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Message from the Chief of Police

Our volunteers are vital to the Department and contribute in significant and meaningful ways to our success. As Chief of the Denver Police Department (DPD), it is my belief that service to others makes Denver a world class city and thanks to people like you, who give of themselves to help others, our community and department will continue to prosper.

In the words of Elizabeth Andrew, “Volunteers don’t necessarily have the time, they just have the heart.” Please know that I, along with the members of DPD, strongly value our Volunteer in Police Services Program and know the service you provide is invaluable.

Again, thank you for considering being a part of something that has a direct and positive impact, not just on the community we serve, but also on yourself.

Sincerely,
Mission Statement
The Volunteers In Police Service Program is committed to developing a spirit of cooperation and partnership within the community to enhance the Denver Police Department’s ability to serve the city of Denver.

Our Purpose
Established in 2004, the mission of the Denver Police Department’s Volunteers in Police Service Program is to deliver high quality public safety support services to the sworn and civilian employees of the Denver Police Department, in order to provide an exceptionally safe and healthy environment for all.

Meet Our Team

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The Volunteers in Police Service Program is overseen by the Division Chief of Administration, Ronald Saunier
**Overall Program Statistics**

**In 2018:**

- 253 Volunteers Worked
- 26,025 Hours

The value of these hours equals $642,557 in added value for DPD and the City and County of Denver.

DPD offered 166 different volunteer opportunities.

This hard work is equal to the time of Thirteen full time employees.

**Since the Program’s Beginnings:**

- Since 2004, Volunteers have worked over 474,160 hours
- The value of these hours equal $11.7 million in added value
- Equaling the time of 228 full time employees

**Recruiting in 2018:**

- The Denver.gov site had over 6,000 page views
- 249 completed applications were submitted
- 101 new volunteers were accepted
- Received almost 5,000 Instagram post likes
- The DPD VIPS Facebook page has over 800 followers

**Volunteer Facts:**

- 42% of volunteers are male
- 58% are female
- Volunteers average 107 hours per year

**Volunteer Hours by Division:**

<table>
<thead>
<tr>
<th>Division</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Division 1</td>
<td>791</td>
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<tr>
<td>Division 2</td>
<td>463</td>
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<td>1,570</td>
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<tr>
<td>Division 4</td>
<td>140</td>
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<tr>
<td>Division 5</td>
<td>142</td>
</tr>
<tr>
<td>Division 6</td>
<td>346</td>
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<td>2,549</td>
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<td>673</td>
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<td>214</td>
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<td>Division 17</td>
<td>183</td>
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<tr>
<td>Division 18</td>
<td>969</td>
</tr>
</tbody>
</table>

**Recruitment Sources:**

- Neighborhood Policer, 9%
- Parks, 9%
- City, 13%
- Denver VIPS, 13%
- COP Shop & Rank, 10%
Volunteer Assignments

In 2018 there were 166 assignments that were open to volunteers. These assignments varied significantly to meet the growing needs of the Denver Police Department. Below are some examples:

**Crime Prevention:**
Volunteers regularly distribute educational materials to community members to assist in crime reduction.

**Community Outreach:**
Volunteers often act as a bridge between the Police Department and citizens, assisting with events like Christmas Crusade for Children.

**Training Scenarios:**
The Police Academy, as well as many of Divisions regularly request the assistance of volunteers to act out real-life scenarios.

**Special Events:**
Volunteers assist in planning, fundraising, and implementing special events such as Community BBQ’s, Police Memorials, Halloween parties, etc.

**Administrative Support:**
Many Units are lacking in administrative support, so volunteers regularly perform these duties to help officers and personnel concentrate on other duties.

**Technical Support:**
Our volunteers also assist with essential tasks like fingerprinting, photography, database management, computer troubleshooting, graphic design and video.

**Denver Police Museum**
Our Denver Police Museum has the largest contingency of volunteers with almost 50 volunteers actively participating. They work hard to honor the history of the Department through the collection and preservation of artifacts, documents, and photographs; as well as educating the public through interpretive exhibits, educational programs, and hands-on activities.

This year during police week volunteers laid wreaths and an American flags on the graves of Fallen Officers to honor their family and their memory.

**National Police Week**
**Fallen Officer Sign Dedictions**
**Historical Lectures**

**Other volunteer areas of assistance:**
- Traffic Investigations
- Cold Case Follow Up
- Crime Lab
- Use of Force Board
- Facebook Translation
- Crime Stat Analysis
- Property & Evidence
- Front Desk Assistance
- Dances with Fire
Volunteer and Intern Alumni

Many of our volunteers join the program with the specific intent of bolstering their resumes and looking to get their foot in the door with law enforcement. This is a testament to how well our volunteers are respected and integrated into police work. Since 2015, these are the recorded numbers:

<table>
<thead>
<tr>
<th>Years Volunteers were hired:</th>
<th>DPD Civilian Employee</th>
<th>Other Agency Sworn</th>
<th>DPD Sworn</th>
<th>Denver Sheriff</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>2</td>
<td></td>
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</tr>
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<td>2016</td>
<td>12</td>
<td></td>
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<td>16</td>
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<tr>
<td>2018</td>
<td>10</td>
<td></td>
<td>10</td>
<td>3</td>
</tr>
</tbody>
</table>

TOTAL | 40

Denver Police Chaplains

All twelve of our Chaplains act as volunteers, working to provide spiritual and emotional guidance and counseling to all members of the Denver Police Department and their families in time of need. Our Police Chaplains provide a ministry of presence to officers and employees as they cycle through events in their lives. They offer much needed empathy, compassion, and support in officers personal, professional, and spiritual lives, regardless of denomination.

