General Statement of Duties

Supervises two or more first-level supervisors and/or multiple locations and multiple shifts involved in the distribution of a variety of supplies, materials, parts, and equipment.

Distinguishing Characteristics

Stockroom Manager is distinguished from Aviation Materials Administrator who has responsibility for supervising first-level supervisors and managing the inventory and receiving operations of supplies and materials, including exception handling, for Denver International Airport. It is distinguished from Stockroom Supervisors who are first-line supervisors over a stockroom and staff procuring and distributing a variety of supplies, materials, parts, and equipment.

Guidelines, Difficulty and Decision-Making Level

Guidelines are in the form of stated objectives for the section, unit, function or project.

Work assignment is generally unstructured and employee is responsible for assigning and supervising a variety of functions to achieve the objectives of the section, unit or project. Duties performed involve weighing and evaluating factors requiring judgment, analytical ability and problem solving.

Employee is responsible for simultaneous coordination and supervision of several functions, programs or projects in various stages of completion.

Level of Supervision Received & Quality Review

Under supervisory direction, the employee is responsible for accomplishing the objectives of middle management. Employee makes decisions or recommendations regarding hiring decisions, performance ratings, merit increases, promotional opportunities, disciplinary actions, and/or resolution of grievances or complaints. Serves as a role model for the employees they supervise and resolves day-to-day problems as they arise. Work is reviewed for their leadership, bringing the team together, delegating, and the use of independent judgement and discretion.

Interpersonal Communication & Purpose

Contacts of a non-prescribed nature involving the negotiation and resolution of non-routine problems encountered and where exceptional degrees of discretion and judgment and specialized knowledge are required in carrying out the programs and policies of an organization.

Level of Supervision Exercised

Supervises two or more first-level supervisors and/or multiple locations and multiple shifts.

Essential Duties

Supervises the work of supervisors and technicians involved in procuring and distributing a variety of supplies, materials, parts, and equipment and coordinates activities between stockroom and other departments. Resolves operational and unforeseen procedural problems and addresses other concerns as directed or necessary.

Controls inventory for items stocked and determines minimum and maximum stocking levels and monitors supply and material disbursements to ensure inventory accuracy.
Researches alternate sources for parts and materials to reduce cost on stockroom items and confers with vendors on parts availability. Authorizes purchases for the department.

Coordinates the identification and disposal of surplus or outdated parts, equipment and materials.

Receives and executes requests for special moves of equipment and materials.

Develops or modifies work plans, methods and procedures, determines work priorities and develops work schedules to provide adequate staff coverage. Provides work instruction and assists employees with difficult and/or unusual assignments; encourages innovation. Assigns and distributes work, reviews work for accuracy and completeness and returns assignments with recommendations for proper completion.

Develops the performance enhancement plan, documents performance, provides performance feedback and formally evaluates the work of the employee; provides reward and recognition for proper and efficient performance. Develops and implements training and development plans and opportunities for subordinate staff.

Resolves problems encountered during daily operations and determines appropriate solutions; promotes teamwork. Encourages regular communication, informs staff of relevant business issues and their impact on the organization.

Conducts interviews and selects staff reporting directly to this position and assists with other interviews as required.

Documents causes for disciplinary action and initiates letters of reprimand and makes formal recommendations for disciplinary action. Responds to formal and informal employee grievances and prepares written responses.

By position, may be required to be on-call to address emergent needs.

Performs other duties as assigned or requested.

Any one position may not include all of the duties listed. However, the allocation of positions will be determined by the amount of time spent in performing the essential duties listed above.

**Competencies**

**Decision Making** – Specifies goals and obstacles to achieving those goals, generates alternatives, considers risks, and evaluates and chooses the best alternative in order to make a determination, draw conclusions, or solve a problem.

**Delivering Results** - Sets high standards for quality, quantity, and timelines. Focuses on customer needs and satisfaction. Consistently achieves project goals.

**Influencing** - Collaborates with, persuades and influences others.

**Reading** - Understands and interprets written material including technical material, rules, regulations, instructions, reports, charts, graphs, or tables and applies what is learned from written material to specific situations.

