CITY AND COUNTY OF DENVER
EOC SITUATION REPORT (EOC 200)

*1. Activation Name:
COVID-19

*2. Activation #:
DEN20200304-001

*3. Date/Time Completed:
Date: 30 March 2020
Time: 1700 Mountain

4. EOC Operational Period:
20

5. Prepared By:
Name: Peter Baertlein
Position: EOC Situation Branch

6. Approved By:
Name: Alan Salazar
Position: EOC Director

How to use the EOC 200:

Purpose: The EOC 200 reports the incident situation to the State
EOC based upon information from EOC positions, field
units, dispatch supervisors, public information offices, and
liaison officers. The EOC 200 summarizes relevant
situation information as a “snapshot in time” for use by
the State EOC.

Prepared by: EOC Situation Branch supported by all EOC Sections
Approved by: EOC Director

7. Situation Summary

Prognosis/Status
Projection: ☐ Improving ☐ Stable ☒ Worsening

Denver Emergency Ops.
Center (EOC) Activation
Level (AL):
☐ EOC AL 3 (Monitoring) ☐ EOC AL 2 (Partial Activation) ☒ EOC AL 1 (Full Activation)

Departmental Ops Center
Activations:
☐ Mass Care ☒ DEN Airport ☒ Denver Public Health and Environment
☐ Traffic Management Center ☐ Other: ____________________________ ☐ None

Major Incident Command
Posts (ICPs):
☐ ICP 1 Name: ________________ ☐ ICP 2 Name: ________________
☐ ICP 3 Name: ________________ ☐ ICP 4 Name: ________________ ☐ None

Partner EOCs Open
☒ State EOC ☒ Other EOC: Airport__________ ☒ Other EOC: _VA EOC__________ ☐ Other
EOC: ____________________________ ☐ Other EOC: ____________________________ ☐ None

Legal Declarations:
☒ Local Disaster Emergency Declaration for Denver (Date/Time: 12 March 2020 @ 1400)
☒ State Disaster Emergency Declaration for Denver (Date/Time: 10 March 2020 @ 0958)
☒ Presidential Emergency Declaration for Denver (Date/Time: 13 March 2020 @ 1300)
☒ Presidential Major Disaster Declaration for Denver (Date/Time: 28 March 2020 @ 1300)
☐ Not used
☒ Denver: “Stay at Home Order” (Date/Time: 24 March 2020 @ 1700)
☐ None

Description of Incident: UPDATED 03/30/2020

Worldwide COVID cases = ~745,000 Worldwide COVID deaths = ~35,000
United States COVID cases = 145,000+ United States COVID deaths = ~2400
Colorado COVID cases = 2627 Colorado COVID deaths = 51
Denver COVID cases = 521 Denver COVID deaths = 9

Mayor’s Stay at Home order in effect until 4/11: Enforcement by DPD, Park Rangers, Code Enforcement, and other city staff.
Violators will get one written warning, then citation with a max. fine of $999.

Governor’s Stay at Home Order in effect until 4/11: Mayor’s SAHO is modified to align with state orders to eliminate confusion and
simplify enforcement. All questions, requests for clarifications, interpretations of the orders should be directed to
CAOResponseTeam@DenverGov.org. EOC staff should not answer inquires.
### 8. Weather Prediction

<table>
<thead>
<tr>
<th>Time</th>
<th>High Temp.</th>
<th>Low Temp.</th>
<th>Wind Speed</th>
<th>Wind out of</th>
<th>Precip. Type</th>
<th>Precip. amount</th>
<th>Watches/Warnings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Today</td>
<td>57</td>
<td>34</td>
<td>5 – 9 mph</td>
<td>NW</td>
<td>showers</td>
<td>unknown</td>
<td>30% chance</td>
</tr>
<tr>
<td>Tomorrow</td>
<td>67</td>
<td>38</td>
<td>6-8 mph</td>
<td>SW</td>
<td>none</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Day-After Tomorrow</td>
<td>66</td>
<td>40</td>
<td>light and variable</td>
<td>showers</td>
<td>unknown</td>
<td>20% chance</td>
<td></td>
</tr>
</tbody>
</table>

**Notes:**

- **Weather Prediction**

- **Time:** Today
  - **High Temp.:** 57°F
  - **Low Temp.:** 34°F
  - **Wind Speed:** 5 – 9 mph
  - **Wind out of:** NW
  - **Precip. Type:** showers
  - **Precip. amount:** unknown
  - **Watches/Warnings:** 30% chance

