CITY AND COUNTY OF DENVER
EOC SITUATION REPORT (EOC 200)

*1. Activation Name: COVID-19	***2. Activation #:** DEN20200304-001	***3. Date/Time Completed:** Date: 18 March 2020 Time: 16:43 Mountain

*4. EOC Operational Period: Tenth	**How to use the EOC 200:**
*5. Prepared By: Name: Anna Position: EOC Situation Branch	**Purpose:** The EOC 200 reports the incident situation to the State EOC based upon information from EOC positions, field units, dispatch supervisors, public information offices, and liaison officers. The EOC 200 summarizes relevant situation information as a "snapshot in time" for use by the State EOC.
*6. Approved By: Name: Alan Salazar Position: EOC Director Signature:	**Prepared by:** EOC Situation Branch supported by all EOC Sections **Approved by:** EOC Director

7. Situation Summary

Prognosis/Status Projection:	☐ **Improving** ☐ **Stable** ☒ **Worsening**
Denver Emergency Ops. Center (EOC) Activation Level (AL):	☐ EOC AL 3 (Monitoring) ☐ EOC AL 2 (Partial Activation) ☒ EOC AL 1 (Full Activation)
Departmental Ops Center Activations:	☐ Mass Care ☒ DEN Airport ☒ Denver Public Health and Environment ☐ Traffic Management Center ☐ Other: _____ ☐ None
Major Incident Command Posts (ICPs):	☐ ICP 1 Name: _____ ☐ ICP 2 Name: _____ ☐ ICP 3 Name: _____ ☐ ICP 4 Name: _____ ☐ None
Partner EOCs Open	☒ State EOC ☒ Other EOC: Airport_____ ☒ Other EOC: _VA EOC_____ ☐ Other EOC: _____ ☐ Other EOC: _____ ☐ None
Legal Declarations:	☒ Local Disaster Emergency Declaration for Denver (Date/Time:_ 12 March 2020 @ 1400_____) ☒ State Disaster Emergency Declaration for Denver (Date/Time:_ 10 March 2020 @ 0958_____) ☒ Presidential Emergency Declaration for Denver (Date/Time:_13 March 2020 @ 1300_____) ☐ Presidential Major Disaster Declaration for Denver (Date/Time:_____) ☐ Other Declaration for Denver: _____ (Date/Time:_____) ☐ None

Description of Incident:

There are **50** presumptive City of Denver positive cases of COVID-19, **2** of which are employees. There are currently **38** people being quarantined in Denver while awaiting test results (working on additional orders). There are **2** fatalities in Colorado and **0** fatalities in Denver.

At **1400 3/12** the Mayor issued a Local Disaster Emergency Declaration, initial 7 day declaration was extended by council approval on Monday, 3/16/2020.

At **1300 3/13** the President declared a nationwide emergency declaration.

As of **3/18/2020** the Mayor is in discussion with the Governor regarding a shelter in place order. The desire is to make any shelter in place order in coordination with state and surrounding communities. The Mayor will not place an order at this time.

8. Weather

Time	High Temp.	Low Temp.	Wind Speed	Wind out of	Precip. Type	Precip. amount	Watches/Warnings

Current	**64**	**40**	**16 mph**	E			
24 Hours	**43**	**22**	**15 mph**	N	90%	3-5 inches	**Winter Storm Warning – Rain/Snow**
48 Hours	**34**	**25**	**10 mph**	N	50%	Less one inch snow	**Winter Storm Warning**

Notes: None.

9. Protective Actions		
Action Taken	**Description of Geographic Area(s)**	**Population Impacts**
☐ Evacuation ☐ Shelter in Place ☐ Curfew ☒ Quarantine/Isolation ☐ Other ☐ None	**DENVER** 50presumptive positive 2 city employees 38 quarantined 200+ tested 0 fatalities **COLORADO** 160 presumptive positive 1790 tested 2 fatalities	☐ Number of People Affected:_____ ☐ Daily Curfew Start Time: _____ ☒ None

Notes: All residents and employees within the City and County of Denver have been advised to take routine health protective measures to keep the spread of the coronavirus to a minimum. These include washing hand often with soap and water; avoid touching eyes, nose or mouth with unwashed hands; staying at home if sick and avoid close contact with others; covering the mouth/nose with a tissue or sleeve when coughing or sneezing; and routinely cleaning all frequently touched surfaces in the workplace.

DDPHE is updating employee health and safety posters for posting in public spaces. Guidelines defining Essential Services/Essential employees is under development. CCD staff have been encouraged to work from home when possible.

