

## CITY AND COUNTY OF DENVER EOC SITUATION REPORT (EOC 200)

<b>*1. Activation Name:</b> COVID-19	<b>*2. Activation #:</b> DEN20200304-001	<b>*3. Date/Time Completed:</b> Date: 20 March 2020                      Time: 1430    Mountain	
<b>*4. EOC Operational Period:</b> Twelfth		<b>How to use the EOC 200:</b>  <b>Purpose:</b> The EOC 200 reports the incident situation to the State EOC based upon information from EOC positions, field units, dispatch supervisors, public information offices, and liaison officers. The EOC 200 summarizes relevant situation information as a "snapshot in time" for use by the State EOC.  <b>Prepared by:</b> EOC Situation Branch supported by all EOC Sections <b>Approved by:</b> EOC Director	
<b>*5. Prepared By:</b> Name: Brian Roecker/ Kyle Dalton Position: EOC Situation Branch			
<b>*6. Approved By:</b> Name: Alan Salazar Position: EOC Director Signature:			

7. Situation Summary	
<b>Prognosis/Status Projection:</b>	<input type="checkbox"/> Improving <input type="checkbox"/> Stable <input checked="" type="checkbox"/> Worsening
<b>Denver Emergency Ops. Center (EOC) Activation Level (AL):</b>	<input type="checkbox"/> EOC AL 3 (Monitoring) <input type="checkbox"/> EOC AL 2 (Partial Activation) <input checked="" type="checkbox"/> EOC AL 1 (Full Activation)
<b>Departmental Ops Center Activations:</b>	<input type="checkbox"/> Mass Care <input checked="" type="checkbox"/> DEN Airport <input checked="" type="checkbox"/> Denver Public Health and Environment <input type="checkbox"/> Traffic Management Center <input type="checkbox"/> Other: _____ <input type="checkbox"/> None
<b>Major Incident Command Posts (ICPs):</b>	<input type="checkbox"/> ICP 1 Name: _____ <input type="checkbox"/> ICP 2 Name: _____ <input type="checkbox"/> ICP 3 Name: _____ <input type="checkbox"/> ICP 4 Name: _____ <input type="checkbox"/> None
<b>Partner EOCs Open</b>	<input checked="" type="checkbox"/> State EOC <input checked="" type="checkbox"/> Other EOC: Airport _____ <input checked="" type="checkbox"/> Other EOC: _VA EOC _____ <input type="checkbox"/> Other EOC: _____ <input type="checkbox"/> Other EOC: _____ <input type="checkbox"/> None
<b>Legal Declarations:</b>	<input checked="" type="checkbox"/> Local Disaster Emergency Declaration for Denver (Date/Time: <u>12 March 2020 @ 1400</u> ) <input checked="" type="checkbox"/> State Disaster Emergency Declaration for Denver (Date/Time: <u>10 March 2020 @ 0958</u> ) <input checked="" type="checkbox"/> Presidential Emergency Declaration for Denver (Date/Time: <u>13 March 2020 @ 1300</u> ) <input type="checkbox"/> Presidential Major Disaster Declaration for Denver (Date/Time: _____ ) <input type="checkbox"/> Other Declaration for Denver: _____ (Date/Time: _____ ) <input type="checkbox"/> None
<b>Description of Incident:</b> There are <b>93</b> presumptive City of Denver positive cases of COVID-19, <b>2</b> of which are employees. There are currently <b>36</b> people being quarantined in Denver while awaiting test results (working on additional orders). There are <b>4</b> fatalities in Colorado and <b>0</b> fatalities in Denver.  At <b>1400 3/12</b> the Mayor issued a Local Disaster Emergency Declaration for 7 days. This was extended by city council approval on Monday, 3/16/2020, through 05/11/2020.  At <b>1300 3/13</b> the President declared a nationwide emergency.  As of <b>3/20/2020</b> the Mayor is in continued discussion with the Governor and others regarding a "stay at home order." The desire is to make any stay at home order in coordination with state and surrounding communities. No order has been issued at this time.	