- **Today:**
  - 67°F
  - 38°F
  - 6-8 mph SW
  - Showers
  - Precip. amount: unknown
  - 20% chance

### 9. Protective Actions

<table>
<thead>
<tr>
<th>Action Taken</th>
<th>Description of Geographic Area(s)</th>
<th>Population Impacts</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐ Evacuation</td>
<td>☑ Shelter in Place*</td>
<td>☐ Number of People Affected:________</td>
</tr>
<tr>
<td>☐ Curfew</td>
<td>☑ Quarantine/Isolation</td>
<td>☐ Daily Curfew Start Time:________</td>
</tr>
<tr>
<td>☑ Quarantine/Isolation</td>
<td>External:</td>
<td>☑ None</td>
</tr>
<tr>
<td>☐ None</td>
<td>☑ Other</td>
<td>☑ None</td>
</tr>
</tbody>
</table>

*Stay at Home Order instead of Shelter in Place

**Notes:**

- Mayor’s Stay at Home order began on 3/24/20 at 1700 and will continue until 11:59pm 4/11.
- Governor’s Stay at Home Order began on 3/26/20 at 0600 until 4/11.

**Jail:**
- Total City & County Jail population (downtown and Smith Rd.) is approx. 1,300 – historic low. Low-level offenders are not being taken into custody. Protocol is being developed to assess potential release of inmates that have served 50%+ of sentence.

**PPE:**
- First shipment of PPE from the Strategic National Stockpile (SNS) was received on 3/23/2020. Second shipment received 3/27.

### 10. Mass Care and Disaster Assistance

**Human Impacts**

- **Number Injured:**
  - ☐ Unknown
  - ☑ None
- **Number Deceased:**
  - 51 (Colorado)
  - ☐ Unknown
  - ☐ None
- **Number Displaced:**
  - ☐ Unknown
  - ☑ None
- **Number Otherwise Affected Describe and How (e.g. quarantine of 200 people):**
  - ☑ Number of shelters open: 10
  - ☑ None Open

**Shelters Open**

<table>
<thead>
<tr>
<th>Total Capacity</th>
<th>Total Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>Human: 1,750</td>
<td>Pets: 1,630</td>
</tr>
<tr>
<td>Pets: Unknown</td>
<td></td>
</tr>
</tbody>
</table>

**Details:**

- Shelters are open for healthy individuals experiencing homelessness.

**Points of Distribution (PODs) / Logistics Staging Areas (LSAs) Open**

<table>
<thead>
<tr>
<th>Total POD Capacity Per Day</th>
<th>Total POD Visits Today</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ped.: 1,630</td>
<td></td>
</tr>
<tr>
<td>Vehicle: 1,630</td>
<td></td>
</tr>
<tr>
<td>Pets: Unknown</td>
<td></td>
</tr>
<tr>
<td>Vehicle: Unknown</td>
<td></td>
</tr>
</tbody>
</table>

**Details:**

- Form 200-2
**CITY AND COUNTY OF DENVER**
**EOC SITUATION REPORT (EOC 200)**

<table>
<thead>
<tr>
<th>Disaster Assistance Centers (DACs)/Open</th>
<th>Total Capacity Per Day</th>
<th>Total Visits/Calls Today</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>☒ None Open</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>☐ Number of DACs open:______</td>
<td>In person:______</td>
<td>In person:______</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Calls:______</td>
<td>Calls:______</td>
<td></td>
</tr>
<tr>
<td></td>
<td>☐ Unknown</td>
<td>☐ Unknown</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Family Assistance Centers (FACs)/Victim Identification Centers (VICs)/Open</th>
<th>Total FAC Capacity Per Day</th>
<th>Total FAC Visits/Calls Today</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐ Number of FACs open:______</td>
<td>In person:______</td>
<td>In person:______</td>
<td></td>
</tr>
<tr>
<td>☐ Number of VICs open:______</td>
<td>Calls:______</td>
<td>Calls:______</td>
<td></td>
</tr>
<tr>
<td>☒ None Open</td>
<td>☐ Unknown</td>
<td>☐ Unknown</td>
<td></td>
</tr>
</tbody>
</table>

**Notes:**
Denver partnering with DPS to ensure youth continue to receive food assistance while schools are closed. DPS distributing free, grab-and-go-style lunch to students at 11 school locations throughout the city. Dinners served in similar fashion at 18 recreation centers throughout the city. Meal service began 3/16/2020 and will continue through 4/3/2020. For times and locations, visit the DPS website: [www.dpsk12.org](http://www.dpsk12.org). Anyone in need of food assistance benefits through the federal Supplemental Nutrition Assistance Program (SNAP) can apply through colorado.gov/peak. Finance Branch has requested estimated daily costs for facilities, food, staffing, utilities, etc.

