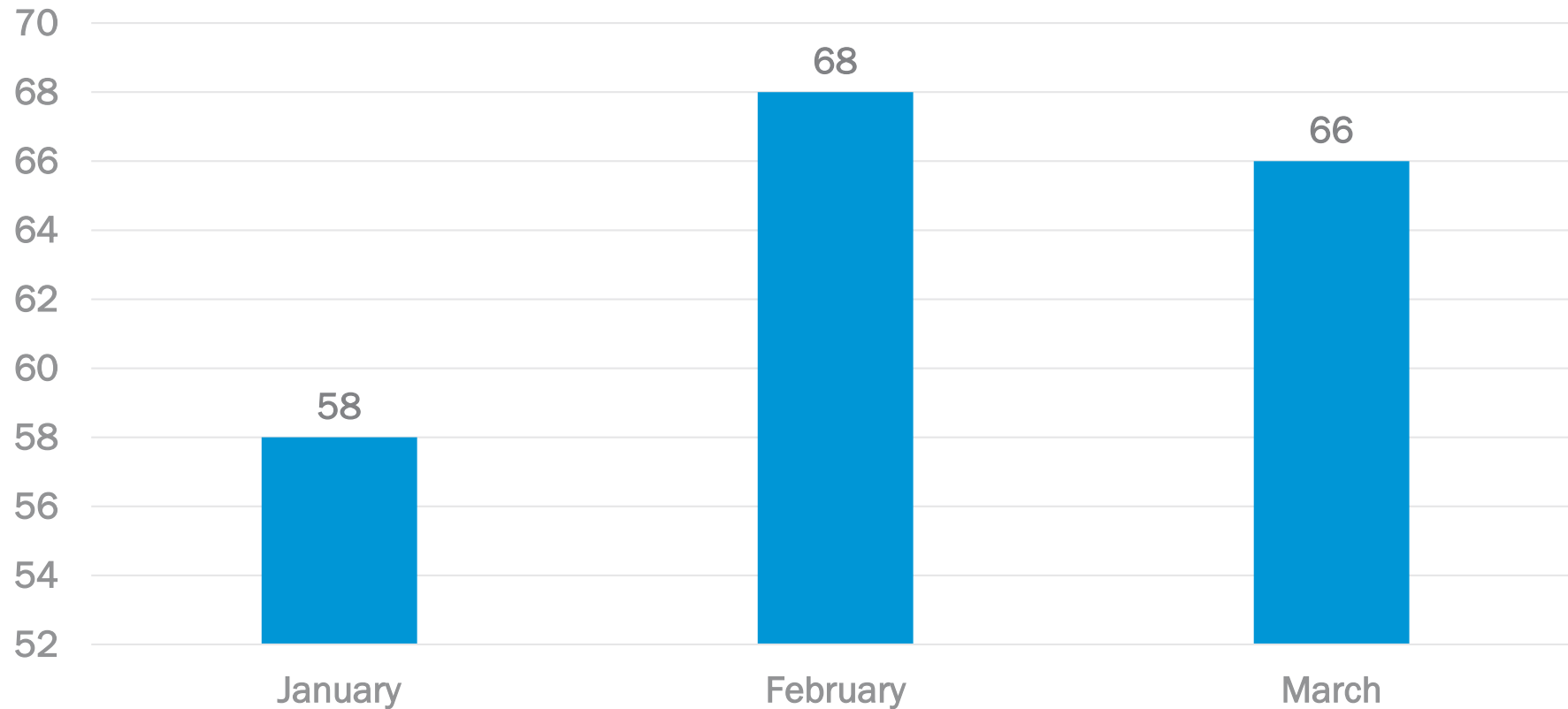


Average Number of Days from Receipt to Completed = 105

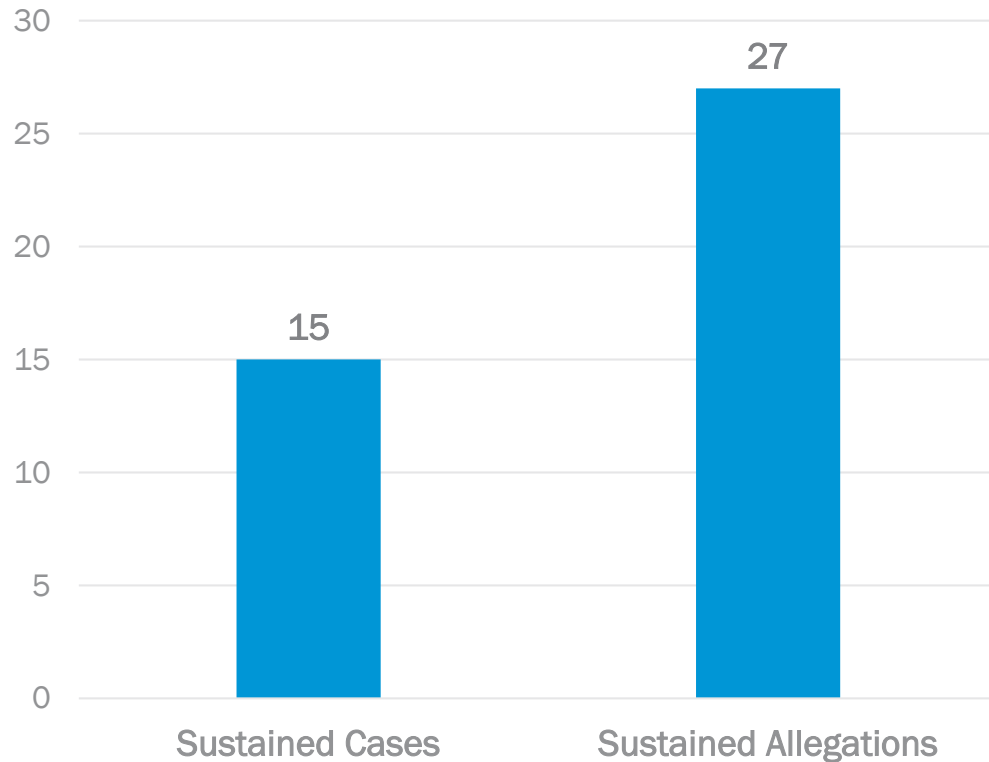
Completed Cases  
January 1 – March 27, 2018



Sustained Rate = 7.8%

Average Days for Sustained Cases Receipt to Completed = 241

January 1 – March 27, 2018



Action Taken

