

*1. Activation Name: COVID-19	*2. Activation #: DEN20200304-001	*3. Date/Time Completed: Date: 13 April 2020 Time: 1700 Mountain	
*4. EOC Operational Period: 32	<p align="center">How to use the EOC 200:</p> <p>Purpose: The EOC 200 reports the incident situation to the State EOC based upon information from EOC positions, field units, dispatch supervisors, public information offices, and liaison officers. The EOC 200 summarizes relevant situation information as a "snapshot in time" for use by the State EOC.</p> <p>Prepared by: EOC Situation Branch supported by all EOC Sections</p> <p>Approved by: EOC Director</p>		
*5. Prepared By: Name: Chris Nevitt Position: EOC Situation Branch			
*6. Approved By: Name: Alan Salazar Position: EOC Director Signature: 			

7. Situation Summary	
Prognosis/Status Projection:	<input type="checkbox"/> Improving <input type="checkbox"/> Stable <input checked="" type="checkbox"/> Worsening
Denver Emergency Ops. Center (EOC) Activation Level (AL):	<input type="checkbox"/> EOC AL 3 (Monitoring) <input type="checkbox"/> EOC AL 2 (Partial Activation) <input checked="" type="checkbox"/> EOC AL 1 (Full Activation)
Departmental Ops Center Activations:	<input type="checkbox"/> Mass Care <input checked="" type="checkbox"/> DEN Airport <input checked="" type="checkbox"/> Denver Public Health and Environment <input type="checkbox"/> Traffic Management Center <input type="checkbox"/> Other: _____ <input type="checkbox"/> None
Major Incident Command Posts (ICPs):	<input type="checkbox"/> ICP 1 Name: _____ <input type="checkbox"/> ICP 2 Name: _____ <input type="checkbox"/> ICP 3 Name: _____ <input type="checkbox"/> ICP 4 Name: _____ <input type="checkbox"/> None
Partner EOCs Open	<input checked="" type="checkbox"/> State EOC <input checked="" type="checkbox"/> Other EOC: Airport _____ <input checked="" type="checkbox"/> Other EOC: _VA EOC _____ <input type="checkbox"/> Other EOC: _____ <input type="checkbox"/> Other EOC: _____ <input type="checkbox"/> None
Legal Declarations:	<input checked="" type="checkbox"/> Local Disaster Emergency Declaration for Denver (Date/Time: <u>12 March 2020 @ 1400, extended on 16 March 2020 to 11 May 2020</u>) <input checked="" type="checkbox"/> State Disaster Emergency Declaration for Denver (Date/Time: <u>10 March 2020 @ 0958, extended on 8 April 2020 for an additional 30 days</u>) <input checked="" type="checkbox"/> Presidential Emergency Declaration for Denver (Date/Time: <u>13 March 2020 @ 1300</u>) <input checked="" type="checkbox"/> Presidential Major Disaster Declaration for Denver (Date/Time: <u>28 March 2020 @ 1300</u>) <input type="checkbox"/> Not used <input checked="" type="checkbox"/> Denver: "Stay at Home Order" (Date/Time: <u>24 March 2020 @ 1700</u>), extended to 4/30 on 4/6 <input checked="" type="checkbox"/> State: "Stay at Home Order" Issued 3/25; Effective 3/26, extended to 4/26 on 4/6 <input type="checkbox"/> None
Description of Incident (Last Updated/Reviewed 4/13):	
<p>COVID CASES & DEATHS: Worldwide = 1,765,000+ cases / 115,000+ deaths (up ~7000 from Saturday report) United States = 520,000+ cases / 22,000+ deaths (up ~2,000 from Saturday report) Colorado = 7,691 cases / 308 deaths (up from 290 this morning) Denver = 1,372 cases / 70 deaths (up from 57 this morning).</p> <p>CITY, STATE, FEDERAL ORDERS & DECLARATIONS:</p>	

State SAHO (stay-at-home order) in effect until 4/26. City SAHO in effect until 4/30. City continues to modify SAHO to align w/ State SAHO to eliminate confusion and simplify enforcement. SAHO enforced by DPD, Park Rangers, Code Enforcement, Sheriffs, and other city staff (Enforcement stats below).

4/3 Colo. Governor's Office issued recommendation for use of face coverings for any out-of-home travel.