City continues to pursue multiple categories of shelter for those experiencing homelessness.
1. Respite Rooms for those under medical direction for quarantine.
2. Supplemental Shelter beds for those showing illness symptoms.
3. Consolidated day/night shelter for healthy individuals.

Details on supply of different categories of shelter in Section 11 “Food, Water, Shelter”

<table>
<thead>
<tr>
<th>11 Lifeline Status</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Comments Below</strong></td>
</tr>
</tbody>
</table>

**Safety and Security**
Stay at Home orders are enforced by Park Rangers, DDPHE Restaurant Inspectors, Neighborhood Inspection Services and DPD officers. First offenders receive written warning; second offenders will be issued citation. Public Safety Operations has signed a Delegation of Authority that allows Park Rangers, DDPHE/NIS Inspectors and law enforcement to issue warnings and citations.

**ENFORCEMENT DATA (As of 3/29):**
- Reports of Violations to-Date (911, 311, etc.) = ?
- Contacts: 2,577
- Warnings issued to individuals to-Date = 543
- Orders/citations issued to individuals to-Date = 4
- Warnings issued to businesses to-Date = ?
- Citations/closures issued to businesses to-Date = ?

**Food, Water & Sheltering**
City is developing single point of entry through 3-1-1 for requests for PPE, sanitation, and other COVID response supplies.

**SHELTER AVAILABILITY AND UTILIZATION DATA (Updated 3/30/20):**
- EXISTING NGHT SHELTERS FOR HEALTHY INDIVIDUALS (NON-PROFIT RUN, UNDER CITY CONTRACT):
  - Total # of Beds = 1,750
  - Total # of Accessible Beds = ?? **Please ADD going forward**
  - # of Beds Occupied = 1,630
- NEW “DAY SHELTERS” FOR INDIVIDUALS TO GATHER WHILE MAINTAINING PHYSICAL DISTANCE (CITY-RUN):
  - Open: Glenarm Recreation Center (anticipated to open on Tuesday 3/31).
  - Women only Shelter
  - Total capacity = 200.
NEW “SUPPLEMENTAL SHELTERS” FOR THOSE EXHIBITING COLD/FLU SYMPTOMS (CITY-RUN):
- Open: Tooley Hall (Cook ready as needed)
- Total # of Beds = 44
- Total # of Accessible beds = ?? Please ADD going forward
- # of Beds Occupied = 14

NEW “RESPITE ROOMS” FOR THOSE MEDICALLY REFERRED FOR ISOLATION (CITY-RUN / NON-PROFIT RUN):
- Open Locations: Western Motor Inn, VOA, roadway
- Total # of Rooms in Process Pipeline = 800+
- Total # of Rooms Secured Under Contract = 140
- Total # of Accessible Rooms = ?? Please ADD going forward
- # of Rooms Occupied: 73

Plan under development for consolidation of all existing shelters for healthy individuals into single large facility w/ several thousand person capacity. Goal is to better manage physical distancing and gain staffing economies of scale. Also, numerous small non-contract organizations in Denver and throughout region are likely to close down, increasing need for capacity beyond Denver’s usual ~1500 night shelter utilization.

PPE ACQUISITION & DISTRIBUTION (Updated 3/30):

N-95 MASKS:
- Total Received to-Date: 11,360
- Total Requested to-Date: 60,100
- Total Currently On-Order/In-Transit: 304,300 *(Due to the enactment of the Defense Productions Act items are currently being held in customs)
- Total Currently On-Hand: 0
- Total Distributed to-date: 11,360

SURGICAL MASKS:
- Total Received to-Date: 17,500
- Total Requested to-Date: 949,400
- Total Currently On-Order/In-Transit: 1,101,000 *(Due to the enactment of the Defense Productions Act items are currently being held in customs)
- Total Currently On-Hand: 0
- Total Distributed: 17,500

GOWNS:
- Total Received to-Date: 8,640
- Total Requested to-Date: 44,300
- Total Currently On-Order/In-Transit: 9,450
- Total Currently On-Hand: 0
- Total Distributed to-Date: 8,640

GLOVES:
- Total Received to-date: 35,950
- Total Requested to-Date: 205,200 *(Total amount requested decreased due to an order(s) being cancelled)
- Total Currently On-Order/In-Transit: 112,000
- Total Currently On-Hand: 9,100
- Total Distributed to-Date: 37,500

FACE-SHIELDS
- Total Received to-Date: 1,632
- Total Requested to-Date: 1,325 *(Total amount requested decreased due to an order(s) being cancelled)
## CITY AND COUNTY OF DENVER
### EOC SITUATION REPORT (EOC 200)

- **Total Currently On-Order/In-Transit:** 800
- **Total Currently On-Hand:** 0
- **Total Distributed:** 1,632

SNS (Strategic National Stockpile): 2<sup>nd</sup> shipment received 3/27. City requisitions from own sources continues to be bulk of supply.