## 8. Weather

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Time	High Temp.	Low Temp.	Wind Speed	Wind out of	Precip. Type	Precip. amount	Watches/Warnings
Current	32	22	6	N	Chance snow	trace	none
24 Hours	51	28	Calm	n/a	Chance rain/snow mix	Less than 0.5 in	none
48 Hours	55	29	light	variable	none	none	none

**Notes:** A 40% chance of snow this evening until 2100 03/20/20. Less than 0.5 inch expected. Patchy fog after midnight then gradual clearing. Patchy fog possible tomorrow 03/21/20 before 10:00.

9. Protective Actions		
Action Taken	Description of Geographic Area(s)	Population Impacts
<input type="checkbox"/> Evacuation <input type="checkbox"/> Shelter in Place <input type="checkbox"/> Curfew <input checked="" type="checkbox"/> Quarantine/Isolation <input type="checkbox"/> Other <input type="checkbox"/> None	<b>DENVER</b> 86 presumptive positive 2 city employees 36 quarantined 200+ tested <hr/> 0 fatalities  <b>COLORADO</b> 277 presumptive positive 2952 tested 4 fatalities	<input type="checkbox"/> Number of People Affected: _____ <input type="checkbox"/> Daily Curfew Start Time: _____ <input checked="" type="checkbox"/> None

**Notes:** All residents and employees within the City and County of Denver have been advised to take routine health protective measures to keep the spread of the coronavirus to a minimum. These include washing hand often with soap and water; avoid touching eyes, nose or mouth with unwashed hands; staying at home if sick and avoid close contact with others; covering the mouth/nose with a tissue or sleeve when coughing or sneezing; and routinely cleaning all frequently touched surfaces in the workplace.

DDPHE is updating employee health and safety posters for posting in public spaces. Guidelines defining Essential Services/Essential employees is under development. CCD staff have been encouraged to work from home when possible.

**Effective 3/16/2020** the Mayor issued a ban on gatherings greater than 50 people.

**Beginning 3/16/2020** Denver Sheriff is moving away from enforcing evictions and not booking low level offences into jail to keep population down.

The Mayor made a general call for volunteers and donations during his press briefing at 11:00A on 3/16/2020. Residents who are young, healthy and showing no signs or symptoms of the virus can assist providers, both large and small, as volunteers to help prepare meals, distribute supplies, and help keep our shelter facilities clean and safe for our guests and workers. The City and County of Denver has partnered with Mile High United Way to make it easy to help. Visit [unitedwaydenver.org/COVID-relief](http://unitedwaydenver.org/COVID-relief).

**Effective 3/17/2020 at 8:00am** bars and restaurant will no longer be allowed to have seated customers. Drive-thrus, take-out, and delivery, nor grocery stores will be impacted at this time. Bans will be monitored by Excise and Licensing Inspectors. The CCD ban is 2 weeks longer than the state ban effective until 5/11.

**Effective at 08:00am on 3/17** The Colorado Department of Public Health and Environment issued a public health order to close bars, restaurants, gyms, theaters, and casinos to slow the spread of the COVID-19 virus, effective at 8:00 a.m. on March 17 effective until 4/30. The public health order will help the state slow and limit the spread of COVID-19 in Colorado communities.

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**Effective 3/18/2020**, the Governor announced the closure of schools statewide for 30 days, expanding the business closures to beauty salons, nail salons, spas, and tattoo parlors through the end of April, as well as recommending the federal guidelines of no gathers in groups of 10+.

**On 03/20/2020**, in order to improve enforcement, Denver planned to update the local public health order to align with the Governor's order to close beauty salons, nail salons, spas, and tattoo parlors and to recommend the federal guideline of no gathering in groups 10+.

**On 3/18/2020** the Governor expanded unemployment resources, made a call for volunteers to be coordinated through United Way, and urged blood donation.

The City is working with Mile High United Way to take in cash donations.

<https://secure.donationpay.org/milehighunitedway/HHSF.php>

Residents who wish to donate cleaning supplies or masks can drop them off at La Alma Lincoln Park (1325 W. 11th Ave.) and Martin Luther King, Jr. (880 Newport St) Recreation Centers. Donations are low.