In 2018, Chaplains volunteered over 900 hours by:

- Attending rolls calls, trainings, and debriefings
- Going on ride-alongs
- Supporting officers in crisis
- Praying over official ceremonies
- Responding to the hospital room of injured officers
- Responding to emergency call outs

In 2018, over 450 letters of congratulations and condolence were sent to department personnel experiencing milestone events such as weddings, graduations, family deaths, promotions, etc.
Volunteer Trainings

**Director for a Day**
A new initiative designed to build awareness and support for the Department of Safety operations and programs. This is a hands-on opportunity to visit different areas in the city such as the Fire Academy, Crime Lab, Communications Center, and the City and County Building.

**Citizens’ Police Academy**
Over 32 volunteers attended Citizen’s Police Academy, learning about how the Denver Police Department works, the mindset of a Police Officer, and what detectives and crime scene investigators look for.

**Counterterrorism Learning Lab**
Thirty volunteers received a private tour of the counterterrorism educational learning lab’s exhibit, an interactive course empowers citizens to educate themselves about the threat of terrorism and how they can play a role in enhancing public safety.

**Citizen Emergency Trainings**
Offered to educate individuals about disaster preparedness for hazards that may impact our area. Volunteers also participated in STOP the Bleed training and other disaster preparedness classes through the Office of Emergency Management.

Denver Police Interns

Intended for graduate and undergraduate students who are exploring career fields in Law Enforcement, students have the opportunity to learn and gain a better understanding of police work by getting hands-on experience assisting in various areas within DPD.

**Twelve interns contributed to the third largest number of hours of any volunteer group within DPD:**
Giving 2,130 hours to the Department in 20 different areas with summer being the largest semester with 1,189 hours.

**Interns came to us from eight schools throughout the country:**
Community College of Aurora  UC Denver
Colorado State University  Community College of Denver

**Interns contributed to a wide variety of areas including:**
Traffic Investigations  Victims Assistance Unit
Police Academy  Civil Liabilities
HALO  Five District Stations

▲ DPD Interns were also actively involved with programs and trainings provided by DPD and the City of Denver. They learned how to network through LinkedIn, took security awareness training, became well versed in various police software programs and presented what they learned to Mayor Hancock and his staff.
Kiosk volunteers regularly came into contact with citizens from around the world. Some volunteers speak many languages and so are able to communicate in French, Spanish, German, and Dutch. In four seasons we have had visits from people from over 52 countries all.

The 16th Street Mall Kiosk acts as an information and resource booth for citizens and visitors. Volunteers interact with the public as community liaisons, relieving DPD of using highly trained personnel whose knowledge and skills can be better used elsewhere. Regularly volunteers help file police reports, call 911, give 311 information and much more.

COP Shops

A COP Shop is a community service non-profit organization operated 100% by volunteers and donations. It is a storefront that is open to all citizens during specified hours, providing crime prevention and community oriented information to those who stop by. It is also available to police officers 24 hours a day. Currently the following COP Shops are providing services to their citizens:

- **West Colfax**
  5094 West Colfax Avenue
- **Bear Valley**
  3100 S. Sheridan Blvd, Unit A-20
- **Federal**
  2635 North Federal Boulevard
- **Community HUB at Northfield**
  Mobile & Virtual COP Shop
- **Leetsdale**
  Mobile & Virtual COP Shop
- **Broadway**
  487 S. Broadway, #300
- **West Denver**
  4200 Morrison Road

In 2018 the Kiosk fulfilled the following services:

- **1,729** information requests
- **978** volunteer hours
- **3,246** contacts with citizens

In 2018 our COP Shops assisted 1,396 citizens. Volunteers worked a combined 5,415 hours in all seven COP Shops. The West Denver COP Shops hosted a “Grand Re-opening” party, with over 70 people in attendance. Leetsdale hosts a “mobile COP Shop” four times a month at Windsor Gardens, a 3,000 resident older adult community, providing crime prevention tips to 40-50 residents per month. The Bear Valley COP Shop completed 300 stolen license plate police reports.

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The Bear Valley COP Shop completed 300 stolen license plate police reports.

Since the Kiosk’s Opening in 2015:

- **3,270** information requests
- **3,827** volunteer hours
- **7,450** contacts with citizens

Kiosk volunteers regularly came into contact with citizens from around the world. Some volunteers speak many languages and so are able to communicate in French, Spanish, German, and Dutch. In four seasons we have had visits from people from over 52 countries all.

The COP Shops offer a range of services, including filing police reports, calling 911, providing 311 information, and much more. They are open to all citizens during specified hours and are staffed by volunteers who work a combined 5,415 hours each year.