Donations of PPE and disinfectant supplies can be dropped off at Parks & Recreation Maintenance Building, 4495 North Jason St., 6:00am – 4:00pm, Mon-Fri.

### Energy, Power & Fuel

<table>
<thead>
<tr>
<th>Utility</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Xcel Energy</td>
<td>No issues</td>
</tr>
<tr>
<td>Denver Water</td>
<td>Cancelling all water shut-offs</td>
</tr>
<tr>
<td>Hill Petroleum</td>
<td>No issues</td>
</tr>
<tr>
<td>Solid Waste</td>
<td>No issues</td>
</tr>
<tr>
<td>Wastewater</td>
<td>No issues: N95 Masks and gloves are on back order</td>
</tr>
<tr>
<td>Metro Wastewater</td>
<td>No Issues</td>
</tr>
</tbody>
</table>

All Utilities are operating under their respective COOP Plans:

### Communications

Early next week (~3/31) 311 will be universal point of entry for requests to City for PPE and other COVID response materials and service.

Info on City SAHO available at [www.DenverGov.org](http://www.DenverGov.org). Further inquiries on SAHO details can be sent to CAOResponseTeam@DenverGov.org.

### Transportation

RTD continues to operate as scheduled for essential travel. Service reduction to weekend hours/service will take effect April 19. Riders requested to limit time at stations and stops to 10 minutes and maintain physical distance while waiting for transit.

**DEN:**
- Passenger traffic continues to fall – down ~90% from normal.
- There were 663 flight cancelations and 21 delays on 3/29/20, not including flights already removed from airline schedules.
- Currently there are 23 airplanes parked both short and long-term around the airport including deicing areas and taxiways. More are parked at gates, hangars and ramp areas. As the number of aircraft parking on closed taxiways grow, this will be very visible to the public.
- Of 170 total concessions, 42 are closed, 60 operating with reduced hours. All experiencing dramatically reduced demand and staffing challenges.
- DEN is working w/ FAA on contingencies if airport or TSA personnel test positive for COVID-19. Such event would result in significant new operational delays for cleaning and restoring personnel.

**DOTI:**
- Traffic on Denver streets is roughly 1/3 of normal.

### Hazardous Materials Management

No known hazardous materials impact at this time, other than bio-hazard of COVID-19 itself.

### CCD SAFFING, SERVICES, & OPERATIONS BY AGENCY:

<table>
<thead>
<tr>
<th>Agency</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arts and Venues</td>
<td>No in person services</td>
</tr>
<tr>
<td>Children’s Affairs</td>
<td>No in person services</td>
</tr>
<tr>
<td>City Attorney</td>
<td>Most staff working remotely, but service process and submission of claims available Mon-Fri 1:00pm – 3:00pm in Webb Bldg., 12&lt;sup&gt;th&lt;/sup&gt; Floor.</td>
</tr>
<tr>
<td>Climate Action Sustainability and Resiliency</td>
<td>No in person services</td>
</tr>
<tr>
<td>CPD</td>
<td>Records and Contractor Licensing counters are closed to the public but operating virtually, permit counter is not staffed in person but will accept limited paper applications via drop boxes, most plan review is</td>
</tr>
</tbody>
</table>
CITY AND COUNTY OF DENVER
EOC SITUATION REPORT (EOC 200)

occurring electronically, the cashier counter is open with rotating staff, all other employees are working remotely.

**DEN** – The following services are being offered: parking window, lost and found, customer service, badging, ground transportation, parking cashier, construction projects, TSA/FIS/Clear, Concessionaires, airline/passenger interface, taxis/uber/lyft.

**DOTI** – Ticket counters are closed at Webb and Wastewater buildings, processing permits, tickets, and wastewater bills.

**Excise and Licensing** – In person licensing inspections and compliance inspections are occurring but all other services have been transitioned to remote operations.

**Finance** – Most staff working remotely. DMV is currently closed, but beginning 3/31 teams will be at branch locations to process transactions in rotating shifts. Taxpayer service center remains closed but taking calls through 311. Citizens can drop off tax payments to Clerk & Recorder ballot box.

