General Statement of Duties

Performs supervisory duties over plumbers engaged in the day-to-day operations, maintenance, construction, and repair of City facility plumbing systems.

Distinguishing Characteristics

This class is distinguished from the Plumber classification, which does not have supervisory responsibilities; and, is distinguished from the Operational Supervisor I, which has second level supervisory responsibilities.

Guidelines, Difficulty and Decision-Making Level

Guidelines are in the form of stated objectives for the section, unit, function, or project.

Work assignment is generally unstructured and employee is responsible for assigning and supervising a variety of functions to achieve the objectives of the section, unit, or project. Duties performed involve weighing and evaluating factors requiring judgment, analytical ability, and problem solving.

Employee is responsible for simultaneous coordination and supervision of several functions, programs, or projects in various stages of completion.

Level of Supervision Received & Quality Review

Under administrative supervision, the employee has personal accountability for carrying out an assigned function, program, or project within the scope of established guidelines and objectives and is expected to resolve problems that arise in the normal course of the work. Completed work is generally reviewed for soundness of judgment, conclusion, adequacy, and conformance to policy.

Interpersonal Communication & Purpose

Contacts are of a non-prescribed nature involving the negotiation and resolution of problems and where exceptional degrees of discretion, judgment, and specialized knowledge are required in carrying out the programs and policies of an organization.

Level of Supervision Exercised

Supervises two or more plumbers and staff who do not supervise.

Essential Duties

Supervises skilled journey level plumbers and other staff involved in the operation, maintenance, construction, and/or repair of City facility plumbing systems.

Reviews, develops, and/or modifies work plans, methods, and procedures, determines work priorities, and develops work schedules to provide adequate staff coverage. Provides work instruction, assists employees with difficult and/or unusual assignments, and encourages innovation. Assigns and distributes work, reviews work for accuracy and completeness, and returns assignments with recommendations for proper completion.

Conducts hiring interviews and selects candidate(s) for job opening(s).
Resolves problems, mediates conflicts encountered during daily operations, determines appropriate solutions, and promotes teamwork. Encourages regular communication and informs staff of relevant business issues and their impact on the organization.

Develops goals, documents performance, provides performance feedback and formally evaluates the work of the employee; provides reward and recognition for proper and efficient performance. Assists staff to achieve performance standards and identifies opportunities for continual improvement to performance standards.

Ensures quality, effectiveness, and efficiency of unit activities and safety measures.

Documents causes for disciplinary action, initiates letters of reprimand, and makes formal recommendations for disciplinary action. Responds to formal and informal employee grievances and prepares written responses.

Implements safety standards and develops procedures to ensure compliance.

Assists in developing, recommending, and coordinating the implementation of new procedures for the assigned functions or unit.

Makes recommends to, accepts, rejects, and/or modifies contracted work contracts.

Coordinates projects with other trades areas.

Maintains plumbing systems records for all maintenance, repairs, and/or installation work completed.

Develops, recommends, and establishes equipment maintenance schedules.

By position, supervises snow removal crews.

Performs other related duties as assigned or requested.

Any one position may not include all of the duties listed. However, the allocation of positions will be determined by the amount of time spent in performing the essential duties listed above.

**Competencies**

"Decision Making – Specifies goals and obstacles to achieving those goals, generates alternatives, considers risks, and evaluates and chooses the best alternative in order to make a determination, draw conclusions, or solve a problem.

Delivering Results - Sets high standards for quality, quantity, and timelines. Focuses on customer needs and satisfaction. Consistently achieves project goals.

Influencing - Collaborates with, persuades and influences others.

Reading - Understands and interprets written material including technical material, rules, regulations, instructions, reports, charts, graphs, or tables and applies what is learned from written material to specific situations.

Technical Competence – Uses knowledge that is acquired through formal training or extensive on-the-job experience to perform one’s job; works with, understands, and evaluates technical information related to the job; advises others on technical issues.
Coaching - Provides others with clear direction, motivates, and empowers. Recruits staff of a high caliber and provides staff with development opportunities and coaching.

Written Communication – Composes, reviews, edits, and issues written materials for diverse audiences and communicates purpose in a succinct and organized manner that is appropriate for context, time, and place.

**Knowledge & Skills**

Knowledge of safety practices and precautions sufficient to be able to supervise, train, and provide safety instructions to subordinates and others and to recognize and correct hazardous situations.

**Education Requirement**

Graduation from high school or the possession of a GED, HiSET or TASC Certificate.

**Experience Requirement**

Three (3) years of experience as licensed journey plumber.

**Education & Experience Equivalency**

No substitution of experience for education is permitted.

Additional appropriate education may be substituted for experience requirements.

**Licensure & Certification**

By position, requires a valid Driver’s License at the time of application.

Possession of a valid Journey Plumber’s License issued by the State of Colorado at the time of application.

By position, requires a Master Plumber’s License or a Class ”A” Supervisor Certificate issued by the State of Colorado, or the City and County of Denver, at the time of application in order to pull permits for an agency or department.

Licenses and certifications must be kept current as a condition of employment.

