



Lost Pets

Need to redeem your lost pet?

1. Visit www.denveranimalshelter.org and go to the Lost Pets page to locate you pet's animal ID number.
2. Email DAP.Customercare@denvergov.org with the following:
 - Copy of your driver's license or photo ID
 - Clear photos, current rabies certificate, and/or previous adoption records as proof of ownership
3. Call **720-337-1810** once you have completed the above steps. A DAP staff member will assist you with reclaiming your animal.
 - Have a credit or debit card (Visa, Mastercard, Discover) available to pay redemption fees over the phone.
 - At this time, we cannot accept cash or check payment.



Need to drop off a stray/lost animal?

We are asking finders to hold onto stray animals and help to find owners for reunions. *Thank you for your willingness and effort in reuniting the animal with its owners and assisting us in keeping more animals out of the shelter.*

1. Here are some helpful tips in finding the pet's owner:
 - Bring the pet to a veterinary office to be scanned for a microchip. *DAP can assist by tracing microchips and tag identification. Please call 720-337-1810 or email dap.customercare@denvergov.org if you need assistance.*
 - Post fliers near where you found the pet and alert neighbors.
 - Post the pet's information and photo on NextDoor, Craigslist and PetHarbor.

If you do not have the ability to hold onto the animal, follow the steps below:

1. Please drop off the animal in our "night drop" to the left, at the west side of our building. Fill out the intake form inside and place the animal in one of the kennels and securely close the door.

Need to surrender your pet?

We understand that it can be a very difficult decision to surrender an animal. Currently, we are requesting that parties needing to surrender attempt to rehome pets prior to surrendering at DAS.

If you have explored all other means of rehoming and are in urgent need of surrendering today, please fill out the intake form in our "night drop" off area and safely secure your animal in a drop-box.

Need to surrender your pet for euthanasia?

1. Please call 720-337-1810 for assistance.



Other Services

At this time, Denver Animal Protection has temporarily stopped providing in-person assistance for the following services. You can complete these services online:

- Pet licensing
 - You can license your pet via www.denveranimalshelter.org
- Citation payment
 - If you need charges on a citation rescinded, please email dap.customercare@denvergov.org.
 - You can pay a citation at: www.denvergov.org/deh/paycitation.

At this time, Denver Animal Protection has suspended the following services:

- Food producing animal permits
- Intact permits
- Vaccination clinics

We are also currently not accepting donated items of any kind.

We appreciate your cooperation and understanding.