reviewed for adherence to instructions, accuracy, completeness, and conformance to standard practice or precedent. Recurring work clearly covered by guidelines may or may not be reviewed.

Interpersonal Communication & Purpose

Contacts with the public or employees where explanatory or interpretive information is exchanged, defended, and gathered and discretion and judgment are required within the parameters of the job function.

Level of Supervision Exercised

By position. performs leadwork.

Essential Duties

Advises patients, family and medical and nursing staff on use of various medications including dosage, side effects, drug interactions, and composition.

Prepares or oversees the preparation of intravenous solutions and monitors patients for proper intravenous nutrition.

Ensures secure storage of narcotics and other controlled substances, and checks stock on a regular basis to identify and reorder outdated stock and ensure that stock is maintained in accordance with manufacturer requirements.
Compounds, labels and packages medications and pharmaceuticals, and ensures delivery of quality pharmacy services for inpatients and outpatients.

Consults with and advises medical staff regarding utilization of drugs and pharmaceuticals, and monitors drug therapy as assigned by medical staff, and suggests alternate drug therapy when appropriate.

Monitors drug therapy for potential drug-drug, drug-food and drug-disease interactions. Performs as a consultant on medication related issues and assists in coordinating the drug utilization program at Denver Health and Hospital Authority.

Ensures adherence to all legal and professional pharmacy requirements.

Interprets and clarifies orders for all types of medications. Researches drug information requests and responds promptly.

Maintains established departmental policies and procedures, quality improvement, safety, environmental infection controls standards.

Provides information and advice to patients, medical and nursing staff concerning medications.

By position, monitors drug therapies to identify cost containment opportunities.

Enhances professional growth and development through participation in educational programs, receiving current literature, and attending in-service meetings and workshops.

Performs other related duties as assigned or requested.

Any one position may not include all of the duties listed. However, the allocation of positions will be determined by the amount of time spent in performing the essential duties listed above.

### Competencies

**Attention to Detail** - Is thorough when performing work and conscientious about attending to detail.

**Customer Service** – Interacts with customers in a friendly and professional manner, works to resolve issues quickly and effectively, and is knowledgeable about products and services.

**Interpersonal Skills** - Shows understanding, friendliness, courtesy, tact, empathy, cooperation, concern, and politeness to others and relates well to different people from varied backgrounds and different situations.

**Reading** - Understands and interprets written material, including technical material, rules, regulations, instructions, reports, charts, graphs, or tables; applies what is learned from written material to specific situations.

**Reasoning** - Identifies rules, principles, or relationships that explain facts, data, or other information; analyzes information and makes correct inferences or draws accurate conclusions.

**Technical Competence** - Uses knowledge that is acquired through formal training and/or extensive on-the-job experience to perform one’s job; works with, understands, and evaluates technical information related to the job; advises others on technical issues.

**Written Communication** – Composes, reviews, edits, and issues written materials for diverse audiences and communicates purpose in a succinct and organized manner that is appropriate for context, time, and place.
Knowledge & Skills

Knowledge of the chemical composition, structure, and properties of substances and of the chemical processes and transformations that they undergo. This includes uses of chemicals and their interactions, danger signs, production techniques, and disposal methods.

Knowledge of the information and techniques needed to diagnose and treat human injuries, diseases, and deformities. This includes symptoms, treatment alternatives, drug properties and interactions, and preventive health-care measures.

Knowledge of plant and animal organisms, their tissues, cells, functions, interdependencies, and interactions with each other and the environment.

Education Requirement

Bachelor’s Degree in Pharmacy and completion of an internship.

Experience Requirement

None

Education & Experience Equivalency

No substitution of experience for education is permitted.

Licensure & Certification

Licensed by the State of Colorado Board of Pharmacy Registration (R.Ph.) at the time of application.

Working Environment

Potential exposure to infections and contagious disease
Potential exposure to patient elements
Potential exposure to unpleasant elements (accidents, injuries and illness)
Potential exposure to toxic chemicals
Handles absentee replacements on short notice
Handles emergency or crisis situations
Occasional pressure due to multiple calls and inquiries
Requires judgment/action which could result in death of patient
Subject to electrical and radiant energy hazards
Subject to long irregular hours
Subject to many interruptions
Subject to varying and unpredictable situations.

Level of Physical Demand

3-Medium (20-50 lbs.)

Physical Demands

(Physical Demands are a general guide and specific positions will vary based on working conditions, locations, and agency/department needs.):

Carrying: transporting an object, usually by hand, arm, or shoulder.
Eye/hand/foot coordination: performing work through using two or more.
Feeling: perceiving attributes of objects by means of skin receptors.
Fingering: picking, pinching, or otherwise working with fingers.
Handling: seizing, holding, grasping, or otherwise working with hands.
Hearing: perceiving the nature of sounds by the ear.
Reaching: extending the hand(s) and arm(s) in any direction.
Repetitive motions: Making frequent movements with a part of the body.
Sitting: remaining in the normal seated position.
Standing: remaining on one’s feet in an upright position.
Talking: expressing or exchanging ideas by means of spoken words.
Walking: moving about on foot.
Lifting: raising or lowering objects weighing no more than 50 pounds, from one level to another.

**Background Check Requirement**

- Criminal Check
- Education Check
- Licensure/Certification

**Assessment Requirement**

None

**Probation Period**

Six (6) months.

**Class Detail**

- Pay Grade: O-816
- FLSA Code: Y
- Management Level: 10
- Established Date: 9/21/2018
- Established By: Lori Schumann
- Revised Date:
- Revised By:
- Class History: