Behavioral Health Needs Assessment
Community Needs

The Objectives

#1 Understand the type and level of behavioral health service needs in Denver.
#2 Determine the type and level of behavioral health services available in Denver.
#3 Identify behavioral health service gaps and recommendations.

The Process

1. Literature Review
2. Provider Interviews
3. Focus Groups
4. Surveys
5. Analysis

The Findings

Accessing Behavioral Health Services is VERY DIFFICULT

COVID-19 Has NEGATIVELY IMPACTED Behavioral Health and Services Access

- 27 DAYS Was the Average Number of Days Looking for Services, Across All Service Types
- 12 HRS Was Spent on Average Looking for Services
- 18% Spent 20 or More Hours in Their Search

Access Issues Are SIGNIFICANTLY HIGHER for Some Groups

Financial, Timing, and Convenience Factors Are the Most URGENT BARRIERS to Address

- 61% of All Survey Respondents Indicated That the COVID-19 PANDEMIC Had a “High” or “Extremely High” Negative Impact on Their Mental Health or Substance Use

61% Said That the COVID-19 PANDEMIC Had Made Looking for Mental Health or Substance Use Services “Somewhat Harder” or “Much Harder”

www.denvergov.org/communityhealth

READ THE FULL REPORT HERE

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