Effective 3/16/2020 the Mayor issued a ban on gatherings greater than 50 people.

Effective 3/17/2020 at 8:00am bars and restaurant will no longer be allowed to have seated customers. Drive-thrus, take-out, and delivery, nor grocery stores will be impacted at this time. Bans will be monitored by Excise and Licensing Inspectors.

Effective at 08:00am on 3/17 The Colorado Department of Public Health and Environment issued a public health order to close bars, restaurants, gyms, theaters, and casinos to slow the spread of the COVID-19 virus, effective at 8:00 a.m. on March 17 for the duration of 30 days. The public health order will help the state slow and limit the spread of COVID-19 in Colorado communities.

Effective 3/18/2020, the Governor announced the closure of schools statewide for 30 days, expanding the business closures to beauty salons, nail salons, spas, and tattoo parlors through the end of April, as well as recommending the federal guidelines of no gathers in groups of 10+.

Beginning 3/16/2020 Denver Sheriff is moving away from enforcing evictions and not booking low level offences into jail to keep population down.

The Mayor made a general call for volunteers and donations during his press briefing at 11:00A on 3/16/2020. Residents who are young, healthy and showing no signs or symptoms of the virus can assist providers, both large and small, as volunteers to help prepare meals, distribute supplies, and help keep our shelter facilities clean and safe for our guests and workers. The City and County of Denver has partnered with Mile High United Way to make it easy to help. Visit unitedwaydenver.org/COVID-relief.

On 3/18/2020 the Governor expanded unemployment resources, made a call for volunteers to be coordinated through United Way, and urged blood donation.

The City is working with Mile High United Way to take in cash donations.
https://secure.donationpay.org/milehighunitedway/HHSF.php

Residents who wish to donate cleaning supplies or masks can drop them off at La Alma Lincoln Park (880 Newport St) and Martin Luther King, Jr. Recreation Centers (1325 W. 11th Ave.) from 1 – 4 p.m. Monday-Friday. Donations are low.

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Additional handwashing stations were deployed across the City on 3/16/2020.

CDPHE drive-up testing at their laboratory at 8100 E Lowry Blvd in Denver closed and moved to the Coliseum beginning 3/14/2020. Staffed by National Guard with DPD assistance. Coliseum testing location closed through 3/16/2020. National Guard run state testing has moved to Telluride, Route, Pueblo Counties and it is unclear if any will return to Denver.

Private COVID testing is available in Denver via UCH, Children's, and Kaiser (no specific details at this time)

Denver Health is exploring additional testing sites

Auraria has offered to make campus available but the City is working through how best facilitate. However, Denver Health is not sure it is worth setting up a new testing site given the limited supplies. This is an ongoing conversation.

DPS, city cultural centers, libraries, rec centers, and schools will close. A total of 76 CCD buildings are closed as of 3/16/2020

CLOSURE DETAILS:
DPS:
All schools closed 3/16/2020 - 4/7/2020

Libraries:
All closed indefinitely

Recreation Center Closures:
All closed indefinitely

Cultural Center Closures:
All for 30 days

DMV Closures:
All DMVs closed to the public (until further notice) – employees are not reporting but expected to return on 3/26/2020 to begin processing again. There is a grace period for expired registrations or new purchases through 4/9/2020

DHS Closures:
All DHS facilities are closed beginning 3/19/2020 until further notice. Outreach workers have been recalled. Online and Phone support is still available M-F 8am-4:30pm

Quarantine/Holding Sites:
Convention Center is being considered for a large scale site

Virtual EOC:
Piloting Tuesday (3/17), Wednesday (3/18), and Thursday (3/19) to test infrastructure

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10. Mass Care and Disaster Assistance

Human Impacts

Number Injured: _____ ☐ Unknown ☒ None
Number Deceased: 2 (Colorado) ☐ Unknown ☐ None
Number Displaced: _____ ☐ Unknown ☒ None
Number Otherwise Affected Describe and How (e.g. quarantine of 200 people): **50** presumptive positive in Denver; quarantine of **38** people in Denver

Shelters Open	Total Capacity	Total Population	Details
☒ Number of shelters open:___2___ ☐ None Open	Human:__96__ Pets:_____ ☐ Unknown	Human:___3___ Pets:_____ ☐ Unknown	Hotel rooms are available for those who are symptomatic. No guests allowed in shelters. VOA Family – 3 Rooms Seeking to open additional shelter but waiting on PPE availability.

