

Denver Department of Public Health and Environment Child Care and K-12 School COVID Response Team

Who we are:

Child Care Facility and K-12 School COVID Response Team with the Denver Department of Public Health and Environment (DDPHE). The team is comprised of Public Health Investigators.

What we do:

We respond to confirmed and suspected COVID-19 cases or exposures in schools (kindergarten through 12th grade) and child care facilities within the City and County of Denver. DDPHE's role during the course of these investigations is to provide support and technical guidance to the facility, particularly regarding environmental controls and the implementation of these control measures to minimize the spread of COVID-19.

How to Reach us:

Reports of confirmed or suspected COVID-19 cases can be reported by phone to 720-913-1311, 311 or by email at DDPHEOutbreak@denvergov.org

How to report confirmed cases:

When reporting a case or potential outbreak, please provide the following to the DDPHE Child Care and K-12 School COVID Response Team to ensure a thorough investigation can be completed:

- Location and type of Child Care or School (i.e. elementary school, preschool, etc.): address, phone number, contact email address.
- Information for child, staff member or student that has tested positive or is experiencing symptoms (fever, cough, shortness of breath, chills, body aches, sore throat, headache, diarrhea, nausea, vomiting, runny nose; including name, DOB, and phone number
- If individual has been tested; COVID test collection date, test results, date test results were received
- If individual is experiencing symptoms only; what types of symptoms and symptom onset date
- Is the facility currently using cohort separation practices? [Cohort Guidance and Definition Link](#)

Items you will receive from DDPHE when notified of a positive case

- Questionnaire to collect important information
- COVID-19 Isolation and Quarantine Period Worksheet
- A Public Health Order notification
- Notification Letter – this document shall be sent out by the facility operator/administration to inform those possibly affected
- The School-Child Care Disease Control Measures Letter - this is a checklist that the school should be following to maintain disease control.
- [3-phase guidance](#) provided by CDPHE for re-opening schools.
- Educational & Guidance Materials: Face Covering Poster, Hand Washing Poster
- [Who is a Close Contact](#)
- [What happens to Close Contacts](#)

Quarantine information:

- Timelines of Isolation and Quarantine Initiation, Isolation vs Quarantine: [Guidance Link](#)
- [When to Quarantine Link to CDC](#)

Links to helpful websites:

- For information on COVID-19, please visit the Denver of Public Health and Environment [COVID-19 page](#).
- Cases and outbreaks in child care and schools: <https://covid19.colorado.gov/cases-and-outbreaks-child-care-schools>.
- [“At-home COVID-19 symptom screening tool for parents and staff”](#) A home checklist for parents and school staff.
- [“Child/teacher/staff feels or appears unwell after arriving at school”](#) A screening tool to determine who needs to be sent home from school.
- [“Return to learn: guidance following a positive COVID-19 symptom screen”](#) Tools to determine how long a person needs to stay home after staying/going home sick.
- [Handwashing Guidance and Disinfectant Link](#)

For general questions about COVID-19: Call CO Help at (303) 389-1687 or 1-888-462-2911 or email COHELP@RMPDC.org

COVID Testing Information

For information Regarding COVID Testing:
Email DDPHE.Testing@denvergov.org.

COVID Testing Site Location Link: [Free COVID-19 community testing sites](#).