Info on City SAHO is at www.DenverGov.org home page. Further inquiries on SAHO details to CAOResponseTeam@DenverGov.org.

Federal Major Disaster Declaration issued for Colorado 3/28. US President has extended social-distancing guidance and travel restrictions nation-wide through 4/30.

ECONOMIC DATA:

EOC is developing a process to collect and report ongoing economic data related to the COVID-10 event.

8. Weather Prediction							
Time	High Temp.	Low Temp.	Wind Speed	Wind out of	Precip. Type	Precip. amount	Watches/Warnings
Today (4/13)	29	15	~5mph	NE	Snow	1" – 2"	
Tomorrow	43	24	Calm	n/a			
Day-After Tomorrow	49	27			Rain	30% chance	
Notes:							

9. Protective Actions		
Action Taken	Description of Geographic Area(s)	Population Impacts
<input type="checkbox"/> Evacuation <input checked="" type="checkbox"/> Shelter in Place* <input type="checkbox"/> Curfew <input checked="" type="checkbox"/> Quarantine/Isolation <input checked="" type="checkbox"/> Other <input type="checkbox"/> None *Stay at Home Order instead of Shelter in Place	DENVER 1,300 confirmed positive 66 fatalities COLORADO 7,303 confirmed positive 290 fatalities.	<input type="checkbox"/> Number of People Affected: _____ <input type="checkbox"/> Daily Curfew Start Time: _____ <input checked="" type="checkbox"/> None
Notes:		
JAIL: Jail population (downtown + Smith Rd.) is at ~1,100 (historic low). Low-level offenders not being taken into custody. Protocol in place for releasing certain inmates that have served 50%+ of their sentence (housing vouchers issued to those without housing).		

10. Mass Care and Disaster Assistance
Human Impacts

Number Injured: _____ <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> None Number Deceased: 274 (Colorado) <input type="checkbox"/> Unknown <input type="checkbox"/> None Number Displaced: _____ <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> None Number Otherwise Affected Describe and How (e.g. quarantine of 200 people):			
Shelters Open	Total Capacity	Total Population	Details
<input checked="" type="checkbox"/> Number of shelters open: <u> 6 </u> <input type="checkbox"/> None Open	Human: <u> 1750 </u> Pets: _____ <input type="checkbox"/> Unknown	Human: <u> ~1375 </u> _Pets: _____ <input type="checkbox"/> Unknown	Shelters are open for individuals experiencing homelessness.
Points of Distribution (PODs) / Logistics Staging Areas (LSAs) Open	Total POD Capacity Per Day	Total POD Visits Today	Details
<input type="checkbox"/> Number of PODs open: _____ <input type="checkbox"/> Number of LSAs open: _____ <input checked="" type="checkbox"/> None Open	Ped.: _____ Vehicle: _____ <input type="checkbox"/> Unknown	Ped.: _____ Vehicle: _____ <input type="checkbox"/> Unknown	
Disaster Assistance Centers (DACs) Open	Total Capacity Per Day	Total Visits/Calls Today	Details
<input type="checkbox"/> Number of DACs open: _____ <input checked="" type="checkbox"/> None Open	In person: _____ Calls: _____ <input type="checkbox"/> Unknown	In person: _____ Calls: _____ <input type="checkbox"/> Unknown	
Family Assistance Centers (FACs) / Victim Identification Centers (VICs) Open	Total FAC Capacity Per Day	Total FAC Visits/Calls Today	Details
<input type="checkbox"/> Number of FACs open: _____ <input type="checkbox"/> Number of VICs open: _____ <input checked="" type="checkbox"/> None Open	In person: _____ Calls: _____ <input type="checkbox"/> Unknown	In person: _____ Calls: _____ <input type="checkbox"/> Unknown	
Notes: DPS continuing to provide meals to food-assistance eligible youth for pick-up. Both breakfast and lunch are available for pickup between 11:00 and 12:30, as of 04/10/20. Distribution at 24 locations (unchanged). For times and locations, visit www.dpsk12.org . City continues to pursue multiple categories of shelter for those experiencing homelessness. <ol style="list-style-type: none"> 1. Activated Respite Rooms for those under medical direction for isolation. 2. Auxiliary day/night shelter for people experiencing homelessness. 3. Protected Action Rooms for people experiencing homelessness considered to be high risk candidates. (Details on supply of different categories of shelter in Section 11 "Food, Water, Shelter")			