  
Additional handwashing stations were deployed across the City on 3/16/2020.

**CDPHE drive-up testing** at their laboratory at 8100 E Lowry Blvd in Denver closed and moved to the Coliseum beginning 3/14/2020. Staffed by National Guard with DPD assistance. Coliseum testing location closed through 3/16/2020. National Guard run state testing has moved to San Miguel (Telluride), Routt, Pueblo Counties and it is unclear if any will return to Denver.

**Private COVID testing** is available in Denver via UCH, Children's, and Kaiser (no specific details at this time). Denver Health is exploring additional testing sites

Auraria has offered to make campus available but the City is working through how best facilitate. However, Denver Health is not sure it is worth setting up a new testing site given the limited supplies. This is an ongoing conversation.

DPS, city cultural centers, libraries, rec centers, and schools will close. A total of 87 CCD buildings are closed as of 3/19/2020.

2000 businesses have applied for business assistance from the new SRF of \$4M, working with corporations on donations to increase available funds.

State issued an executive order to suspend elective surgeries in effect on Monday 03/23/20.

Working with FEMA to follow process, they have suspended procurement rule but need to document document document

Working with private vendor in NC to procure masks. Should have enough to cover needs within 2-3 days

The Colorado Supreme Court ordered no jury trials through May 15th and the Governor is working on an executive order to waive speedy trial requirements.

### **CLOSURE DETAILS:**

#### **DPS:**

All schools closed 3/16/2020 - 4/17/2020. The governor has ordered closed all public and private schools for in-person learning.

#### **Libraries:**

All closed indefinitely

#### **Recreation Center Closures:**

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All closed indefinitely

**Cultural Center Closures:**  
All for 30 days

**DMV Closures:**  
All DMVs closed to the public (until further notice) – employees are not reporting but expected to return on 3/26/2020 to begin processing again. There is a grace period for expired registrations or new purchases through 4/9/2020

**DHS Closures:**  
All DHS facilities are closed beginning 3/19/2020 until further notice. Outreach workers have been recalled. Online and Phone support is still available M-F 8am-4:30pm

**Quarantine/Holding Sites:**  
Convention Center is being considered for a large scale site.

**Jail:** 1579 in jails. Is down compared to normal.

10. Mass Care and Disaster Assistance			
Human Impacts			
Number Injured: _____ <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> None Number Deceased: 2 (Colorado) <input type="checkbox"/> Unknown <input type="checkbox"/> None Number Displaced: _____ <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> None Number Otherwise Affected Describe and How (e.g. quarantine of 200 people): <b>93</b> presumptive positive in Denver; quarantine of <b>36</b> people in Denver			
Shelters Open	Total Capacity	Total Population	Details
<input checked="" type="checkbox"/> Number of shelters open: <u>  4  </u> <input type="checkbox"/> None Open	Human: <u> 96 </u> Pets: _____ <input type="checkbox"/> Unknown	Human: <u>  3  </u> Pets: _____ <input type="checkbox"/> Unknown	Hotel rooms are available for those who are symptomatic. No guests allowed in shelters.  Seeking to open additional shelters but waiting on PPE availability.
Points of Distribution (PODs) / Logistics Staging Areas (LSAs) Open	Total POD Capacity Per Day	Total POD Visits Today	Details
<input type="checkbox"/> Number of PODs open: _____ <input type="checkbox"/> Number of LSAs open: _____ <input checked="" type="checkbox"/> None Open	Ped.: _____ Vehicle: _____ <input type="checkbox"/> Unknown	Ped.: _____ Vehicle: _____ <input type="checkbox"/> Unknown	
Disaster Assistance Centers (DACs) Open	Total Capacity Per Day	Total Visits/Calls Today	Details
<input type="checkbox"/> Number of DACs open: _____ <input checked="" type="checkbox"/> None Open	In person: _____ Calls: _____ <input type="checkbox"/> Unknown	In person: _____ Calls: _____ <input type="checkbox"/> Unknown	
Family Assistance Centers (FACs) / Victim Identification Centers (VICs) Open	Total FAC Capacity Per Day	Total FAC Visits/Calls Today	Details
<input type="checkbox"/> Number of FACs open: _____ <input type="checkbox"/> Number of VICs open: _____ <input checked="" type="checkbox"/> None Open	In person: _____ Calls: _____ <input type="checkbox"/> Unknown	In person: _____ Calls: _____ <input type="checkbox"/> Unknown	

