POINT IN TIME COUNT – METRO DENVER

PREVIEW OF 2017 RESULTS AND PROCESS IMPROVEMENT RECOMMENDATIONS
PIT counts conducted across country on last two weeks of January
HUD requires annual shelter counts; unsheltered counts required every two years
Only people experiencing “literal” homelessness are counted (when found)
Requires many volunteers and lots of planning – daunting task
MDHI is responsible for conducting the count and releasing the PIT report
While there are limitations to the PIT, it provides critical info on scope of problem
### 2017 POINT IN TIME RESULTS

<table>
<thead>
<tr>
<th>Data Point</th>
<th>2016</th>
<th>2017</th>
<th>Change (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Number of Persons Experiencing Homelessness</td>
<td>5,467</td>
<td>5,116 (65% in Denver)</td>
<td>-354 (-6.4%)</td>
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<tr>
<td>Households with at least 1 adult and 1 child (total # of people)</td>
<td>2,472</td>
<td>1,464</td>
<td>-1,008 (-40.8%)</td>
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<tr>
<td>Individuals</td>
<td>2,995</td>
<td>3,652</td>
<td>657 (21.9%)</td>
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<tr>
<td>Veterans</td>
<td>713</td>
<td>571</td>
<td>-142 (-19.9%)</td>
</tr>
<tr>
<td>Unaccompanied Youth</td>
<td>287</td>
<td>432</td>
<td>135 (50.5%)</td>
</tr>
<tr>
<td>Unsheltered</td>
<td>786</td>
<td>924</td>
<td>138 (17.6%)</td>
</tr>
<tr>
<td>Chronic</td>
<td>861</td>
<td>1085</td>
<td>224 (26.0%)</td>
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</tbody>
</table>
2017 POINT IN TIME--CHALLENGES

- Varying levels of involvement/coordination among county/special population coordinators
- Conducting count with a paper survey at high-volume shelters
- Condensing the bulk of the planning into a few weeks
- Volunteer requests not submitted per planning timeline
- Communication with participating agencies
MDHI Coordination

- Start planning for 2018 PIT earlier in the year (summer)
- Promote PIT year-round with county planning groups, regional leaders and funders
- Maintain a centralized agency contact list at MDHI
- Clearly document and communicate roles, tasks and timelines (internal and external)
POINT IN TIME PROCESS IMPROVEMENT RECOMMENDATIONS

Data and Technology
- Implement technology solutions
  - HMIS rapid scan technology for emergency shelter count
  - Mobile technology for unsheltered count

Unsheltered Count
- County coordinators to provide leadership and support for unsheltered count
- Prior to count, map areas
- Assign teams with experienced staff as team leads (pay individuals with lived experience to assist)
- Develop strategy for law enforcement participation
- Incorporate lessons learned from 2017 Aurora count
Volunteer and Agency Engagement

- Ensure volunteers and agency staff receive training
- MDHI to take lead on coordinating volunteer requests
- When appropriate, convene volunteers at central locations for training and site assignment on the night of the count
- Require CoC funded agencies to participate in count (and encourage other local funders to require the same)

Come and Be Counted Events

Incentives
Questions?
Feedback or suggestions?
Will Connelly
will@mdhi.org
720-642-9653