**Technical Competence** – Uses knowledge that is acquired through formal training or extensive on-the-job experience to perform one’s job; works with, understands, and evaluates technical information related to the job; advises others on technical issues.

**Coaching** - Provides others with clear direction, motivates, and empowers. Recruits staff of a high caliber and provides staff with development opportunities and coaching.
Written Communication – Composes, reviews, edits, and issues written materials for diverse audiences and communicates purpose in a succinct and organized manner that is appropriate for context, time, and place.

**Knowledge & Skills**

Knowledge of ordering and controlling supplies sufficient to be able to evaluate and estimate usage rates, storage problems and values.

Knowledge of safety practices and precautions sufficient to be able to supervise, train, and provide safety instructions to subordinates and others and to recognize and correct hazardous situations.

**Education Requirement**

Graduation from high school or the possession of a GED, HiSET or TASC Certificate.

**Experience Requirement**

Three (3) years of supervisory experience over employees involved in the distribution of a variety of supplies, materials, parts and equipment.

**Education & Experience Equivalency**

A combination of appropriate education and experience may be substituted for the minimum education and experience requirements.

**Licensure & Certification**

None

**Working Environment**

Temperature Changes: Variation in temperature from hot to cold when works in the field.
Temperature Changes: Variation in temperature from hot to cold.
Subject to pressure for multiple calls, inquiries, and interruptions.
Subject to long, irregular hours.
Subject to injury from moving parts of equipment or vehicles.
Subject to hazards of flammable or explosive gases.
Subject to burns and cuts.
Personal Safety: aware of surroundings, people, and events.
Occasional pressure due to multiple calls and inquiries.
Noise: Sufficient noise to cause distraction or possible hearing loss.
Handles emergency or crisis situations.
Handles absentee replacement on short notice.
Potential exposure to housekeeping/cleaning agents/chemicals.
Potential exposure to hot and humid work environment.
Potential exposure to hazards from electrical/mechanical/power equipment.
Potential exposure to heat temperatures.
Potential exposure to hazardous/toxic chemicals.
Potential exposure to dust.
Potential exposure to cold weather conditions (indoor/outdoor)
Atmospheric Conditions: Conditions that effect the skin, eyes or respiratory system.
Subject to many interruptions.

**Level of Physical Demand**

3-Medium (20-50 lbs.)
Physical Demands

(Physical Demands are a general guide and specific positions will vary based on working conditions, locations, and agency/department needs.):

Agility: bends, stretches, twists, or reaches out with the body, arms, or legs.
Balancing: maintaining body equilibrium to prevent falling over.
Carrying: transporting an object, usually by hand, arm or shoulder.
Climbing: ascending or descending objects usually with hands and feet.
Color Vision: ability to distinguish and identify different colors.
Crouching: bending body downward and forward by bending legs.
Depth Perception: ability to judge distance and space relationships.
Eye/hand/foot coordination: performing work through the use of two or more.
Field of Vision: Ability to see peripherally. Ability to adjust vision to bring objects into focus.
Fingering: picking, pinching, or otherwise working with fingers.
Handling: seizing, holding grasping, or otherwise working with hands and fingers.
Hearing: perceiving the nature of sound by the ear.
Lifting: raising or lowering objects weighing no more than 50 pounds, from one level to another.
Pulling: exerting force upon an object so that it is moving to the person.
Pushing: exerting force upon an object so that the object is moving away from the person.
Reaching: extending the hand(s) and arm(s) in any direction.
Repetitive motions: making frequent movements with a part of the body.
Sitting: remaining in the normal seated position.
Standing: remaining on one’s feet in an upright position.
Stooping: bending the body by bending spine at the waist.
Talking: expressing or exchanging ideas by means of spoken words.
Vision Far acuity: ability to see clearly at 20 feet or more.
Vision Near acuity: ability to see clearly at 20 inches or less.
Walking: moving about on foot.

Background Check Requirement

Criminal Check
Employment Verification

Assessment Requirement

None

Probation Period

Six (6) months.

Class Detail

Pay Grade: J-810
FLSA Code: Y
Management Level: 6
Established Date: 9/21/2018
Established By: Lori Schumann
Revised Date:
Revised By:
Class History: