



Social Media Policy

The City and County of Denver uses many outlets to engage with its citizens and customers, including through social media. Part of this engagement includes the sharing of information between the City and users of the official City social media sites. Please be aware that your engagement with the City through social media sites means you are agreeing to the following:

Information Collected by the City via Social Media

The City and County of Denver is committed to protecting your individual privacy and securing personal information made available to us when using our official social media sites. The City does not collect or store personal information made available to us via our official social media sites, nor does it provide such information to third-parties. However, it is important to remember that social media sites are public sites. Therefore, you are discouraged from disclosing personal information at any time. The City does collect anonymous information used by the City to determine the most effective use of social media.

Certain city sites allow you to sign up to receive periodic communications, such as event notifications, City updates and reminders. The information obtained by these means is strictly used for the purpose identified in the sign-up form.

Commenting on the Denver Department of Public Safety (DOS) Social Media Site

DOS encourages the use of social media sites as a forum for discussion. However, as with all official City social media sites, it will be monitored for appropriate content. We reserve the right to regulate the content and when appropriate, delete any entry that appears on the page. DOS utilizes filters which automatically “hide” some postings (typically for profanity or spam). While comments will not be edited, the following types of comments may be deleted:

- Advertisements of any kind
- Comments engaging in political activity including advocating for the election or defeat of any individual to elected public office or promoting the passage or defeat of any ballot question or measure
- Comments including obscene, threatening or harassing language
- Comments including personal attacks of any kind
- Comments that target or disparage any ethnic, racial, age or religious group, gender, sexual orientation or disability status
- Explicit or implied sexual content
- Comments advocating illegal activity or including the posting of materials that violates copyrights or trademarks of others
- Any other posting that by its nature or content might harm public welfare
- Comments on posts or photos that do not pertain to the page post
- Comments on post/photos that are repetitive



Individuals who follow DOS but repeatedly engage in unproductive and repetitive attacks on DOS or its agencies may be banned from the ability to post on the page. We understand and encourage respectful disagreement and appreciate hearing directly from the public. However, we do not operate social media accounts for other to express their individual continued displeasure of our organization or employees in a disrespectful way.

With any questions or concerns, please email publicsafety@denvergov.org.