



# POINT IN TIME COUNT – METRO DENVER

PREVIEW OF 2017 RESULTS AND PROCESS IMPROVEMENT RECOMMENDATIONS



## PIT 101 – THE BASICS

- PIT counts conducted across country on last two weeks of January
- HUD requires annual shelter counts; unsheltered counts required every two years
- Only people experiencing “literal” homelessness are counted (when found)
- Requires many volunteers and lots of planning – daunting task
- MDHI is responsible for conducting the count and releasing the PIT report
- While there are limitations to the PIT, it provides critical info on scope of problem

# 2017 POINT IN TIME RESULTS

<b>Data Point</b>	<b>2016</b>	<b>2017</b>	<b>Change (%)</b>
<b>Total Number of Persons Experiencing Homelessness</b>	<b>5,467</b>	<b>5,116 (65% in Denver)</b>	<b>-354 (-6.4%)</b>
<b>Households with at least 1 adult and 1 child (total # of people)</b>	<b>2,472</b>	<b>1,464</b>	<b>-1,008 (-40.8%)</b>
<b>Individuals</b>	<b>2,995</b>	<b>3,652</b>	<b>657 (21.9%)</b>
<b>Veterans</b>	<b>713</b>	<b>571</b>	<b>-142 (-19.9%)</b>
<b>Unaccompanied Youth</b>	<b>287</b>	<b>432</b>	<b>135 (50.5%)</b>
<b>Unsheltered</b>	<b>786</b>	<b>924</b>	<b>138 (17.6%)</b>
<b>Chronic</b>	<b>861</b>	<b>1085</b>	<b>224 (26.0%)</b>

## 2017 POINT IN TIME--CHALLENGES

- Varying levels of involvement/coordination among county/special population coordinators
- Conducting count with a paper survey at high-volume shelters
- Condensing the bulk of the planning into a few weeks
- Volunteer requests not submitted per planning timeline
- Communication with participating agencies

# POINT IN TIME PROCESS IMPROVEMENT RECOMMENDATIONS

## **MDHI Coordination**

- Start planning for 2018 PIT earlier in the year (summer)
- Promote PIT year-round with county planning groups, regional leaders and funders
- Maintain a centralized agency contact list at MDHI
- Clearly document and communicate roles, tasks and timelines (internal and external)

# POINT IN TIME PROCESS IMPROVEMENT RECOMMENDATIONS

## **Data and Technology**

- Implement technology solutions
  - HMIS rapid scan technology for emergency shelter count
  - Mobile technology for unsheltered count

## **Unsheltered Count**

- County coordinators to provide leadership and support for unsheltered count
- Prior to count, map areas
- Assign teams with experienced staff as team leads (pay individuals w/ lived experience to assist)
- Develop strategy for law enforcement participation
- Incorporate lessons learned from 2017 Aurora count

# POINT IN TIME PROCESS IMPROVEMENT RECOMMENDATIONS

## **Volunteer and Agency Engagement**

- Ensure volunteers and agency staff receive training
- MDHI to take lead on coordinating volunteer requests
- When appropriate, convene volunteers at central locations for training and site assignment on the night of the count
- Require CoC funded agencies to participate in count (and encourage other local funders to require the same)

## **Come and Be Counted Events**

## **Incentives**

# POINT IN TIME COUNT – METRO DENVER

- Questions?
- Feedback or suggestions?



# CONTACT INFORMATION

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