11.Lifeline Status	
Comments Below	
Safety and Security	SAHO enforced by DPD, Park Rangers, DDPHE health inspectors, Neighborhood Inspection Services. Enforcement protocol is 1 st contact = warning; 2 nd contact = citation/fine; 3 rd contact = business locked. ENFORCEMENT DATA (Latest Update/Review 4/13). City developing "heat map" for reports of violations. Enforcement Contacts to-Date = 7,836 Enforcement Warnings Issued to-Date = 2,591 Enforcement Citations Issued to-Date = 19. Business Closures Enforced to-Date = 1 4/11 - Civic Center Park closed due to non-compliance w/ SAHO and social distancing.

<p>Food, Water & Sheltering</p>	<p>3-1-1 has been established as single unique point of entry for all external requests for PPE, sanitation, and other COVID response materials and services.</p> <p>HOMELESS SHELTER CATEGORIES, CAPACITY, & UTILIZATION DATA (latest update 4/13):</p> <p>EXISTING "NIGHT SHELTERS" FOR ALL COMERS (NON-PROFIT RUN, UNDER CITY CONTRACT): Utilization = ~800 of ~1,750 total beds. (down substantially to improve social distancing) (Accessibility: Older facilities not accessible; newer facilities more accessible; ADA transportation to/from facilities available but limited)</p> <p>EXISTING "DAY SHELTERS" FOR ALL COMERS (NON-PROFIT RUN): Utilization = data not currently collected. (Accessibility: Older facilities not accessible; newer facilities more accessible; ADA transportation to/from facilities available but limited).</p> <p>NEW "DAY SHELTER" FOR INDIVIDUALS TO GATHER WHILE MAINTAINING SOCIAL DISTANCING (CITY-RUN): - Glenarm Recreation Center (2800 Glenarm) for Women only - open 6:00am - 5:00pm Utilization = 145 of 200 total capacity. (up ~50). (Accessibility: Glenarm is accessibility-approved emergency shelter; ADA transportation to/from Glenarm available but limited).</p> <p>NEW "AUXILIARY DAY/NIGHT SHELTER" TO PROVIDE RELIEF FOR EXISTING SHELTERS AND ADDITIONAL SPACE TO MAINTAIN SOCIAL DISTANCING. - National Western Center "Hall of Education": day and night shelter for men-only Utilization = 627 of 776 total beds (down from Saturday report). - Denver Coliseum being prepped for day/night shelter for women-only (300 capacity).</p> <p>NEW "ACTIVATED RESPITE ROOMS" FOR THOSE MEDICALLY REFERRED FOR ISOLATION (CITY-RUN / NON-PROFIT RUN): Total Utilization of all current Respite Rooms = 142 / 227 total rooms. BROKEN DOWN BY LOCATION: - Northeast Denver Hotel: Utilization = 83 of 100 total rooms (down from 96). (Accessibility: 0 rooms accessible). - West Denver Hotel: Utilization = 8 of 20 total rooms (down from 14). (Accessibility: 3 rooms accessible). - Downtown Denver Hotel. Utilization = 51 of 107. (Accessibility: 3 rooms accessible). Utilization of all current Respite Rooms = 142 / 180 total rooms.</p> <p>NEW "PROTECTED ACTION ROOMS" FOR THOSE CONSIDERED HIGH-RISK CANDIDATES. - Downtown Denver Hotel. Utilization = 0 of 151 rooms (not projected to open until 4/15) (Accessibility: 12 rooms accessible).</p> <p>PLANNING & EXECUTION FOR RESTRUCTURING OF SHELTER SYSTEM AND OTHER CARE FACILITIES: - Working on re-opening 48th Avenue shelter with assistance from the Salvation Army. - National Guard deploying approximately 250 unarmed personnel on 4/8 to help with current sheltering efforts. Personnel will be deployed to staff at existing overnight and day shelters, supplemental shelter, and activated respite rooms at hotel/motel sites. - Tooley Hall was closed on 4/9. Guests were transported to active shelters.</p> <p>FOOD & WATER - DPS continuing to provide meals for pick-up. - Some City recreation centers functioning as child-care centers for response personnel. - City continues to coordinate supply of food to area food banks.</p>
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<p>Health & Medical</p>	<p><u>(PPE Acquisition & Distribution Data is under "Hazardous Materials Management")</u></p> <p>MEDICAL SURGE UPDATE (Latest Update/Review 4/13):</p> <p>Colorado "United Command Center" (UCC) has established Medical Advisory Committee for medical management at the Colorado Convention Center Tier 3 Alternate Care Site. EOC Healthcare branch participating.</p> <p>Convention Center Tier 3 Alternate Care Site: Construction of first 250 beds expected 4/18, with staffing & equipment 2-3 days after. Actual opening may await actual need from hospitals. Over 800 bed units have already been framed. Arts and Venues has located city vendor capable of handling linen/laundry/cleaning of patient care zone. Areas of active inquiry include: provision of dietetically appropriate meals for chronic disease; need for provision and cleaning of staff scrubs; role of area hospitals in site administration.</p> <p>State exploring lease of Spring Hill Suites on Auraria Campus for Tier 4 Alternate Care Site (not yet clear who will staff and/or equip). UCC informed that a Long-Term Care Facility in Denver is interested in converting to a Tier 3 or Tier 4 ACS facility (would not receive direct funding but would rely on billing). Concerns about feasibility of this model were communicated to Medical Surge director at UCC Saturday.