

CHILD SUPPORT SERVICES GOOD CAUSE EXEMPTION POLICY

If you are a parent or caretaker who is owed child support by a non-custodial parent to your child(ren), you are required to work with the Denver Human Services Child Support Services (CSS) team for establishment, modification, and enforcement of child support payments in order to receive child care assistance, unless you are claiming “Good Cause” for noncooperation.

Reasons for “Good Cause” include, but are not limited to, the following:

- There is potential for physical or emotional harm to a child or children; or
- There is potential for physical or emotional harm to a parent or caretaker relative; or
- Pregnancy or birth of a child related to incest or rape; or
- The child was legally adopted in a court of law or a parent receiving pre-adoption services.

Documentation to support your request is not required but can provide clarity and information to aid in the decision about your request. Suggested documents may include:

- Police report
- Medical report
- Restraining order
- Statement from a physician, mental health worker or social case worker

You may request a review of your case for good cause for not cooperating with Child Support Services by contacting your Denver Child Care Assistance Program technician. The Denver CCAP team will review and make a determination regarding good cause within fifteen (15) calendar days from receiving your request.