

PROTECT YOURSELF FROM FRAUD AND IDENTIFY THEFT



Personal Information

Key personal information to protect includes:

- Social Security Number
- Alien Registration Number
- Banking information: checking account and credit or debit card numbers
- Personal Identification Numbers (PINs) for debit and other cards
- Login information or passwords for unemployment or other government services


Safe places and people to share personal information

- Safe locations to share personal information when requested include the doctor's office/hospital, nonprofit organizations, government agencies, and schools. These locations are required to keep your personal information safe.
- Neighbors, friends, faith community, organizations, and others who may want to help, are not required by law to protect your personal information.
- Ask a trusted person, or some of the safe places listed above, such as nonprofit organizations, government agencies, or schools.

When is it NOT safe to share personal information

- Unsolicited offer for help (someone knocking on your door, approaching you on the street, phone calls, emails, or social media). If you didn't initiate the contact do not share personal information.
- A helper who requests payment for their services, since many public programs do not require fees to apply
- Other community members who have voiced concerns about whether or not a certain person or entity is helpful

RESOURCES IF YOU'VE BEEN A VICTIM OF IDENTIFY THEFT

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- Colorado Dept of Labor and Employment - <https://cdle.colorado.gov/fraud-prevention#:~:text=If%20you%20received%20a%20U.S.>
 - Colorado Attorney General Office - <https://stopfraudcolorado.gov/fraud-center/identity-theft.html> | 800-222-4444, option 9
 - Denver District Attorney Identify Theft - <https://www.denverda.org/identity-theft/> (additional resources on this page) | 720-913-9179
 - Federal Trade Commission - www.identitytheft.gov/
 - Consumer Financial Protection Bureau - <https://www.consumerfinance.gov/complaint/> | 855/411-2372