</p> <p>Discussions taking place between Shelter Section and Healthcare & Hospital regarding future expansion of activated respite/Tier 4 care and sourcing medical supervision of those sites.</p> <p>DENVER & REGIONAL HOSPITAL CAPACITY & UTILIZATION (Latest Update 4/13 – from EMResouce – note that both denominators & numerators can be affected by non- or delayed-reporting)</p> <p>DENVER:</p> <p>Availability of all "Acute Care" Hospital Beds of all types = at least 500 / 629 (up from 490 / 629). Availability of ICU Beds Only = 109 / 334 (up from 99 / 334) Availability of Ventilators 206 / 304 (down from 249 / 354) COVID + Inpatients 139 (unchanged); Inpatients awaiting test results 106 (down from 110)</p> <p>REMAINING METRO REGION (EXCLUDING DENVER)</p> <p>Availability of all "Acute Care" Hospital Beds of all types = at least 1293 / 3584 (up from 1278 / 3585) Availability of ICU Beds Only = 330 / 885 (up from 267 / 885) Availability of Ventilators 243 / 554 (down from 355 / 677)</p> <p>SUPPLY SHORTAGES AND RE-SUPPLY:</p> <p>For Denver hospitals: 3/6 project shortage of gowns in next 2 weeks; 2/6 project shortage of N95 masks and PAP respirators (positive air pressure); 1/6 project shortage of masks, gloves, and eye protection; 0/6 project staff shortages in coming week.</p> <p>Large supplies of gowns arriving next few days. Expected 4/15: SNS shipment of 60 ventilators direct to area hospitals - 20 each to DHHA, UCHealth - Anschutz, Swedish.</p> <p>PRIVATE CARE FACILITY OUTBREAKS OF COVID-19 (Updated 4/13) 17 outbreaks in "ancillary care facilities" (per state definition).</p>
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	<p>2 outbreaks at other senior community facilities (some with/without skilled nursing) that have at least one case in residents or employees. 2 outbreaks at hospital medical care facilities.</p> <p>DHHA has developed own COVID-19 testing technology to clear hospital staff. They are currently testing ~100/day; will move soon (already?) to ~1000/day. DHHA coordinating w/ CCD to include CCD key personnel in testing protocol.</p> <p>City has received donation of 1500 “insta-test” kits for COVID-19 from Denver-based bio-tech company. (First in USA!). Denver will use tests to clear/isolate First-Responders.</p>
Energy, Power & Fuel	<p>All Utilities are operating under their respective COOP Plans: Xcel Energy: No issues (Hollie Velasquez Horvath is Xcel contact instead of Tyler Smith). Denver Water: Cancelling all scheduled water shut-offs until 4/11. Hill Petroleum: No issues Solid Waste: No issues Wastewater: No issues: N95 Masks are on back order Metro Wastewater: No Issues</p>
Communications	<p>City is completing system for 3-1-1 to be single unique point of entry for requests to City for PPE and other COVID response materials and services.</p> <p>Info on City SAHO available at www.DenverGov.org. Further inquiries on SAHO details should be sent to CAOResponseTeam@DenverGov.org.</p>
Transportation	<p>RTD (Latest Update 4/13):</p> <ul style="list-style-type: none"> - Riders are to limit time at stations and stops to 10 minutes and maintain social distancing while waiting for transit. - Capacity limited to ~15 passengers per bus (~20 on larger buses) to maintain social distancing. If necessary, buses will bypass stops if social-distancing capacity is reached. Additional buses and staging of buses added as necessary and as available. Capacity limited to ~30 passengers per rail car. - Effective 4/5: suspension of Free Mall Shuttle and Metro Ride. - Effective 4/5: suspension of collection of fares. - Effective 4/19: service reduction to weekend hours/service. <p>DEN (Latest Update 4/13):</p> <ul style="list-style-type: none"> - DEN remains in Cautionary Level Snow Alert. Additional 0.5" - 1.5" snow accumulation expected. Little operational impact is expected due to low air-traffic volume. - DEN passenger traffic down ~95% year-to-year (same drop experienced nationwide). - DEN flight traffic down ~40% year-to-year. - By mid-day DEN has 391 flight cancellations. These numbers do not reflect flights already removed from airline schedules. - ~50 aircraft parked air-side for storage, not counting those at gates or hangars. Other airlines anticipated to be storing aircraft both short and long term. As number of aircraft parking on closed taxiways grows, this will be visible to public. Runway 8-26 has been closed for additional aircraft parking. This has been coordinated with FAA. - Of 170 total concessions, 87 closed, 48 operating with reduced hours. All experiencing reduced demand and staffing challenges. - Due to low passenger volumes, North TSA Checkpoint closed; South TSA Checkpoint open 24/7; A-Bridge TSA Checkpoint open 4:30am - 6:00pm. <p>DOTI (Latest Update 4/10)</p> <ul style="list-style-type: none"> - Traffic on City streets ~50% of normal (largely unchanged). - Street sweeping began 4/1, but no citations will be issued during April. - multiple street closures have been implemented, starting 4/4, to create more space for residents to exercise while practicing social distancing.