**Fire Department** – No in person services, testing for licensing program suspended, permitting is online only

**General Services** – Providing in person services for employee id and mailroom services, vehicle impound auto auctions have been moved online but every other Wednesday in person services allow vehicle pick up.

**HRCP** – No in person services, virtual workforce services being offered, NEST deployed to provide access for elderly and childcare facilities

**HOST** – No in person services

**Mayor’s Office** – No in person services

**National Western Center** – No in person services, field office is staffed by 4 people, and some interaction with construction crews for inspections

**OEM** – Postponed all community outreach activities, trainings, and exercises.

**OHR** – Rotating 7 staff in office to provide redeployment support, I-9 verification, and general onsite OHR work.

**Parks and Recreation** – No in person permit operations, in person forestry licensing is appointment only, recreation staff redeployed to distribute prepackaged meals, park rangers continue to interact with people in parks.

**Police Department** – Significantly reduced in person services but some interaction is required, have developed physical distancing practices and procedures to mitigate exposure. Increased visibility around recreation centers as a result of increased vandalism.

**Sheriff Department** – Citizens are able to make bond and retrieve property, legal visits allowed via kiosks, 19 work release inmates are at the county jail, and citizens can retrieve cars from impound facility.

**Special Events** – No in person services

12. Public Information and Warning

**Number of Messages Sent Per Public Warnings System (during current Operational Period)**

☐ WEA:_____ ☐ EAS:_____ ☐ Reverse 911: :_____] ☐ Siren:_____] ☐ Other (____________________): _____ ☒ None

**Number of Messages Sent Per Social Media System (during current Operational Period)**

☒ Twitter:_____ ☒ Facebook:_____ ☒ Nextdoor:_____ ☐ Other:(____________________): _____ ☐ None

**Number of Messages Sent Per Traditional Media Pathway (during current Operational Period)**

☐ Press Release:___0___ ☒ Press Conference: 0 ☐ Other:(____________________): _____ ☐ None

Notes:

13. Finance

Form 200-6
CITY AND COUNTY OF DENVER
EOC SITUATION REPORT (EOC 200)
Form 200-7

Monetary Impacts

| Category A – Debris Removal Costs: $________ |☐ Unknown ☒ None |
| Category B – Emergency Protective Measures Costs: $________ |☒ Unknown ☐ None |
| Categories D to H – Costs Related to Permanent Work/Restoring City Infrastructure: $________ |☐ Unknown ☒ None |

Notes:
$4M business assistance fund has passed first reading by City Council. Will be approved on Final Reading Tuesday (3/31)
DOF has initiated the process for a special revenue fund of $10M for City funds related to the COVID-19 response - will be approved by City Council on Tuesday 3/31.

Portal to make early FEMA application is now open. DOF coordinating with DEN and DHHA to make joint application. Application to be submitted on 4/1.

14. General Notes

Notes:
The Denver Emergency Operations Center (EOC) and Joint Information Center (JIC) moved to Full Activation Status (M-F) 0900-1600 on March 12, 2020. The current plan is full activation M-Sa 9:00am – 5:00pm, with partial activations on Sun. Shifts alternate with 1st shift Tu/Th/Sa and 2nd shift M/W/F. Starting 3/20/2020 EOC operated both in-person and virtually – 36 positions + JIC will be in person. All other positions were virtual.

The EOC is supported by the Joint Public Health and Environment Departmental Operations Center (DOC), which has been activated since 2 March. The EOC and DOC was supported by a Citywide COVID-19 Task Force but the Task Force was disbanded.

Initial economic relief packages were announced by the Mayor on 03/19/2020, including support for small businesses and artists and relief from parking enforcement and parking meter charges. There are also existing resources to help residents and businesses:

- **Property Tax & Rent Relief Program** – for residents older than 65, people with a disability, or low-income residents
- **Temporary Rental & Utility Assistance (TRUA)** – emergency rent and utility payments for those who qualify
- **Denver Human Services** offers eviction and rental assistance
- **Low-income Energy Assistance Program (LEAP)** – offering eligible residents help with a portion of their winter home heating bills

CCD Staffing:

- All non-essential City employees are ordered to work from home (as per SAHO). City is developing re-deployment plans for under-utilized employees to contribute to COVID-19 response.
- Staffing of shelters and other COVID-19 response will no longer employ on-call staff or Safety cadets, unless they explicitly volunteer and sign waiver (Concern is equity: these individuals are least likely to have health-care coverage).

15. Maps and Images

Maps of DPR Parks and Road Closures:

Form 200-7