



PROGRAM DESCRIPTION

This is a summer pilot program funded by Denver Parks and Recreation and Denver Public Works in which youth can access bus passes at no cost through RTD's new Mobile Tickets app between June 1 and August 31, 2019.

ELIGIBILITY REQUIREMENTS

Youth must be between the ages of 12 - 18 and have a MY Denver Card. Learn how to get one at denvergov.org/mydenvercard. Youth should also have a smartphone to access the RTD Mobile Tickets app.

GETTING STARTED

1. Parents/Guardians must [complete a survey](#) (*we promise ... it's a short one!*)
2. Download the RTD Mobile Tickets app from the app store on your child's phone
3. Create your child's mobile ticket account **within the app**
 - To receive passes, you must use the **same email address** used for the survey
 - RTD will send you a verification email. Click the **Verify Your Account** link

Note: Bus passes will not be immediately downloaded. Your account information must be verified to ensure your child meets the age criteria, you provided the correct MY Denver Card number, and completed the process of creating an account within the RTD Mobile Tickets app.

FREQUENTLY ASKED QUESTIONS

- **What type of passes will my child receive?** RTD day passes or 3-hour local passes.
- **When will my child get their passes?** Once your account information has been verified, bus passes will be released every two weeks from June 1 – August 31.
- **How can my child access the passes?** Check the mobile wallet inside the RTD Mobile Tickets app. These passes will remain in your mobile wallet until they are activated. They will expire **45 days** after they are issued.
- **How does my child redeem their rides?** Visit [RTD Mobile Ticketing](#) for details.