	<p>- Solid Waste reports increased waste volume likely resulting from Stay-at-Home order.</p>
<p>Hazardous Materials Management</p>	<p>No known hazardous materials impact at this time, other than bio-hazard of COVID-19 itself.</p> <p>PPE ACQUISITIONS & DISTRIBUTIONS TO MANAGE COVID-19 BIO-HAZARDS (Updated 4/13)</p> <p>N-95 MASKS: Total Received to-Date = 18,640 Total Requested to-Date = 82,818 Total Currently On-Order/In-Transit = 300,000 Next Estimated Shipments = 4/13 for 18,890; 4/17 for 3,065; TBD for 50,000; TBD for 150,000; TBD for 100,000. Total Currently On-Hand = 0 Total Distributed to-Date = 18,640</p> <p>SURGICAL MASKS: Total Received to-Date = 40,500 Total Requested to-Date = 1,028,799 Total Currently On-Order/In-Transit = 1,861,955 Next Estimated Shipments = 4/13 for 66,000; 4/16 for 34,000; 4/21 for 750,000; 5/7 for 550,000; TBD for 500,000. Total Currently On-Hand = 0 Total Distributed = 40,500</p> <p>GOWNS: Total Received to-Date = 10,266 Total Requested to-Date = 144,839 Total Currently On-Order/In-Transit = 72,326 Next Estimated Shipments = 4/14 Amt: 8,000; 4/16-4/18 for 60,000; TBD for 4,326; 4/30 for 60,000; 4/30 for 35,000. Total Currently On-Hand = 0 Total Distributed to-Date = 10,266</p> <p>GLOVES: Total Received to-Date = 232,600 Total Requested to-Date = 368,650 Total Currently On-Order/In-Transit = 200,000. Next Estimated Shipments = 4/16-4/18 for 100,000; 4/24 for 100,000. Total Currently On-Hand = 134,100 Total Distributed to-Date = 98,500</p> <p>FACE-SHIELDS Total Received to-Date = 6,758 Total Requested to-Date = 64,341 Total Currently On-Order/In-Transit = 60,600 Next Estimated Shipments = 4/14 for 600; 4/16-4/18 for 60,000. Total Currently On-Hand = 360 Total Distributed = 6,398</p> <p>SNS (Strategic National Stockpile): 3rd shipment distributed 4/3. Expected 4/15: SNS shipment of 60 ventilators direct to area hospitals - 20 each to DHHA, UCHealth - Anschutz, Swedish.</p> <p>Goggles Estimated Shipment: 4/18 for 10,000</p>