**Working Environment**

Atmospheric Conditions: conditions that affect the skin, eyes or respiratory system.
Potential exposure to cold weather conditions (indoor/outdoor)
Potential exposure to conditions that affect the skin or respiratory system
Potential exposure to hazardous anesthetic agents, body fluids, and bio-wastes
Potential exposure to hazardous conditions where there is a danger to life, body, and/or health
Potential exposure to hazardous/toxic chemicals
Potential exposure to hazards from electro/mechanical/power equipment.
Potential exposure to hazards of steam and heat
Potential exposure to heat temperatures, hot enough to cause bodily discomfort
Potential exposure to hot and humid work environment
Potential exposure to housekeeping/cleaning agents/chemicals.
Potential exposure to humid conditions with high moisture content to cause bodily reactions
Potential exposure to infection from disease-bearing specimens.
Potential exposure to infections and contagious diseases
Potential exposure to odorous chemicals
Potential exposure to the risk of blood borne diseases.
Potential exposure to temperature changes: variations in temperature from hot to cold
Potential exposure to toxic chemicals.
Handles emergency or crisis situations
Noise sufficient to cause distraction
Occasional pressure due to multiple calls
Personal Safety: aware of surroundings, people, and events
Pressure due to multiple calls and inquiries
Subject to burns and cuts
Subject to electrical and radiant energy hazards
Subject to injury from moving parts of equipment or vehicles
Subject to many interruptions
Subject to vibrations and strain on the body to cause bodily harm if endured daily
Temperature Changes: variations in temperature from hot to cold.
Works in confined, uncomfortable or awkward locations
Works in precarious or high locations.

### Level of Physical Demand

3-Medium (20-50 lbs.)

### Physical Demands

(Physical Demands are a general guide and specific positions will vary based on working conditions, locations, and agency/department needs.):

*Agility:* bends, stretches, twists, or reaches out with the body, arms or legs.
*Balancing:* maintaining body equilibrium to prevent falling over.
*Carrying:* transporting an object, usually by hand, arm, or shoulder.
*Climbing:* ascending or descending objects.
*Color vision:* ability to distinguish and identify different colors.
*Crawling:* moving about on hands and knees or hands and feet.
*Crouching:* bending body downward and forward by bending legs.
*Depth Perception:* ability to judge distances and space relationships.
*Eye/Hand/Foot Coordination:* performing work through the use of two or more.
*Feeling:* perceiving attributes of objects by means of skin receptors.
*Feeling:* perceiving attributes of objects by means of spoken word.
*Field of Vision:* ability to adjust vision to bring objects into focus.
*Field of Vision:* ability to see peripherally.
*Fine Dexterity:* coordinator eye-hand to operate a vehicle, reach, hold, grasp and turn objects
*Fingering:* picking, pinching, or otherwise working with fingers.
*Handling:* seizing, holding, grasping, or otherwise working with hand(s).
*Handling:* seizing, holding, grasping, or otherwise working with fingers.
*Hazards:* conditions where there is danger to life, body and/or health.
*Hearing/Talking:* hear and determine direction of sound.
*Hearing:* perceiving the nature of sound by the ear.
*Kneeling:* bending legs to come to rest on one or both knees.
*Lifting:* raising or lowering objects weighing no more than 50 pounds, from one level to another.
*Mathematical reasoning:
*Mental Demands:* mathematical reasoning, memorization, oral comprehension, spatial orientation, and written comprehension.
*Neck Flexion:* moving neck upward/downward.
*Oral comprehension:
*Physical Strength:* exerts maximum muscle force to lift, push, pull or carrying objects and performs laboring work.
*Pulling:* exerting force upon an object so that it is moving to the person.
Pushing: exerting force upon an object so that it is moving from the person.
Reaching: extending the hand(s) and arm(s) in any direction.
Repetitive motions: making frequent movements with a part of the body.
Sitting: remaining in the normal seated position.
Stamina: exerts oneself physically over long periods of time without tiring. (which may include performing repetitive tasks such as hammering or lifting objects).
Standing: remaining on one’s feet in an upward position.
Stooping: bending the body by bending the spine at the waist.
Talking: expressing or exchanging ideas by means of spoken words.
Vision Far Acuity: ability to see clearly at 20 feet or more.
Vision Near Acuity: ability to see clearly at 20 inches or less.
Vision: to observe animal behavior, read signs, and reading colors.
Walking: moving about on foot on uneven surfaces.
Walking: moving about on foot.
Written Comprehension.

**Background Check Requirement**

- Criminal Check
- Employment Verification
- By position, Motor Vehicle Record
- Licenses/Certification

**Assessment Requirement**

Labor and Trades Supervisor

**Probation Period**

Six (6) months.

**Class Detail**

- Pay Grade: J-810
- FLSA Code: Y
- Management Level: 7
- Established Date: 9/21/2018
- Established By: Lori Schumann
- Revised Date: 6/11/2019
- Revised By: Ryland Feno
- Class History:
  - 6/11/19 - Updated working environment verbiage.