General Statement of Duties

Directs the City Forestry Office for the Department of Parks and Recreation including implementation of annual and multi-year work plans based on annual goals and the strategic plan; resolves citizen, operational, and management issues; and ensures performance standards and achieves goals while ensuring resources are utilized appropriately.

Distinguishing Characteristics

There are three general management classes (Manager, Director, and Executive) and specific individual management classes. The Manager is a first level management class. A Manager oversees work groups/areas within a division or agency and is generally responsible for supervising first or second line supervisors and/or individual contributors. A Manager position is operationally and/or functionally focused.

The Director is a mid-level management class. A Director manages a division or agency and is generally responsible for supervising managers, supervisors, and individual contributors. A Director position is operationally and/or functionally focused as well as strategically focused.

The Executive is the highest level of management class in the city other than appointees or elected officials. An Executive directs multiple divisions and is generally responsible for supervising directors, managers, supervisors, and individual contributors. An Executive position is strategically focused.

Essential Duties

Directs the city-wide Forestry Program which is responsible for the maintenance, removal, and planting of public property trees, the enforcement of municipal codes pertaining to tree preservation, the review of city-wide development/ utility plans regarding trees, and education and outreach programs.

Develops annual and multi-year work plans and strategies to meet business needs. Develops and directs the implementation of goals, objectives, policies, procedures, and work standards to ensure success.

Plans, implements, and maintains public safety initiatives including hazard tree evaluation, mitigation programs, and the emergency tree debris response program.

Establishes enforcement schedules/procedures, protects existing urban forest natural resources, ensures new projects will maximize the long term potential of tree benefits, and creates and evaluates programs that will capitalize on the environmental services the urban forest can provide.

Directs the administration of enforcement of applicable codes and ordinances and resolves conflicts when trees interface with other systems and human needs.

Communicates annual work plans to employees and ensures employees are focused on the work plan and achieving performance standards.

Directs daily operations to ensure policies and procedures are being followed. Ensures goals and objectives are met, services are being provided efficiently and effectively, and takes corrective action when needed.

Ensures staff and financial resources are utilized appropriately and shifts resources based on business needs within budget restraints.
Resolves operational and management issues, makes decisions that are inclusive of multiple perspectives and solves underlying problems.

Represents the division/department in meetings with elected and/or appointed officials and other city entities.

Serves as a city representative on various committees. Resolves sensitive, controversial issues by making decisions that are inclusive of multiple perspectives.

Fosters collaborative relationships that benefit the organization.

Creates and administers work group procedures and recommends and implements process improvements and policies for work group(s).

Develops goals, establishes performance metrics, documents performance, provides performance feedback and formally evaluates the work of the employee; provides reward and recognition for proper and efficient performance. Assists staff to achieve performance standards and identifies opportunities for continual improvement to performance standards.

Resolves escalated employee and citizen complaints.

Selects, trains, develops, and evaluates subordinate staff. Makes decisions on hiring, terminations, promotions, and disciplinary actions as required.

Develops and monitors the budget and oversees financial well-being by analyzing cost effectiveness. Directs cost control activities. expenditures.

Performs other related duties as assigned.

Any one position may not include all the duties listed. However, the allocation of positions will be determined by the amount of time spent in performing the essential duties listed above.

**Competencies**

Thinking Strategically - Thinks strategically and promotes best practices and leading-edge ideas.

Deciding and Initiating Action - Takes responsibility for actions, projects and people; makes quick, clear decisions which may include tough choices, after considering risks.

Delivering Results - Sets high standards for quality, quantity, and timelines. Focuses on customer needs and satisfaction. Consistently achieves project goals.

Persuading and Political Influence - Gains clear agreement and commitment from others by persuading, convincing and negotiating. Makes effective use of political processes to influence others.

Coaching - Provides others with clear direction, motivates, and empowers. Recruits staff of a high caliber and provides staff with development opportunities and coaching.

**Knowledge & Skills**

None.
**Level of Supervision Exercised**
Directs a division of a department by supervising supervisors and/or individual contributors.

**Education Requirement**
Bachelor's Degree in forestry or a related field based on a specific position(s).

**Experience Requirement**
Five (5) years of supervisory experience in a forestry operation or five years of experience at an administrator level in a forestry operation.

**Education & Experience Equivalency**
Two (2) years of the appropriate type and level of experience may be substituted for each required year of post-high school education.

Additional appropriate education may be substituted for the minimum experience requirements.

**Licensure & Certification**
By position, requires a valid Driver's License at the time of application.

Licenses and certifications must be kept current as a condition of employment.

**Working Environment**
Pressure due to multiple calls, inquiries, and conflicts.
Subject to many interruptions.
Subject to varying and unpredictable situations.
Subject to long irregular hours.
Subject to traffic, roadways, and pedestrians.

**Level of Physical Demand**
1-Sedentary (0-10 lbs.)

**Physical Demands**
(Physical Demands are a general guide and specific positions will vary based on working conditions, locations, and agency/department needs).

Eye/Hand/Foot Coordination: Performing work through using two or more body parts or other devices.
Handling: Seizing, holding, grasping, through use of hands, fingers, or other means.
Hearing: Perceiving and comprehending the nature and direction of sounds.
Lifting: Moving objects weighing no more than 10 pounds from one level to another.
Repetitive motions: Making frequent or continuous movements.
Sitting: Remaining in a stationary position.
Talking: Communicating ideas or exchanging information.

**Background Check Requirement**
Criminal Check
Employment Verification
Education Check
By position, Motor Vehicle Record
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