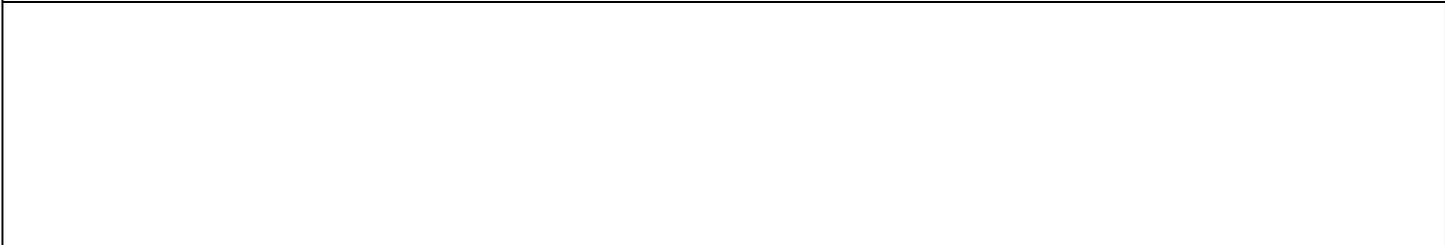
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**Notes:**

Denver is partnering with Denver Public Schools to ensure youth 18 and under continue to receive food assistance while schools are closed. DPS will offer free, grab-and-go-style breakfast and lunch to students at 11 school locations throughout the city. Dinners will be served in a similar fashion at 18 recreation centers throughout the city. Meal service begins 3/16/2020 and will continue through 4/3/2020. For times and locations, visit the DPS website: [www.dpsk12.org](http://www.dpsk12.org). Anyone in need of food assistance benefits through the federal Supplemental Nutrition Assistance Program (SNAP) can apply through [colorado.gov/peak](http://colorado.gov/peak). Finance Branch has requested estimated daily costs for facilities, food, staffing, utilities, etc.

The city is pursuing two categories of rooms for shelter.

1. Activated Respite Rooms (private hotels and motels)
  - 34 AR rooms available, 652 rooms under discussion, 90 rooms in draft contract
  - Open AR Sites
    1. VOA Family – 2 rooms in use
2. Supplemental Shelters (City controlled -Rec Centers Popups etc.)
  - Open Shelters
    1. St Charles Rec Center – opened 3/18/2020, 50 beds available. Occupied by 3 persons on 03/20/20. Transitioning to Tooley Hall beginning 3/21/20
    2. Tooley Hall @ 4288 Kearney, 44 beds available. Once Tooley Hall opens, persons at St. Charles will be transported to Tooley Hall, which is the supplemental shelter preferred by Building and Fire Departments
    3. Holly Street Center has 50 beds available – 150 ppl as of 3/19/2020
3. Warming Shelters
  - La Alma Rec Center was open 0600 to 1800 on 03/20/20. Was utilized by fewer than 12 individuals on 03/19/20.
  - Property adjacent to the St Francis Center
  - Warming shelters close 3/20/20 at 6pm then transfer to overnight shelters



11.Lifeline Status	
Comments Below	
Safety and Security	<p>Numerous special events have been cancelled to date. The financial impact of these cancellations is currently estimated over \$100M.</p> <p>Denver Police have no critical staffing impacts at this time but could be adversely impacted due to illness in the future. DPD needs additional PPE. Reduced reporting protocols are in place for DPD.</p> <p>Denver Sheriff has stopped volunteer operations and limited visits, though court ordered visits are still being monitored. Denver Sheriff needs PPE and disinfecting wipes.</p> <p>Denver Health Paramedics and EMS providers recently visiting affected areas in Colorado but asymptomatic have been cleared for work. N95 mask cache could be depleted sooner than anticipated. Related to weather, working to identify shelter overflow for homeless not exhibiting symptoms so they do not occupy ER waiting rooms. PPE and vital oxide is down to an 11 day supply.</p>
Food, Water & Sheltering	<p>Certain food, water, and sanitation items are in short supply due to public demand for these resources. The EOC is tracking personal protective equipment (PPE) requests and is working to expedite sourcing and delivery, where possible. DPS providing food to children 18 years old and younger.</p>

