General Statement of Duties

Directs the work of the Airport Security section at Denver International Airport (DIA) including developing annual and multi-year work plans, operating budgets, and strategies, ensuring resources are available to achieve work plans, resolving complex business issues, and establishing management practices and processes that ensure the accomplishment of performance standards.

Distinguishing Characteristics

The Director is a mid-level management class. A Director manages a division or agency and is generally responsible for supervising managers, supervisors, and individual contributors in a regulatory environment. A Director position is operationally and/or functionally focused as well as strategically focused.

This is a single-position class at Denver International Airport. The classification of Aviation Security Manager reports to this classification.

Essential Duties

Directs Security activities through many operational and functional programs to include, explosive detection and awareness, airport badging and permitting, airport compliance and enforcement, security screening support and resolution, and emergency response and support.

Directs the development of security policies and procedures to enforce all Transportation Security Administrations (TSA) and Airport Security Program (ASP) regulations.

Directs the development and provides the strategic vision regarding policies and procedures for aviation credentialing for airport and airline employees, installation, operation, and maintenance of the airport's security access control systems, security incident response, and physical security infrastructure protection.

Coordinates all special, non-standard passenger movements throughout the airport and collaborates with other federal, state, and local law enforcement agencies to support aviation security.

Is designated as an Airport Security Coordinator (ASC) and participates in the Incident Command System (ICS) in various Section Chief roles or as Incident Commander during security related events. Performs “on-call” 24/7 ASC support on a rotating basis. Directs the development and training of the alternate Airport Security Coordinators (ASC) to ensure compliance with all federal regulatory requirements.

Monitors current and future national legislative actions and initiatives regarding the Department of Homeland Security (DHS), the TSA, and the Homeland Security Investigations (HSI) to identify refinement in airport industry security policies and procedures.

Collaborates with the Technologies Division to research and apply new technologies to maintain the airport’s security systems and ensure the best solution is implemented for situational awareness to the airport’s routine and non-standard operations.

Internal collaboration with Technologies, Hi-Tech, and Planning & Development for operational and strategic support of the airport’s security systems and infrastructure.

Collaboration with stakeholders: air carriers, concession tenants, vendors, contractors and ground transportation to address security concerns and allocate resources for functional and operational areas.
Facilitation of airport law enforcement activities and collaboration to ensure a unified approach across multiple jurisdictions to support the airport’s strategic plan.

Plans future security projects, programs, and technology to support the growth and complexity of DIA. Planning includes identifying funding sources from federal, state, and local grant opportunities, capital improvement dollars or even current operating and maintenance funds.

Provides security related expertise to other divisions of DIA on current and future airport projects to ensure compliance with security regulations, policies and procedures.

Collaborates with Airfield Operations, Terminal Operations, and the Training and Exercise Design team to design, develop, and conduct security drills, table-top, and exercises to evaluate security contingencies and security policies and procedures.

Selects, trains, develops, and evaluates subordinate staff. Makes decisions on hiring, terminations, promotions, and disciplinary actions as required.

Develops goals, documents performance, provides performance feedback and formally evaluates the work of the employee; provides reward and recognition for proper and efficient performance. Assists staff to achieve performance standards and identifies opportunities for continual improvement to performance standards.

Provides strategic planning and development for the Airport Security’s Operating and Maintenance and Capital Budgets and monitors the budget and oversees financial well-being by analyzing cost effectiveness. Directs cost control activities.

Represents the Deputy Manager of Aviation – Airport Operations and/or the Airport Operations Division in meetings with elected and/or appointed officials and other city entities as necessary/directed. Serves as a city representative on various committees with external stakeholders. Fosters collaborative relationships that benefit the organization.

Performs other related duties as assigned.

Employees may be re-deployed to work in other capacities in their own agencies or in other City agencies to support core functions of the City during a City-wide emergency declared by the Mayor.

Any one position may not include all of the duties listed. However, the allocation of positions will be determined by the amount of time spent in performing the essential duties listed above.

### Competencies

- **Analyzing and Interpreting** - Analyzes complex information and applies expertise to produce high quality work products.

- **Thinking Strategically** - Thinks strategically and promotes best practices and leading-edge ideas.

- **Deciding and Initiating Action** - Takes responsibility for actions, projects and people; makes quick, clear decisions which may include tough choices, after considering risks.

- **Delivering Results** - Sets high standards for quality, quantity, and timelines. Focuses on customer needs and satisfaction. Consistently achieves project goals.

- **Persuading and Political Influence** - Gains clear agreement and commitment from others by persuading, convincing and negotiating. Makes effective use of political processes to influence others.
Coaching - Provides others with clear direction, motivates, and empowers. Recruits staff of a high caliber and provides staff with development opportunities and coaching.

**Knowledge & Skills**

Knowledge of the National Incident Management Systems sufficient to be able to work with other agencies/departments during all airport emergencies.

Knowledge of safety and security practices sufficient to be able to coordinate and provide security.

**Level of Supervision Exercised**

Directs the managers, supervisors, and employees responsible for the security of Denver International Airport. Collaborates with the Command Staff of the Airport Bureau of the Denver Police Department to ensure officers are in compliance with City and County and federal regulations/requirements.

**Education Requirement**

Bachelor’s Degree in Aviation Management, Business Management, Criminal Justice or a related field.

**Experience Requirement**

Five (5) years of security management experience in a medium or large hub airport.

**Education & Experience Equivalency**

Two (2) years of the appropriate type and level of experience may be substituted for each required year of post-high school education.

Additional appropriate education may be substituted for the minimum experience requirements.

**Licensure & Certification**

By position, requires a valid Driver’s License at the time of application.


Licenses and certifications must be kept current as a condition of employment.

**Working Environment**

Pressure due to multiple calls and inquiries.
Subject to many interruptions.
Subject to varying and unpredictable situations.
Subject to long irregular hours.
Subject to traffic, roadways, and pedestrians.

**Level of Physical Demand**

1-Sedentary (0-10 lbs.)

**Physical Demands**

(Physical Demands are a general guide and specific positions will vary based on working conditions, locations, and agency/department needs):
Eye/Hand/Foot Coordination: Performing work through using two or more body parts or other devices.
Handling: Seizing, holding, grasping, through use of hands, fingers, or other means.
Hearing: Perceiving and comprehending the nature and direction of sounds.
Lifting: Moving objects weighing no more than 10 pounds from one level to another.
Repetitive motions: Making frequent or continuous movements.
Sitting: Remaining in a stationary position.
Talking: Communicating ideas or exchanging information.

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<th>Background Check Requirement</th>
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<tbody>
<tr>
<td>Criminal Check</td>
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<td>Employment Verification</td>
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<tr>
<td>Education Check</td>
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<tr>
<td>By position, Motor Vehicle Record</td>
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<td>Additional airport security clearances</td>
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<thead>
<tr>
<th>Assessment Requirement</th>
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<tr>
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<th>Probation Period</th>
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<th>Class Detail</th>
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<tr>
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