	<p>City requisitions from own sources continue to be bulk of supply.</p> <p>Donations of PPE and disinfectant supplies can be dropped off at Parks & Recreation Maintenance Building, 4495 North Jason St., 6:00am – 4:00pm, Mon-Fri.</p> <p>REDEPLOYMENT Staff Redeployment Update</p> <ul style="list-style-type: none"> • Number of relocation assignments/activities = 14 • Number of staff currently redeployed = 305 (up from 297) • Areas of concern: Still waiting for 213RR on multiple redeployment requests.
Other	<p>CCD STAFFING, STAFFING & SERVICES BY AGENCY: All non-essential City employees are ordered to work from home (as per SAHO). In certain instances, existing City staff are being redeployed to assist with the COVID 19 effort.</p> <p>Staff Redeployment (Updated 4/11):</p> <ul style="list-style-type: none"> • Number of relocation assignments/activities: 14 steady from yesterday • Number of staff currently redeployed: 305 up from 297 yesterday • Areas of concern: Still waiting for 213RR on multiple redeployment requests <p>Staffing of shelters and other COVID-19 response will no longer employ on-call staff or Safety cadets, unless they explicitly volunteer and sign waiver (Concern is equity: these individuals are least likely to have health-care coverage).</p>

12. Public Information and Warning	
Number of Messages Sent Per Public Warnings System (during current Operational Period)	
<input type="checkbox"/> WEA: _____ <input type="checkbox"/> EAS: _____ <input type="checkbox"/> Reverse 911: : _____ <input type="checkbox"/> Siren: _____ <input type="checkbox"/> Other (_____): _____ <input checked="" type="checkbox"/> None	
Number of Messages Sent Per Social Media System (during current Operational Period)	
<input checked="" type="checkbox"/> Twitter: _____ <input checked="" type="checkbox"/> Facebook: _____ <input checked="" type="checkbox"/> Nextdoor: _____ <input type="checkbox"/> Other:(_____): _____ <input type="checkbox"/> None	
Number of Messages Sent Per Traditional Media Pathway (during current Operational Period)	
<input checked="" type="checkbox"/> Press Release: <u> 0 </u> <input checked="" type="checkbox"/> Press Conference: <u> 0 </u> <input type="checkbox"/> Other:(_____): _____ <input type="checkbox"/> None	
Notes:	

13. Finance	
Monetary Impacts	
Category A – Debris Removal Costs: \$ _____ <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> None Category B – Emergency Protective Measures Costs: \$ _____ <input checked="" type="checkbox"/> Unknown <input type="checkbox"/> None Categories D to H – Costs Related to Permanent Work/Restoring City Infrastructure: \$ _____ <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> None	
Notes:	
\$15.2M in actual and projected spending on COVID-19 response. \$4M business assistance fund passed City Council on 3/31. \$10M Emergency Special Revenue Fund related to COVID-19 response passed by City Council on 3/31.	
04/13/20: Denver submitted backup documentation to the state related to the city's FEMA reimbursement claim.	

14. General Notes

Notes:

15. Maps and Images

Maps of DPR Parks and Road Closures:
<https://teams.microsoft.com/l/file/EB8A6D28-F718-484C-96C0-8ED1DCF71FEE?tenantId=39c87ab3-6612-42c0-9620-a696d12df803&fileType=pdf&objectUrl=https%3A%2F%2Fdenvercity.sharepoint.com%2Fsites%2FEOC-COVID-19%2FShared%20Documents%2FEOC%20-%20Plans%20Section%2FDPR%20Road%20and%20Parking%20Closures%20-%2020200327.pdf&baseurl=https%3A%2F%2Fdenvercity.sharepoint.com%2Fsites%2FEOC-COVID-19&serviceName=teams&threadId=19:9bc34c6e436647a7b8b92d7671c0d740@thread.skype&groupId=fc9f26a5-d1d6-4e5e-b9f0-d6d0d3df4245>