Points of Distribution (PODs) / Logistics Staging Areas (LSAs) Open	Total POD Capacity Per Day	Total POD Visits Today	Details
☐ Number of PODs open:_____ ☐ Number of LSAs open:_____ ☒ None Open	Ped.:_____ Vehicle:_____ ☐ Unknown	Ped.:_____ Vehicle:_____ ☐ Unknown	

Disaster Assistance Centers (DACs) Open	Total Capacity Per Day	Total Visits/Calls Today	Details
☐ Number of DACs open:_____ ☒ None Open	In person:_____ Calls:_____ ☐ Unknown	In person:_____ Calls:_____ ☐ Unknown	

Family Assistance Centers (FACs) / Victim Identification Centers (VICs) Open	Total FAC Capacity Per Day	Total FAC Visits/Calls Today	Details
☐ Number of FACs open:_____ ☐ Number of VICs open:_____ ☒ None Open	In person:_____ Calls:_____ ☐ Unknown	In person:_____ Calls:_____ ☐ Unknown	

Notes:
Denver is partnering with Denver Public Schools to ensure youth 18 and under continue to receive food assistance while schools are closed. DPS will offer free, grab-and-go-style breakfast and lunch to students at 11 school locations throughout the city. Dinners will be served in a similar fashion at 18 recreation centers throughout the city. Meal service begins 3/16/2020 and will continue through 4/3/2020. For times and locations, visit the DPS website: www.dpsk12.org . Anyone in need of food assistance benefits through the federal Supplemental Nutrition Assistance Program (SNAP) can apply through colorado.gov/peak.

The city is pursuing two categories of rooms for shelter.
1. Activated Respite Rooms (private hotels and motels)
   - 34 AR rooms available, 652 rooms under discussion, 90 rooms in draft contract
   - Open AR Sites
     1. VOA Family – 2 rooms in use
2. Supplemental Shelters (City controlled -Rec Centers Popups etc.)
   - Open Shelters
     1. St Charles Rec Center – opened 3/18/2020, 50 beds available.
   - Pending Shelters
     1. Tooley Hall @ 4288 Kearney – tentative opening 3/19/2020, 44 beds available
     2. Holly Street Center has 50 beds available but is not open, they are waiting in staff and PPE

11.Lifeline Status

Comments Below	
Safety and Security	Numerous special events have been cancelled to date. The financial impact of these cancellations is currently estimated over $100M. Denver Police have no critical staffing impacts at this time but could be adversely impacted due to illness in the future. DPD needs additional PPE. Reduced reporting protocols are in place for DPD. Denver Sheriff has stopped volunteer operations and limited visits, though court ordered visits are still being monitored. Denver Sheriff needs PPE and disinfecting wipes. Denver Health Paramedics and EMS providers recently visiting effected areas in Colorado but asymptomatic have been cleared for work. N95 mask cache could be depleted sooner than anticipated. Related to weather, working to identify shelter overflow for homeless not exhibiting symptoms. Previously used ER waiting rooms but those are closed. PPE and vital oxide is down to an 11 day supply.
Food, Water & Sheltering	Certain food, water, and sanitation items are in short supply due to public demand for these resources. The EOC is tracking personal protective equipment (PPE) requests and is working to expedite sourcing and delivery, where possible. DPS providing food to children 18 years old and younger. Grocers do not have supply chain issues at this time, nor security issues. Food Bank of the Rockies is losing volunteers but have enough food supplies.
Health & Medical	Healthcare professionals across all healthcare facilities in Denver have been preparing for the effects of the coronavirus. There is also a nationwide stress on personal protective equipment (PPE). North Central Regional Healthcare Coalition is running low on PPEs and lab supplies, has labor shortages due to school closings, and blood shortages due to reduced donations. May have less resilience in the face of impending storm.
Energy, Power & Fuel	Contacted by Xcel to assist with impacts on service to maintain continuity of operations if Xcel employees aren't available. Xcel is prepared and ready to deploy teams ahead of the projected snow storm on Thurs (3/19)
Communications	There has been an increase in 911 calls from concerned people, including concerns about how bodies will be buried if there are more fatalities. However, average answer speed for 311 has increased from 20 seconds to 75 seconds. CCD network activity is down but VPN access is increased not critical at this time but if continues in a linear trajectory we could hit capacity. CenturyLink and Comcast have eliminated bandwidth caps
Transportation	No major impacts reported. However, RTD and DEN have been included in several City workgroups under the COVID-19 Task Force to better monitor and report out on transportation impacts. RTD is monitoring service impacts and the possibility of a national curfew. RTD changes will impact DEN employees so will need to keep communication lines open. Screening at DEN was down 55% on 3/17/2020 and expected to be down 40% on 3/18/2020. Yellow Cab and Metro Taxi have offered transportation services if needed.
Hazardous Materials	No known hazardous materials impact at this time.