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	<p>Grocers do not have supply chain issues at this time, nor security issues.</p> <p>Food Bank of the Rockies is losing volunteers but have enough food supplies.</p>
Health & Medical	<p>Healthcare professionals across all healthcare facilities in Denver have been preparing for the effects of the coronavirus. There is also a nationwide stress on personal protective equipment (PPE).</p> <p>North Central Regional Healthcare Coalition is running low on PPEs and lab supplies, has labor shortages due to school closings, and blood shortages due to reduced donations. May have less resilience in the face of impending storm.</p>
Energy, Power & Fuel	<p>Contacted by Xcel to assist with impacts on service to maintain continuity of operations if Xcel employees aren't available. Xcel is prepared and ready to deploy teams ahead of the projected snow storm on Thurs (3/19)</p> <p><b>On 3/19 1300</b> there was a power outage impacting 1500 people and now down to 19. The power outage temporarily impacted the La Alma Rec Center but as of 1600 power had been restored. Also, the 9-1-1 center at 40<sup>th</sup> and Peoria lost power temporarily, but power has been restored.</p>
Communications	<p>There has been an increase in 911 calls from concerned people, including concerns about how bodies will be buried if there are more fatalities.</p> <p>However, average answer speed for 311 has increased from 20 seconds to 75 seconds. CCD network activity is down but VPN access is increased not critical at this time but if continues in a linear trajectory we could hit capacity.</p> <p>CenturyLink and Comcast have eliminated bandwidth caps</p>
Transportation	<p>RTD and DEN have been included in several City workgroups under the COVID-19 Task Force to better monitor and report out on transportation impacts. RTD is monitoring service impacts and the possibility of a national curfew. RTD changes will impact DEN employees so will need to keep communication lines open.</p> <p>RTD is running as scheduled. A pandemic plan has been prepared.</p> <p>At DEN airport 1 restaurant has reduced to "to-go" service due to social distancing, 5 have closed due to social distancing, 43 have changed hours due to reduced sales/passengers, and 25 others have closed due to lack of sales due to decreased sales/passengers. Having difficulty securing PPE and supplies.</p> <p>Yellow Cab and Metro Taxi have offered transportation services if needed.</p> <p>3/19/20: Due to Weather (snow storm) Interstate-70 is closed East and Westbound from Airpark to Limon</p> <p>Repatriation flight coming in to DEN from California with cruise passengers at 3:30P on 3/20/20</p> <p>Sheriff is repurposing vans to transport symptomatic individuals to respite rooms. Vans available but still working on drivers.</p>
Hazardous Materials	<p>No known hazardous materials impact at this time.</p>
Other	<p>Supply chain impacts continue to be a source of concern for both medical supplies and certain high demand public commodities. Resource planning and requests should consider 4 months out given supply chain constraints. Requests need to be made immediately so they can get to the State.</p>