Other	Supply chain impacts continue to be a source of concern for both medical supplies and certain high demand public commodities. Resource planning and requests should consider 4 months out given supply chain constraints. Requests need to be made immediately so they can get to the State. Economic impacts due to cancelled events, business closures, or issues are starting to occur and will be tacked. PPE continues to be difficult to procure. A shipment is arrived in CO late 3/16/2020, once it arrives Denver can make request to State. EOC has spent $500,000 on masks which will arrive in 4-6 weeks. Denver County Courts are working to reduce court to strictly constitutional requirements, but will modify regular mode of business through March 31st. CO Dept of Labor and Employment (Unemployment) is anticipating a significant increase in unemployment insurance claims. Adjudication and awards will take longer due to volume. L&E will enforce if certain businesses do not comply with order to provide 4 days sick leave to eligible employees. L&E will need help marketing website: www.coloradoui.gov this will be much faster than calling. Additional concerns about workforce for hospitals and nursing homes.

12. Public Information and Warning

Number of Messages Sent Per Public Warnings System (during current Operational Period)

☐ WEA:_____ ☐ EAS:_____ ☐ Reverse 911: :_____ ☐ Siren:_____ ☐ Other (_____): _____ ☒ None

Number of Messages Sent Per Social Media System (during current Operational Period)

☒ Twitter:_____ ☒ Facebook:_____ ☒ Nextdoor:_____ ☐ Other:(_____): _____ ☐ None

Number of Messages Sent Per Traditional Media Pathway (during current Operational Period)

☒ Press Release:__0___ ☒ Press Conference:_0____ ☐ Other:(_____): _____ ☐ None

Notes: The Joint Information Center (JIC) officially opened at 0900 on Monday, 9 March, to coordinate citywide COVID-19 messaging.

13. Finance

Monetary Impacts

Category A – Debris Removal Costs: $_____ ☐ Unknown ☒ None
Category B – Emergency Protective Measures Costs: $_____ ☒ Unknown ☐ None
Categories D to H – Costs Related to Permanent Work/Restoring City Infrastructure: $_____ ☐ Unknown ☒ None

Notes:
Spending authority for this activation is evolving as needed. There has been $2.6M in actuals and obligations.

DOF has initiated the process for a special revenue fund of $10M for City funds related to the COVID-19 response.

Downtown Denver Partnership is the fiscal agent for private and corporate donations to support small business. A special revenue fund is being created for up to $4M.

14. General Notes

Notes:

The Denver Emergency Operations Center (EOC) and Joint Information Center (JIC) moved to Full Activation Status (M-F) 0900-1600 on March 12, 2020. The current plan is full activation M-Sa 9:00am – 5:00pm, with partial activations on Sun. Shifts alternate with 1st shift Tu/Th/Sa and 2nd shift M/W/F. Efforts to move EOC operations to virtual EOC are underway.

The EOC is supported by the Joint Public Health and Environment Departmental Operations Center (DOC), which has been activated since 2 March. The EOC and DOC was supported by a Citywide COVID-19 Task Force but the Task Force was disbanded.

There are 280 new laptops being imaged, 50 used being imaged for a total of 330 available to be deployed. These will continue to be deployed over the next 2 weeks. Assessing need based on new remote work options.
1) City issued device use new city VPN
2) Personal device using VPN before the last two weeks nothing changes, continue using old VPN
3) Take desktop home – MUST have supervisor approval and agency is responsible for tracking
4) Use personal device AND new separate VPN. Added through request to EOC via EOC representative

OHR is developing work from home policies.

A strategy is currently being developed to ensure that COVID-19 preparedness and response actions equitably serve the whole Denver community

A package to support workers and businesses hardest hit by the COVID-19 emergency is being developed. In the meantime there are existing resources to help residents and businesses:
- Property Tax & Rent Relief Program – for residents older than 65, people with a disability, or low-income residents
- Temporary Rental & Utility Assistance (TRUA) – emergency rent and utility payments for those who qualify
- Denver Human Services offers eviction and rental assistance
- Low-income Energy Assistance Program (LEAP) – offering eligible residents help with a portion of their winter home heating bills

We are getting lots of questions about the availability of funds in the existing relief programs and whether there will be increases in these funds.

15. Maps and Images