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	<p>Economic impacts due to cancelled events, business closures, or issues are starting to occur and will be tacked.</p> <p>PPE continues to be difficult to procure. A shipment is arrived in CO late 3/16/2020, once it arrives Denver can make request to State. EOC has spent \$500,000 on masks which will arrive in 4-6 weeks.</p> <p>Denver County Courts are working to reduce court to strictly constitutional requirements, but will modify regular mode of business through March 31st.</p> <p>CO Dept of Labor and Employment (Unemployment) is anticipating a significant increase in unemployment insurance claims. Adjudication and awards will take longer due to volume. L&amp;E will enforce if certain businesses do not comply with order to provide 4 days sick leave to eligible employees. L&amp;E will need help marketing website: <a href="http://www.coloradoui.gov">www.coloradoui.gov</a> this will be much faster than calling. Additional concerns about workforce for hospitals and nursing homes.</p>
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12. Public Information and Warning
Number of Messages Sent Per Public Warnings System (during current Operational Period)
<input type="checkbox"/> WEA: _____ <input type="checkbox"/> EAS: _____ <input type="checkbox"/> Reverse 911: : _____ <input type="checkbox"/> Siren: _____ <input type="checkbox"/> Other ( _____ ): _____ <input checked="" type="checkbox"/> None
Number of Messages Sent Per Social Media System (during current Operational Period)
<input checked="" type="checkbox"/> Twitter: _____ <input checked="" type="checkbox"/> Facebook: _____ <input checked="" type="checkbox"/> Nextdoor: _____ <input type="checkbox"/> Other:( _____ ): _____ <input type="checkbox"/> None
Number of Messages Sent Per Traditional Media Pathway (during current Operational Period)
<input checked="" type="checkbox"/> Press Release: <u> 0 </u> <input checked="" type="checkbox"/> Press Conference: <u> 0 </u> <input type="checkbox"/> Other:( _____ ): _____ <input type="checkbox"/> None
<p><b>Notes:</b> The Joint Information Center (JIC) officially opened at 0900 on Monday, 9 March, to coordinate citywide COVID-19 messaging. JIC has been up and operational since then. The Mayor hosted a virtual press conference on 03/19/20 at 1400 on Initial Economic Relief Packages for Denver Businesses. As of 0600 on 3/20/2020, 2000 businesses have started the application process.</p>

13. Finance
Monetary Impacts
Category A – Debris Removal Costs: \$ _____ <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> None Category B – Emergency Protective Measures Costs: \$ _____ <input checked="" type="checkbox"/> Unknown <input type="checkbox"/> None Categories D to H – Costs Related to Permanent Work/Restoring City Infrastructure: \$ _____ <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> None
<p><b>Notes:</b>            Spending authority for this activation is evolving as needed. There have been \$3.4M in actuals and obligations.             DOF has initiated the process for a special revenue fund of \$10M for City funds related to the COVID-19 response.             Downtown Denver Partnership is the fiscal agent for private and corporate donations to support small business. A special revenue fund is being created for up to \$4M.</p>

14. General Notes
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### Notes:

The Denver Emergency Operations Center (EOC) and Joint Information Center (JIC) moved to Full Activation Status (M-F) 0900-1600 on March 12, 2020. The current plan is full activation M-Sa 9:00am – 5:00pm, with partial activations on Sun. Shifts alternate with 1<sup>st</sup> shift Tu/Th/Sa and 2<sup>nd</sup> shift M/W/F. Starting 3/20/2020 EOC operated both in-person and virtually – 36 positions + JIC will be in person. All other positions were virtual.

The EOC is supported by the Joint Public Health and Environment Departmental Operations Center (DOC), which has been activated since 2 March. The EOC and DOC was supported by a Citywide COVID-19 Task Force but the Task Force was disbanded.

There are 280 new laptops being imaged, 50 used being imaged for a total of 330 available to be deployed. These will continue to be deployed over the next 2 weeks. Assessing need based on new remote work options.

- 1) City issued device use new city VPN
- 2) Personal device using VPN before the last two weeks nothing changes, continue using old VPN
- 3) Take desktop home – MUST have supervisor approval and agency is responsible for tracking
- 4) Use personal device AND new separate VPN. Added through request to EOC via EOC representative

OHR has developed work from home policies.

A strategy was developed and shared with all EOC staff earlier this week to ensure that COVID-19 preparedness and response actions equitably serve the whole Denver community.

Initial economic relief packages were announced by the Mayor on 03/19/2020, including support for small businesses and artists and relief from parking enforcement and parking meter charges. There are also existing resources to help residents and businesses:

- [Property Tax & Rent Relief Program](#) – for residents older than 65, people with a disability, or low-income residents
- [Temporary Rental & Utility Assistance \(TRUA\)](#) – emergency rent and utility payments for those who qualify
- [Denver Human Services](#) offers eviction and rental assistance
- [Low-income Energy Assistance Program \(LEAP\)](#) – offering eligible residents help with a portion of their winter home heating bills

### 15. Maps and Images